

ADDRESS AND PHONE DIRECTORY · BROOKLINE

Brookline Official Offices Directory 2026

You live in a town and you are in Norfolk County: which business runs through which door, from immigration to vital records and Türkiye-related matters.

SHORT ANSWER

All three Brookline ZIP codes (02445, 02446, 02447) and Chestnut Hill's 02467 belong to the USCIS **Boston Field Office**, not to Lawrence. The office is in the John F. Kennedy Federal Building at 15 New Sudbury Street, Room E-160, and there are no walk-ins. Biometrics are taken not in the town but in **Revere**. One thing differs from Boston, though: **Brookline is a town and it is in Norfolk County**, so a jury summons, the district court and vital records are Norfolk's and the Town Clerk's business, not Suffolk's. On the Green Line it is a scheduled 27 minutes from Coolidge Corner to Government Center and 24 from Brookline Village.

A distinction first: town and county

Brookline is not a city but a **town**: it is governed by a Select Board and Town Meeting, and vital records are kept not by a City Clerk but by the **Town Clerk**. On a map it is surprising: Boston (Suffolk County) surrounds the town on three sides and Newton, in Middlesex County, lies to the west. Brookline itself, however, belongs to **Norfolk County** and the county seat is Dedham. That is not a map detail but a practical distinction: the marriage license, the birth certificate, the property tax, the jury summons and health department business run through the town's own departments and Norfolk County's offices, not Boston's. The Middlesex addresses you see in a guide written for Cambridge or Newton do not apply to you.

Immigration

OFFICE	ADDRESS · PHONE · NOTE
USCIS Boston Field Office	John F. Kennedy Federal Building, 15 New Sudbury Street, Room E-160, Boston MA 02203 · green card and citizenship interviews, by appointment only · USCIS Contact Center 800-375-5283 (TTY 800-767-1833) · choose Boston as the office in the processing times tool
USCIS ASC Boston (Revere)	7F Everett Street, Revere MA 02151 · biometrics appointments, weekdays 8 a.m. to 4 p.m. · reached by a Green Line to Blue Line transfer and the trip is long, so leave extra time for an 8 a.m. slot · your I-797C notice decides which center you attend
USCIS Lawrence Field Office	280 Merrimack Street, Suite 610 (6th floor), Lawrence MA 01843 · interviews for the west and north of the state · Brookline never belongs here

OFFICE	ADDRESS · PHONE · NOTE
Boston Asylum Office	John W. McCormack Federal Building, 5 Post Office Square, 14th floor, Boston MA 02109 · 617-574-3600 · five New England states · no in-person information service since April 20, 2026
Boston Immigration Court	JFK Federal Building, 15 New Sudbury Street, Room 320, Boston MA 02203 (public entrance at 125 Cambridge Street) · 617-565-3080 · building 7:50 a.m. to 4:30 p.m., filings Monday to Thursday 8 to 4 and Friday 8 to 3:30 · Boston.Immigration.Court@usdoj.gov · check your case at acis.eoir.justice.gov or 1-800-898-7180
Chelmsford Immigration Court	150 Apollo Drive, Suite 100, Chelmsford MA 01824 · 978-497-9000 · detained cases
ICE ERO Boston Field Office	1000 District Avenue, Burlington MA 01803 · (781) 359-7500 · neither in Brookline nor in Boston; this single office covers all six New England states
CBP Deferred Inspection (I-94 errors)	Logan Airport, Terminal E lower level, Room 500, Boston MA 02128 · (617) 568-1810 · cbp.boston.i94@cbp.dhs.gov · Monday to Thursday 8 a.m. to 2 p.m. · there is no one-seat ride from Brookline to Logan: Green Line to Government Center, Blue Line to Airport (7 minutes), then the free Massport shuttle

We read the USCIS ZIP-code file dated August 6, 2026 line by line: 02445, 02446 and 02447 as Brookline and 02467 as Chestnut Hill all fall to the Boston field office and to Revere as the biometrics center. Chestnut Hill 02467 appears under Middlesex in that file because the same ZIP code also covers part of Newton; that does not change the office for addresses on the Brookline side. Your appointment notice is the only rule that counts. The JFK building has no public parking, and the Green Line gets you there in one seat: 27 minutes from Coolidge Corner on the C branch and 24 from Brookline Village on the D, with no transfer.

THE TOWN'S THREE LAYERS AND THE STATE LAW: WHAT THEY PROTECT AND WHAT THEY DO NOT

- **What exists.** The police general order (General Order 43.0, the version in force dated December 17, 2024): no officer may ask about a person's immigration status, town funds, facilities and personnel may not be used for immigration detention, and nobody is held solely on the existence of an ICE detainer or another administrative document. The raids section of the same order bars officers from assisting ICE or taking part in a raid, does not allow officers to let ICE agents present themselves as Brookline police, and bars facilitating an ICE officer's entry into any dwelling or business. The **Select Board proclamation of February 10, 2026** (unanimous) and **article 17, adopted by Town Meeting on May 28, 2026 by 192 to 34**, say town facilities (lots, parks, school grounds, police stations) may not be a base for civil immigration enforcement without a judge-signed warrant, and that the non-public parts of public buildings are closed. In Massachusetts a general bylaw amendment takes effect after Attorney General approval; we could not verify that article 17 was approved or when it took effect.
- **The town writes its own limits in its own words.** The proclamation itself says the text does not restrict or interfere with the lawful conduct of civil immigration enforcement, and that sworn officers will not interfere with ongoing federal operations. The third paragraph of the general order, while barring the use of town resources, **expressly excepts indirect use such as fingerprints**; local reporting of police statements spells out the consequence: ICE is connected to the booking fingerprint system and learns of arrests that way. According to the Town Administrator, ICE can enter the lobbies of public buildings and enforcement of the rule runs through the courts. None of it gives you a private right of action.
- **And what actually happened.** We read none of the following from the town's official pages; all of it rests on a local news outlet reporting police statements. In late May 2025 a person released on bail was taken next to the station, in November 2025 another in the station lobby, and on September 25, 2025 a man was taken as he left around midnight. In June 2025 a person in Norfolk County custody was taken inside or near the Brookline District Court. **On Thursday, May 14, 2026** a man stopped on a motorcycle near Coolidge Corner and released was put into a vehicle by two masked ICE officers at the corner of Boylston and Eliot Street in Chestnut Hill; Brookline police came to the scene after ICE's own 911 call and managed the crowd.
- **The state law.** G.L. c.147 s.64 (in force since September 4, 2026) bars state and local police and court employees from asking about immigration status and from holding anyone solely on a detainer; given two Green Line branches and the edge of the Longwood medical area, MBTA and hospital police are units you can really meet in this town. G.L. c.221D (effective November 3, 2026) requires a judge-signed warrant for a civil arrest at a courthouse, and the scope covers the grounds, the steps and the parking lot of the Brookline District Court and of the Norfolk Superior Court in Dedham.
- **The plain answer:** these layers change how the town behaves, they do not keep federal officers out of Brookline, and they change nothing in your own case. USCIS and the immigration courts decide your application. If you encounter ICE or CBP, talk to an immigration attorney first.

ID, tax and passports

AGENCY	ADDRESS · PHONE · NOTE
RMV (license, registration)	857-368-8000 · Watertown Service Center, 550 Arsenal St. (its own lot, road tests here) · Haymarket, 136 Blackstone St., Boston (no parking) · appointments: atlas-myrmv.massdot.state.ma.us/myrmv
Transportation Division (parking permits)	Town Hall, 333 Washington St., 4th Floor · 617-730-2177 · Transportation@brooklinema.gov · Monday to Thursday 8 a.m. to 5 p.m., Friday 8 a.m. to 12:30 p.m. (confirm) · resident overnight permits, guest passes and daytime permits
Office of the Parking Clerk (tickets and appeals)	Brookline Public Safety Building, 350 Washington St., Brookline MA 02445 · 617-730-2230 · pay online around the clock, by mail (P.O. Box 470708, Brookline MA 02447-0708) or in person · walk-in appeals: Monday 5 to 6:30 p.m., Tuesday 9 to 11 a.m., Wednesday 5 to 6:30 p.m.
SSA	1-800-772-1213 · no office in Brookline; the nearest are on the Boston side (Roxbury, Roslindale, Dorchester and downtown), roughly 2 to 6 miles. Confirm the street addresses through ssa.gov/locator
IRS (ITIN document review)	No IRS office in Brookline. The nearest is Boston: John F. Kennedy Federal Building, 15 New Sudbury Street, by appointment only, 844-545-5640 · roughly 4.5 miles from Town Hall or about 25 minutes on the Green Line · the other offices are Brockton, Fitchburg, Hyannis, Springfield, Woburn and Worcester
U.S. passport	A first application (DS-11) is in person · the acceptance facility in Brookline is the Brookline Post Office, 1295 Beacon Street (Coolidge Corner) , by appointment (tools.usps.com/rcas.htm) · everyone applies in person including children, you do not sign the form in advance, and you need the original citizenship document and a photo ID · the Brookline Village post office (207 Washington Street) has been closed since May 22, 2026 , so do not go there · adult book \$130 plus a \$35 acceptance fee, under 16 \$100 plus \$35, a photo \$15, expedited service \$60 more · we could not confirm that the Town Clerk accepts passport applications, so check iafdb.travel.state.gov or call 617-730-2010 · for an emergency the Boston Passport Agency is appointment-only (877-487-2778)

Town Hall and town departments

DEPARTMENT	WHERE AND PHONE · WHAT IT DOES
Town Hall and service requests	333 Washington Street, Brookline MA 02445 · 617-730-2000 · we found no three-digit 311 line; requests go through BrookONline and only for non-emergency reports · police non-emergency 617-730-2222, and 911 in a life-threatening emergency · emergency alerts through AlertBrookline

DEPARTMENT	WHERE AND PHONE · WHAT IT DOES
Town Clerk	333 Washington Street, 1st Floor, Room 104 · 617-730-2010, fax 617-730-2043 · townclerk@brooklinema.gov · marriage license \$50 (by appointment), a copy of a birth, death or marriage record \$15, correcting a vital record \$50, business certificates (DBA) and election business
Assessor	Town Hall · 617-730-2060 · property tax, the 20 percent residential exemption (FY2027 deadline April 1, 2027), the 41C, 17D and clause 22 exemptions and tax deferral programs · personal property requires a Form of List by March 1 every year
Treasurer/Collector	Property tax (four bills: August 1, November 1, February 1, May 1) and the motor vehicle excise bill · water and sewer billing 617-730-2170
Building Department	333 Washington St., 3rd Floor · 617-730-2100 · Monday to Thursday 8 a.m. to 5 p.m., Friday 8 a.m. to 12:30 p.m. · structural and building code complaints, Certificates of Inspection for condominium units
Department of Public Health and Human Services	11 Pierce St., Brookline MA 02445 · 617-730-2300 · Monday to Thursday 8 a.m. to 5 p.m., Friday 8 a.m. to 12:30 p.m. · public health nursing, adult immunizations, the pediatric immunization clinic, State Sanitary Code inspections (heat, hot water, pests, mold) and Project CAN, which distributes naloxone
DPW and snow information	617-730-2610 · Municipal Service Center, 870 Hammond Street, Chestnut Hill MA 02467 · trash subscription refusebilling@brooklinema.gov
ODEICR (diversity, equity and language access)	11 Pierce St. · ODEICR@brooklinema.gov · two town pages give different numbers, 617-730-2345 and 617-730-2326 · free interpreting and translation on request · Turkish is not on the published language list, but a Turkish version of the Renters Handbook appears to be offered · the fair housing page sits with this office too
Town Legal Counsel	617-730-2190 · legal referral in landlord and tenant disputes and a route to free mediation
Brookline Housing Authority	90 Longwood Ave. · 617-277-2022 · Section 8 and public housing waiting lists · we could not read the status, SSN or ID requirements for an application, so call and ask
Public Library of Brookline	Brookline Village (main) 361 Washington St., 617-730-2370 · Coolidge Corner 31 Pleasant St. · Putterham 959 West Roxbury Parkway, Chestnut Hill · the Minuteman network card is free, no SSN is asked for, and a passport and a green card are accepted · all three branches hold citizenship test study books and free language resources, and Brookline Village runs free conversation practice (brkenglish@minlib.net)

Schools

AGENCY	ADDRESS · PHONE · NOTE
Office of Registration and Enrollment	Public Schools of Brookline, 333 Washington Street, 4th Floor (inside Town Hall) · (617) 264-6492, fax 617-730-2601 · enroll@psbma.org · Monday to Thursday 8 a.m. to 3 p.m., Friday 8 a.m. to 2:30 p.m. · by online appointment only , held virtually; a device is provided at Town Hall if you have no computer
The document rule	Parent photo ID (a passport works), one proof of residency and two proofs of occupancy dated within 45 days ; a mobile phone bill, a bank statement and the water bill are not accepted, while a landline phone bill is · a purchase and sale agreement is not accepted, a signed lease is enough
English Language Education (ELE)	(617) 264-6412 (help if you cannot read the application) and (617) 264-6431 (registration and assessment) · screening does not block enrollment · there is no Turkish native language program and no Turkish translation
Fee assistance	financialassistance@psbma.org · families in the United States on a valid visa are not eligible · free and reduced lunch is a separate application
Homelessness (McKinney-Vento)	617-308-6400 · exempt from the proof-of-residency requirement

Health

AGENCY	ADDRESS · PHONE · NOTE
Beth Israel Deaconess Medical Center	330 Brookline Avenue, Boston MA 02215 (on the Brookline line) · emergency department 24 hours, 617-754-2400 · financial counseling 617-667-5661, help with the application is free · the policy summary describes low-cost or free care for eligible patients and says the full patient balance is written off at or below 400 percent of the poverty level on an annualized family income (we read that only from a search summary)
Brigham and Women's Hospital	75 Francis Street, 1st Floor, Boston MA 02115 · 24 hours, 617-732-5636 · under the Mass General Brigham program: patients are accepted "regardless of insurance or immigration status" and households below 301 percent of the poverty level get a 70 to 100 percent discount · patient financial counselors (617) 726-3884
Boston Children's Hospital	300 Longwood Avenue, Boston MA 02115 · infants, children and young adults, 24 hours · emergency medicine 617-355-6624, switchboard 617-355-6000 · we could not read the financial assistance page, so ask for a financial counselor at registration
Primary and walk-in care inside the town	Mass General Brigham Express Care (Brookline), 1285 Beacon St., 617-751-6205, extended hours to 8:30 p.m. · Brigham and Women's Primary Care Associates of Brookline, One Brookline Place, Suite 225, 857-307-4400, weekdays 6:45 a.m. to 5:45 p.m. · Family Care Associates, 1285 Beacon St., Suite 101, 617-983-7025 · for insured or self-pay patients; not free

AGENCY	ADDRESS · PHONE · NOTE
The town's public health department	11 Pierce St., 617-730-2300, vaccine@brooklinema.gov · flu clinics (the only confirmed 2026 date is October 7, 2026, 4:30 to 6:30 p.m. at the Driscoll School; bring your insurance card and an ID) · the pediatric immunization clinic for ages 1 to 18 , 11 Pierce St., 2nd floor, by appointment Tuesday, Wednesday and Thursday 9 a.m. to 3 p.m. (last appointment 2 p.m.), federally funded and free to eligible children, with no COVID-19 vaccine given there · homebound residents 617-730-2320
Low cost and reduced fee	The Brookline Center for Community Mental Health, 41 Garrison Road, (617) 277-8107 · Fenway Health, 1340 Boylston St. (D branch Fenway stop), 617-267-0900, financial assistance counselors 617-927-6000 · Whittier Street Health Center, 1290 Tremont St., Roxbury · Charles River Community Health, 495 Western Ave., Brighton, (617) 783-0500 · Brookside Community Health Center, 3297 Washington St., Jamaica Plain, 617-522-4700 · BMC Immigrant and Refugee Health Center, 801 Massachusetts Ave., 1st Floor, 617-414-1994 · all of them are sliding fee or a hospital program, not free
Free lines	The state Behavioral Health Help Line 833-773-2445 (free and confidential, no insurance required) · peer recovery coaching (617) 487-4490 · crisis line 988 · the mobile Family Van (617) 442-3200, with no Brookline stop
MassHealth, Health Safety Net, Health Connector	MassHealth 800-841-2900 · Health Safety Net is not a card, you ask for it at the registration desk · Health Connector 1-877-623-6765, open enrollment October 23, 2026 to January 23, 2027

Norfolk County, jury duty and Türkiye-related

AGENCY	ADDRESS · PHONE · NOTE
Brookline District Court	360 Washington Street, Brookline MA 02445 · clerk (617) 232-4660 · cmbrooklinedc@jud.state.ma.us · the town bylaw does not bind this courthouse; it is a state court
Norfolk Superior Court	Norfolk County Courthouse-Registry of Deeds, 649 High Street, Dedham MA 02026, 2nd floor · jury duty starts at 8 a.m. · jury line (781) 830-4378, after 3 p.m. the day before and after 7 a.m. in bad weather · roughly 8 miles from Town Hall, 16 minutes without traffic; there is a large paid lot behind the building
Office of Jury Commissioner	560 Harrison Avenue, Suite 600, Boston MA 02118 · 1-800-THE-JURY (1-800-843-5879) · jurorhelp@jud.state.ma.us, fax (617) 422-5869 · noncitizens can receive a summons and must answer it, sending an alien card number, visa status or a copy of a passport

AGENCY	ADDRESS · PHONE · NOTE
Secretary of the Commonwealth, apostille	Commissions Section, One Ashburton Place, Room 1719, Boston MA 02108 · \$6 per document · in person up to 3 documents at the counter, 4 or more after 3 p.m. the next business day, by mail 2 to 3 weeks (a check payable to the Commonwealth of Massachusetts, no credit cards) · 617-727-2836 · only the signature of a Massachusetts notary, justice of the peace, city or town clerk, court clerk or the Registrar of Vital Records is apostilled, and the Brookline Town Clerk is on that list · federal documents go to the U.S. Department of State, Form DS-4194, \$20
Turkish Consulate General in Boston	31 Saint James Avenue, Suite 840, Boston MA 02116 · +1 857 250 47 00 · consulate.boston@mfa.gov.tr · office hours weekdays 9 a.m. to 1 p.m. and 2 to 5 p.m., in-person applications 9:30 a.m. to 1:30 p.m. · its district is Massachusetts, Maine, New Hampshire, Rhode Island, Vermont and Connecticut · duty line +1 857 207 9284, Consular Call Center +1 888 566 76 56 and around the clock +90 312 292 29 29 · the Education Attaché shares the address, boston_ozel@meb.gov.tr; the Commercial Attaché is at 43 Thorndike Street, Suite 1-4, Cambridge MA 02141

Help lines: 911 · crisis line 988 · state Behavioral Health Help Line 833-773-2445 · Attorney General consumer hotline (rent, broker fees, electricity suppliers) 617-727-8400 · Attorney General Civil Rights Division (schools and discrimination) 617-963-2917 · Town Legal Counsel 617-730-2190. The town has no monthly free immigration law clinic of the kind Cambridge runs, and it has an "Immigration and Refugee Policy" page whose content we could not read; call Town Hall for current referrals. Local reporting says there is a volunteer Immigrant Advancement Committee in the town, which we could not verify from a town page.

Addresses and hours can change. Because the town site blocks automated access, some of the town information in this guide came from search engine summaries. Check the official site or your appointment notice before you go. Information as of October 1, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN BROOKLINE

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Brookline and the surrounding area, in Turkish and English.

Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

Office: 321 N Central Expy, Ste 206, McKinney, TX 75070

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