

ADDRESS AND PHONE DIRECTORY · DES PLAINES

Des Plaines Official Offices Directory 2026

Immigration, identity, tax, city, county, school, health and Türkiye business: addresses, phone numbers and distances from Des Plaines in one place.

SHORT ANSWER

There is no USCIS office in Des Plaines. Green card and citizenship interviews are held at the USCIS Chicago Field Office, by appointment only; the address, floor and time are on your appointment notice. The biometrics centers are in Burbank, Norridge, Naperville and Waukegan, and Norridge is the closest to Des Plaines at about 7 miles. The only immigration court in Illinois is at 55 E. Monroe Street, Suite 1500. The city's biggest advantage is that the CBP Deferred Inspection office sits in O'Hare Terminal 5. The Turkish Consulate General is one train ride away.

Immigration and biometrics appointments

OFFICE	ADDRESS · PHONE · NOTE
USCIS Chicago Field Office	Green card and citizenship interviews, covering all of Cook County · by appointment only, no walk-ins, and forms are not mailed to this address · the address, floor and time are on your appointment notice ; we do not print an address here because the USCIS field office page is not working · Contact Center 800-375-5283
USCIS Chicago Asylum Office	181 W. Madison Street, Suite 3000, Chicago, IL 60602 · 312-849-5201 · Chicago.Asylum@uscis.dhs.gov · weekdays 8 a.m. to 4 p.m., by appointment only · no in-person information service since April 20, 2026
Chicago Immigration Court	55 E. Monroe Street, Suite 1500, Chicago, IL 60603 (second entrance on E. Adams Street) · 312-220-0965 · Chicago.Immigration.Court@usdoj.gov · public and filing hours weekdays 8 a.m. to 4 p.m. · the only immigration court in Illinois
The court's old address	525 W. Van Buren is no longer current. If a notice you received before 2026, or a page online, shows that address, going to the wrong building on the morning of a hearing means missing the hearing; the notice you were sent governs
ICE ERO Chicago field office	101 W. Ida B. Wells Drive, Suite 4000, Chicago, IL 60605 · (872) 351-3990 · Illinois, Indiana, Wisconsin, Missouri, Kentucky and Kansas · check-in appointments are set through ICE's own systems

OFFICE	ADDRESS · PHONE · NOTE
CBP Deferred Inspection (I-94 errors)	O'Hare Airport, Terminal 5, lower level, across from baggage carousel 12, 10000 Bessie Coleman Drive, Chicago, IL 60666 · i94chi@cbp.dhs.gov · weekdays 8 a.m. to 4 p.m. · corrects errors made at entry only · minutes from Des Plaines by car
EOIR case status	1-800-898-7180 · acis.eoir.justice.gov (with your A number)

You do not have to drive downtown for a hearing: the Metra UP-NW line runs from the Des Plaines station (1501 Miner St.) to Ogilvie Transportation Center in about 40 minutes for \$5.50 one way, and from there the CTA Adams/Wabash station is a short walk. If you drive, the Adams & Wabash Self-Park (17 E. Adams) is nearby. There is a security check at every entrance, so arrive early. Some hearings are held over Webex; your notice says which kind yours is.

APPLICATION SUPPORT CENTER	WHERE	FROM DES PLAINES
Norridge (closest)	Norridge, Cook County	About 7 miles, a 15 minute drive
Waukegan	Lake County, to the north	About 28 miles, a 40 minute drive
Burbank (listed by USCIS as Chicago South)	Southwest suburbs	About 32 miles, a 50 minute drive
Naperville	DuPage County, to the west	About 33 miles, a 45 minute drive

We do not print street addresses for the four centers: the valid address is on your Form I-797C notice and centers can move. All four are open weekdays 8 a.m. to 4 p.m. Your notice may say Waukegan or Naperville, and that is not a mistake, so go where the notice says. If a center closes, the appointment is rescheduled automatically; to reschedule yourself, request it through your USCIS online account at least 12 hours before the appointment time. Check the [office closings page](#) before you set out. Since May 18, 2026, attorneys cannot appear remotely at field office interviews except in limited circumstances.

Identity, tax and passports

OFFICE	ADDRESS · PHONE · NOTE
SSA Mount Prospect (closest)	705 N. Wheeling Rd, Mount Prospect, IL 60056 · (866) 931-8350 · about 4 miles from Des Plaines, an 8 minute drive · check hours on the office locator, our sources conflict
SSA Hillside	230 N. Mannheim Rd, Hillside, IL 60162 · phone via the office locator
SSA Evanston	2116 Green Bay Rd, Evanston, IL 60201 · phone via the office locator
SSA Chicago Northwest	4849 N. Milwaukee Ave, Suite 600, Chicago, IL 60630 · (888) 748-7667
SSA general information	1-800-772-1213 · your ZIP code decides which office serves you, and it may not be the closest · confirm on ssa.gov/locator · SSA has asked for appointments for most business since early 2025, so call before you go

OFFICE	ADDRESS · PHONE · NOTE
IRS Schiller Park (in-person ITIN document review)	About 5.5 miles from Des Plaines, a 12 minute drive · by appointment only on 844-545-5640 · we read the address and hours from secondary sources, so confirm on the IRS office locator
Passport acceptance facility: Des Plaines post office	1000 E. Oakton St., Des Plaines, IL 60018 · (847) 827-5592 · Form DS-11 by appointment, photos taken at the branch · confirm hours through the acceptance facility search
Passport acceptance facility: Prospect Heights Public Library	12 N. Elmhurst Rd, Prospect Heights · walk-in · about 5 miles from Des Plaines · ask the library about hours, we could not read them on its own page
Chicago Passport Agency (urgent U.S. passport)	101 Ida B. Wells Drive, 9th Floor, Chicago, IL 60605 · Monday, Tuesday, Wednesday and Friday 8 a.m. to 3 p.m., Thursday 10 a.m. to 3 p.m. · by appointment only, with proof of travel within 14 days (or a foreign visa need within 28 days) · passportappointment.travel.state.gov · 877-487-2778
Cook County Clerk, passport desk	Richard J. Daley Center, Room 1202, 50 W. Washington Street · walk-in, 8:30 a.m. to 4 p.m., \$35 · new applications (DS-11) only · no passport desk is listed at the suburban courthouses · the page still shows the passport agency at 230 S. Dearborn, which is not current · the Des Plaines Public Library does not do passports
Passport fees	Adult book \$130 plus the \$35 acceptance fee · under 16 \$100 plus \$35 · expedited \$60 · renewals only at opr.travel.state.gov , acceptance facilities do not handle renewals

Illinois Secretary of State

OFFICE	ADDRESS · PHONE · NOTE
Des Plaines driver services	1533 Lee Street, Des Plaines, IL 60018 · weekdays 7:30 a.m. to 5 p.m. · driver and vehicle transactions by appointment · written, road and motorcycle tests, title, plates, REAL ID · 312-793-1010 (Chicago area) or 800-252-8980 · closed October 12, 2026
Elk Grove Village	650 Roppolo Dr., Elk Grove Village, IL · same appointment system · confirm hours
Index Department (apostilles)	160 N. LaSalle Street, Suite 100, Chicago, IL 60601 · 312-814-8218 · weekdays 8 a.m. to 4:30 p.m. (4 to 4:30 is document review only) · \$2 per document
Apostilles, suburban counters	Melrose Park (1903 N. Mannheim Rd) · Lake Zurich (951 S. Rand Rd) · Aurora (970 N. Lake St, Suite B) · call first to confirm they are doing apostilles that day

Des Plaines city offices

OFFICE	ADDRESS · PHONE · NOTE
City Hall	1420 Miner Street, Des Plaines, IL 60016 · weekdays 8:30 a.m. to 5 p.m. · main line 847-391-5300
DP 311	A portal and a mobile app; there is no phone line · requests are not monitored around the clock and are only addressed during business hours · call 911 in an emergency · the platform changed in 2026, so old users have to create a new account
Finance Department	847-391-5330 · parking tickets, parking permits, general payments
Utility billing (water and sewer)	847-391-5322 · utilitybilling@desplainesil.gov · pay online through E-Pay, by autopay, by mail (P.O. Box 734160, Chicago, IL 60673-4160), in person at City Hall, or in the 24-hour drop box
Building and Code (permits and licenses)	847-391-5380 · inspections 847-391-5382
Real estate transfer stamp	847-391-5319 · retstamp@desplainesil.gov · weekdays 8:30 a.m. to 4:30 p.m.
Police Human Services	City Hall, 1420 Miner St. · 847-391-5480 · free information, referral, crisis response and short-term counseling · English, Polish, Russian · the page says nothing about immigration status; services go by residency
Public Works (electronic waste)	1111 Joseph J. Schwab Road · free drop-off Wednesdays 8 a.m. to 3 p.m. · or a free monthly home pickup by appointment, booked two days ahead
Des Plaines Public Library	1501 Ellinwood Street, Des Plaines, IL 60016 · (847) 827-5551 · help@dppl.org · weekdays 9 a.m. to 9 p.m., Saturday 9 a.m. to 5 p.m., Sunday 1 to 5 p.m. · the card is free inside the city limits and no SSN is asked
Trash, recycling and yard waste (LRS)	844-633-3577 · \$20.31 a month

Cook County offices

OFFICE	ADDRESS · PHONE · NOTE
Cook County Clerk, Vital Records (Skokie)	Skokie Courthouse, 5600 W. Old Orchard Rd., Room 149, Skokie, IL 60077 · 847-470-7233 · the nearest counter for Des Plaines · birth certificates and marriage licenses · we could not verify the hours on the official page, so call to confirm
Clerk, other Vital Records offices	Chicago (118 N. Clark St., Room 120, 312-603-7790) · Markham (16501 S. Kedzie Ave., Room 238) · Maywood (1311 Maybrook Dr., Room 104) · there is no Rolling Meadows counter on the Clerk's list

OFFICE	ADDRESS · PHONE · NOTE
Marriage license	\$60 · both parties together and in person · effective the day after issue, valid 60 days, ceremony in Cook County only · the signed license is returned within 10 days of the ceremony · civil ceremonies at 119 W. Randolph St., lower level
Birth certificate	Certified copy \$15 for the first, \$4 for each additional one · printed while you wait in person, personal checks not accepted · remotely through VitalChek for a \$13.45 fee (866-252-8974) or by mail: Bureau of Vital Records, PO Box A3390, Chicago, IL 60690
Circuit Court, Second Municipal District (juries)	Skokie Courthouse, 5600 Old Orchard Road, Skokie, IL 60077 · switchboard (847) 470-7200, clerk (847) 470-7250 · jury assembly room first floor, Room 111 · Office of Jury Administration (312) 603-5879, standby status (312) 603-5950
Cook County Assessor (homeowner exemption)	118 N. Clark St., Room 320, Chicago, IL 60602 · local help: Maine Township Assessor, 1700 Ballard Road, Park Ridge (confirm phone and hours)
Cook County Treasurer (property tax)	In person at 118 N. Clark St. · due dates · payments from a foreign bank are returned
Cook County Health, Arlington Heights	3250 N. Arlington Heights Rd., Arlington Heights, IL 60004 · 847-934-7669 · weekdays 8 a.m. to 4 p.m. · CareLink enrollment in person, appointments 312-864-0200, information 866-223-2817

Schools, health and emergency lines

ORGANIZATION OR LINE	NUMBER AND NOTE
Des Plaines District 62 (PreK-8)	777 E. Algonquin Rd. · (847) 824-1136
Maine Township District 207 (high school)	1177 S. Dee Rd., Park Ridge · 847-696-3600
Advocate Lutheran General (nearest hospital)	1775 Dempster Street, Park Ridge, IL 60068 · adult Level I trauma center, with a children's hospital in the building · financial assistance 630-645-2400, apply within 240 days of the first billing statement
ACCESS Genesis Center for Health and Empowerment	1 N. Broadway, Des Plaines, IL 60016 · 847-298-3150 · income-based sliding fee, not free
Greater Family Health, Des Plaines	1515 Lee Street, Des Plaines, IL 60018 · 844-599-3700 · income-based sliding fee, not free
ComEd (electricity)	800-334-7661
Nicor Gas (natural gas)	888-642-6748 · if you smell gas, leave the building and call from outside
Emergency (police, ambulance, fire)	911
Suicide and crisis lifeline (interpreters available)	988

ORGANIZATION OR LINE	NUMBER AND NOTE
ICIRR family support hotline	1-855-435-7693

Türkiye business

ORGANIZATION	ADDRESS · PHONE · NOTE
Turkish Consulate General in Chicago	455 N. Cityfront Plaza Dr., Suite 2900 (NBC Tower, 29th floor), Chicago, IL 60611 · +1 312 263 0644 · in person by appointment only, 9:30 a.m. to 12:00 noon · book at konsolosluk.gov.tr
Consulate after-hours emergency line	+1 773 386 3213
Consular Call Center (24/7)	+90 312 292 29 29 · consulate.chicago@mfa.gov.tr · fax +1 312 263 1449
Education Attache	Same address · chicago@meb.gov.tr
Consular district	Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin

Addresses and hours change. The USCIS Chicago field office address and hours and the street addresses of the four biometrics centers could not be verified and are therefore not printed here; always go to the address on your appointment notice. Check the official site before you travel. Information as of October 1, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN DES PLAINES

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Des Plaines and the surrounding area, in Turkish and English.

Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

Office: 321 N Central Expy, Ste 206, McKinney, TX 75070

Attorney responsible for this guide: Asim Clinch, Esq., Clinch Law Firm P.C. Attorney Asim Clinch is a member of the Missouri Bar (No. 76084) and practices U.S. federal immigration law.

Attorney advertising. This guide is general information only. It is not legal advice and is not a substitute for the advice of an attorney. Information compiled from official sources as of October 1, 2026; fees and procedures change, so check the official site before you act. Reading this guide does not create an attorney-client relationship. The choice of a lawyer is an important decision and should not be based solely upon advertisements. Latest version: clinchlaw.com/city-guides/des-plaines-immigration-attorney