

ADDRESS AND PHONE DIRECTORY · FEDERAL WAY

Federal Way Official Offices Directory 2026

Addresses and phone numbers for immigration, licensing, tax, city services, schools, health and Türkiye matters in one place, including the trap in the Social Security address.

SHORT ANSWER

In Federal Way the city itself is a U.S. passport acceptance facility, and both a driver licensing office and a vehicle licensing agency sit inside the city. But there is **no Social Security office open to the public**: the SSA unit listed at a Federal Way address is a remote-service back office. Biometrics happen in Tukwila, the immigration courts are in Seattle and Tacoma, the marriage license and birth certificate are in Seattle, and the Turkish consulate is in Los Angeles.

WARNING: DO NOT GO TO THE SOCIAL SECURITY OFFICE AT THE FEDERAL WAY ADDRESS

Search the city name and you will find a Social Security unit at 1701 S Commons. In SSA's own open data file that unit is on the list of **remote-service offices** and it serves Alaska; it does not see the public. Do not plan an appointment or a visit around it. Confirm which office serves your ZIP code (98003 or 98023) with the [SSA office locator](#); what decides it is your ZIP code, not distance.

The real SSA offices

SSA OFFICE	ADDRESS	PHONE	FROM FEDERAL WAY
Kent	321 Ramsay Way, Suite 401, Kent WA 98032	(866) 931-7671	About 11 miles, 19 minutes
Tacoma	2608 S 47th St, Suite A, Tacoma WA 98409	(888) 487-9229	About 13 miles, 22 minutes
Burien	151 SW 156th St, Burien WA 98166	(866) 964-7380	About 15 miles, 26 minutes

The addresses come from SSA's own open data file; the distances are estimates measured from Federal Way City Hall (33325 8th Ave S). The file shows these offices open weekdays 9 a.m. to 4 p.m., but some third-party sites list Kent as Wednesdays 9 a.m. to noon only. Call the office or check the locator before you set out. The SSA national line is 1-800-772-1213 and the service is free.

Immigration

OFFICE	ADDRESS · PHONE · NOTE
USCIS Application Support Center, Seattle (Tukwila)	12500 Tukwila International Boulevard, Seattle WA 98168 · about 16 miles, 26 minutes · weekdays 8 a.m. to 4 p.m. · biometrics only · parking \$8 a day · King County Metro route 174 stops in front of the building
USCIS Seattle Field Office	See your appointment notice for the address · green card and citizenship interviews, by appointment only
USCIS Contact Center	800-375-5283 · my.uscis.gov/en/appointment/v2
Seattle Immigration Court (non-detained cases)	915 2nd Ave, Suite 613, Seattle WA 98174 · 206-342-7200 · about 25 miles, 36 minutes · SEATTLE.Immigration.Court@usdoj.gov
Tacoma Immigration Court (detained cases)	1623 East J St, Suite 3, Tacoma WA 98421 · 253-779-6020 · about 10 miles, 18 minutes · no transit stop nearby, Tacoma Dome Station is about a mile away
EOIR case status	1-800-898-7180 · acis.eoir.justice.gov
ICE ERO Seattle	Phone 206-277-2000 · for the address see ice.gov/contact/ero or your own paperwork
CBP Deferred Inspection (Sea-Tac)	Phone (206) 214-2200 · confirm the address and hours on CBP's deferred inspection list and call before you go

The nearer court is not necessarily your court: Tacoma is closer to Federal Way but handles the detained docket and sits inside the Northwest ICE Processing Center. The court you attend is named on your hearing notice. The Seattle court moved to 915 2nd Ave in the summer of 2020, though some sites still show 1000 Second Avenue. The same building, the Henry M. Jackson Federal Building, also houses an IRS office and an SSA office.

License, vehicle, passport and tax

OFFICE	ADDRESS · PHONE · NOTE
DOL Federal Way (driver license)	1617 S 324th St, Federal Way WA 98003 · 253-661-5001 · by appointment · Mon, Tue, Wed, Fri 9 a.m. to 5 p.m., Thu 10 a.m. to 5 p.m.
DOL Kent (driver license)	25410 74th Ave S, Kent WA 98032 · 253-872-2782
DOL customer line	360-902-3900 (TTY 711) · languageaccess@dol.wa.gov (interpreter, at least 5 business days ahead)
Federal Way Licensing Services (vehicle registration)	1320 S 324th St, Suite A2, Federal Way WA 98003 · 253-874-8375 · walk-in only · weekdays 9 a.m. to 5 p.m.
Auburn License Agency	124 Auburn Way N, Auburn WA 98002 · 253-833-9696
Burien License Agency	630 SW 153rd St, Suite 105, Burien WA 98166 · 206-453-5384

OFFICE	ADDRESS · PHONE · NOTE
Federal Way City Hall (new U.S. passport applications)	33325 8th Ave S, Federal Way WA 98003 · passport line 253-835-7001 · DS-11 only, by appointment, parking is free · no DS-82 renewals · an appointment more than 5 minutes late is cancelled
King County District Court, Maleng Regional Justice Center (alternative passport counter)	401 4th Ave N, Kent · appointment required · \$35 court service fee · about 11 miles
Passport appointments	passportappointment.travel.state.gov or 1-877-487-2778 · appointments are free · for USPS branches, 1-800-275-8777
IRS Tacoma (ITIN document review, the nearest office)	1301 A Street, Room 530, Tacoma WA 98402 · about 6.8 miles, 18 minutes · weekdays 8:30 a.m. to 4:30 p.m., closed 12:30 to 1:30 · appointment required, 844-545-5640
IRS Seattle (ITIN document review)	915 Second Ave, 32nd floor, Seattle · about 25 miles · appointment 844-545-5640

City, utilities and housing

AGENCY	ADDRESS · PHONE · NOTE
Federal Way City Hall	33325 8th Avenue South, Federal Way WA 98003 · 253-835-7000 · the city has no 311 line ; non-emergency reports go through the Eyes on Federal Way web and phone app
Public Works	253-835-2700 · weekdays 8 a.m. to 5 p.m.
Police, non-emergency and records line	253-835-6700
Finance Department (Utility Tax Rebate)	City Hall 2nd floor · 253-835-2506
Environmental Services	253-835-2770
Puget Sound Energy (electricity and gas)	1-888-225-5773 · weekdays 7:30 a.m. to 6:30 p.m.
Lakehaven Water and Sewer District	31627A 1st Ave S, Federal Way WA 98003 (mail PO Box 4249, Federal Way WA 98063) · 253-941-1516 · customer service weekdays 8 a.m. to 4 p.m., third Tuesday 8:30 a.m. to 4 p.m. · water breaks 253-405-6667, sewer 253-405-6668 · phone payments 833-818-1353
Tacoma Water	253-502-8600
Highline Water District	206-824-0375
Midway Sewer District	206-824-4960
Waste Management (garbage, recycling, yard waste)	253-833-3333
King County property tax	206-296-3920

AGENCY	ADDRESS · PHONE · NOTE
Federal Way Library (KCLS)	34200 1st Way S, Federal Way WA 98003 · 253-838-3668 · open Sundays
Federal Way 320th Library (KCLS, Welcoming Center)	848 S 320th Street, Federal Way WA 98003 · 253-839-0257 · closed Sundays

KCLS runs its Welcoming Center program at the 320th branch: Welcoming Ambassadors answer questions about food, education, work, health, immigration and legal matters. The program also arranges a free one-hour consultation with an immigration attorney through the Eastside Legal Assistance Program: (425) 747-7274. Those attorneys do not take on your case, they point you in the right direction. There are citizenship test preparation classes and know-your-rights cards in 12 languages; Turkish is not one of them.

Family, health and documents

AGENCY	ADDRESS · PHONE · NOTE
King County marriage licenses (Recorder's Office)	201 S. Jackson St., Suite 204, Seattle WA 98104 · 206-477-6620 · KCROCust@kingcounty.gov · weekdays 8:30 a.m. to 4:30 p.m. · \$169, 3-day wait, valid 60 days · no counter in south King County
King County Vital Records (birth and death certificates)	201 S. Jackson St., Suite 220, Seattle WA 98104 (2nd floor, east lobby) · 206-837-0719 · weekdays 8:30 a.m. to 4:30 p.m., opening at 9 a.m. on the first Wednesday of the month · certified copy \$25, kiosk \$28.50
VitalChek (online and phone orders)	1-888-273-4623 · \$6 agency fee plus \$11.50 processing, UPS express \$18.50 more, by mail \$4 more (births take 3 to 4 weeks)
Washington immunization information system	WAIISRecords@doh.wa.gov · 1-866-397-0337
St. Francis Hospital, emergency department	34515 9th Avenue South, Federal Way WA 98003 · the ER is on the first floor and open 24 hours · for the phone number see the hospital's own page, since our sources conflict · in an emergency call 911
Hospital charity care questions (state Department of Health)	CharityCare@doh.wa.gov · 360-236-4210
Office of the Insurance Commissioner help line	800-562-6900
Washington Healthplanfinder	1-855-923-4633 · enrollment help CHAP 1-800-756-5437
Federal Way Public Schools, Educational Service Center	33330 8th Avenue S, Federal Way WA 98003 · 253-945-2000 · enrollment 253-945-2100, grades@fwps.org · Multilingual Services 253-945-2094, translation voicemail 253-945-2198

Türkiye matters and apostille

AGENCY	ADDRESS · PHONE · NOTE
Consulate General of Türkiye, Los Angeles	8500 Wilshire Blvd., Suite 900, Beverly Hills, CA 90211 · +1 424 313-8800 · in-person applications weekdays 9 a.m. to 12:30 p.m., book at konsolosluk.gov.tr
Consular Call Center (24/7)	+1 888 566 7656
Consulate after-hours emergency line	+1 310 779 3288
Education attaché (students)	5455 Wilshire Blvd., Suite 804, Los Angeles CA 90036 · +1 310 342 5222
Washington apostille (Secretary of State)	PO Box 40228, Olympia WA 98504-0228 · \$15 per document · same-day service only in Tumwater (243 Israel Rd SE) and Cheney (960 Washington St) · 360-725-0377

Emergency and help lines

LINE	NUMBER
Emergency (police, ambulance, fire)	911
Suicide and crisis lifeline	988
Social services information	211
Police, non-emergency	253-835-6700
Road conditions	511
Call before you dig	811
Free legal advice (CLEAR)	1-888-201-1014

Addresses and hours can change. Check the official site or your appointment notice before you go. Information as of October 1, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN FEDERAL WAY

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Federal Way and the surrounding area, in Turkish and English.

Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

Office: 321 N Central Expy, Ste 206, McKinney, TX 75070

Attorney responsible for this guide: Asim Clinch, Esq., Clinch Law Firm P.C. Attorney Asim Clinch is a member of the Missouri Bar (No. 76084) and practices U.S. federal immigration law.

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