

CHECKLIST · HENDERSON

Moving to Henderson: A First 90 Days Checklist (2026)

What newcomers need to do, in order, with the deadlines and where each task is done. Print it and tick the boxes.

SHORT ANSWER

The first ten days are federal: **if you are subject to it, report your address to USCIS within 10 days**, and if you have a case in immigration court, **within 5 days** to the court. Moving in this valley is often not just a change of home but **a change of government**: a person moving here changes their police force, their water utility, their library district and their business licensing authority all at once. **But none of that is what triggers the federal obligation: the move itself does.** Week one belongs to the city, and here there are **five separate providers**: electricity from one company, natural gas from another, **water and sewer from a city department in one account**, and refuse from a company franchised by the city. And the single most valuable line on this list is in the water: **a person who does not want to hand identifying data over the telephone may open the account in person at city hall with photo identification**, and the city says so **in writing** on its own page.

First 10 days

TASK	WHERE OR HOW
☐ Report your address to USCIS	As a general rule required for most non-citizens including green card holders, within 10 days ; A and G visa holders and visitors on the visa waiver are excepted. uscis.gov/addresschange
☐ Update the address on every pending case separately	Filing AR-11 does not by itself change the address on a pending application; enter each receipt number
☐ If you have an immigration court case	Within 5 days on form EOIR-33/IC: respondentaccess.eoir.justice.gov . There is one court in the state and it is downtown in the county seat
☐ If you have a reporting obligation	Report the address through portal.ice.gov as well; if you hold an appointment notice, the address on that notice governs
☐ If you hold a status-neutral card there is an extra task	A change of address on that card must be done in person , so it needs an appointment. The federal notification does not replace it
☐ Do not mistake mail forwarding for a notification	A change of address filed with the post office does not update an agency record, and giving your address to a state, county or city agency does not satisfy the federal obligation

A MOVE IN THIS VALLEY TAKES THREE FORMS, AND ALL THREE REQUIRE NOTIFICATION

- **From the unincorporated area of the county into this city.** A great deal really does change here: your counterpart moves **from the county to the city**, your policing is no longer the county's merged agency but **the city's own force**, your water becomes a city department and your library card attaches to **a separate library district**. **But the federal notification is the same notification.**
- **Moving house inside the city.** No agency changes and the envelope carries the same city name. **You have still moved and you still report within 10 days.**
- **From here to somewhere else in the valley.** This time the trap runs the other way: at some addresses the city name on the envelope points to no city government at all and the counterpart is the county.
- **Renting a post office box is not a solution**, because the agency wants the address where you actually live.
- One thing changed in 2026: take into account the federal rule **effective 29 June 2026** that restates alien registration and what counts as evidence of registration, readable in the [federalregister.gov](https://www.federalregister.gov) record.

Week one: five providers, three legal regimes

SERVICE	PROVIDER	REGIME AND COMPLAINT DOOR
Electricity	Nevada Power Company, trading as NV Energy	Inside the state regulator's scope; complaints to the regulator
Natural gas	Southwest Gas Corporation (a separate company, a separate bill)	Inside the state regulator's scope; complaints to the regulator
Water	City of Henderson Department of Utility Services	Outside that scope ; the counterpart is the city and the city council
Sewer	The same city department, the same account	Outside that scope ; the counterpart is the city
Refuse	A private company franchised by the city	Outside that scope ; the counterpart is the city

And the single most useful sentence in this guide is this: **a single household sits under three separate legal regimes, and you can tell which door to use from the provider's name.** The state regulator writes on its own page that it does not regulate providers whose names contain **authority, district or mutual**, and that it has **no regulatory authority over refuse collection services**. **Here there is one step further:** your water provider is not even a district, it is **a department of the city**. So a dispute on an electricity or gas bill can be taken to the regulator; **on water, sewer and refuse that door is closed** and the counterpart is the city. **That is different even from the picture in the other settlements in the county**, where the counterpart is the county commission.

TASK	WHERE OR HOW
☐ Open water and sewer with one call to the city	The two arrive as one account and one bill . Starting, stopping and transferring is done by telephone or in person at the service center in city hall (240 S. Water Street). In the neighboring unincorporated towns a tenant has no sewer account to open at all; here you do

TASK	WHERE OR HOW
☐ The documented route, in the department's own words	The department states that it works with a credit bureau to verify identity and assess deposits, that identifying information will be requested to open an account over the telephone, and that a person who would prefer not to provide that information may open the account in person using photo identification. The neighboring water district publishes no equivalent sentence
☐ Budget for the water deposit	The residential deposit is a minimum of 150 dollars and is collected up front . The department states that the deposit policy is the same for all residential customers . It may be refunded after at least one year of on-time payments , and a refund can take up to eight weeks to reach you
☐ Refuse is not a separate contract	The municipal code makes refuse collection mandatory at every dwelling connected to city water , so the obligation begins the moment you open the water account. We print neither the code section nor the tariff ; confirm both from their own sources
☐ The number question on electricity and gas	The regulator's own answer: some providers may ask for a number, but many provide an alternative such as a driver's license number . The electricity provider's privacy text names a driver's license, a passport and a state ID as ways to verify identity. We could not find whether a taxpayer identification number is accepted , and the gas provider's rules could not be read at all
☐ Know your deposit rights on electricity	On a new account the ceiling is 150 percent of the estimated average monthly bill calculated from the last twelve months of actual use at that address. A guarantor cannot be required . With documentation there are exemptions: recipients of disability payments, recipients of social security or pension payments, active duty military, veterans, and customers who enroll in automatic payment and keep it . That last one is a rule-based way out for someone with no U.S. credit history. For senior customers the ceiling is halved
☐ Once the bills are in your name you hold two documents	Those two are the proof of residency asked for on a license application and at school enrollment
☐ Get the library card	This city has its own library district and is not served by the valley's large system; going to a branch in the neighboring city for a card is the wrong door. A card asks for photo identification and proof of address , the first card is free, and we found no statement that a number is required. We keep the hedge heavy : neither system's site could be read properly, so confirm the terms at a branch
☐ Start school enrollment for the children	This city has its own government but no school district of its own ; the district is county-wide. A driver's license does not count as proof of address, photocopies of the child's identity document are not accepted , and there is a separate option for families with no proof of address

Watering: the group is assigned to the address, and Sunday is never allowed

THE MISTAKE NEWCOMERS ACTUALLY MAKE

- **The rule is permanent**, not a temporary drought measure. The city's own page says every customer is assigned, **by address**, to a watering group **labeled A, B, C, D and E**, and that group decides which days you may irrigate. **You do not choose the days**, and your neighbor's day may not be yours.
- **Watering on Sundays is never allowed, in any season.**
- **Irrigation between 11 a.m. and 7 p.m. from 1 May through 31 August is not allowed.** The city calls this the time-of-day restriction.
- **Watering by hand using a container or a positive shut-off nozzle on a hose** is allowed any day of the week, regardless of your assigned days.
- **There is an exemption request for reseeded or patched turf: thirty days, once per year**, through the city's own request channel under the conservation topic. **The time-of-day restriction still applies during that exemption.**
- **The mistake is this:** turning on the sprinklers on moving day without knowing those three things. A household that moves in during June and waters at midday **has broken the rule before the bags are unpacked**. In week one find your group through the city's address lookup and check the clock on any automatic system.

PENALTIES: WE PRINT THE STRUCTURE, NOT THE FIGURES

- **Let us be honest: we could not read this city's water waste fee schedule in this research.** The neighboring water district publishes a detailed ladder, **but that district does not serve Henderson addresses** and its rules do not bind one. **Copying that ladder here would have been wrong and we have not done it.**
- **The correct answer:** the substance of the restriction is the same (regional schedule, the Sunday ban, the summer midday hours), while **enforcement is the part that diverges** and your counterpart is the city. **Ask the city for its own schedule.**
- **If a notice arrives, keep its date and reference number;** appeal routes hang on the date of the notice.
- **We do not build the tenant and owner chain here.** The verified rule that binds tenant and owner together and turns an unpaid balance into a **lien** belongs to **the neighboring water district's own service rules**, and those rules do not bind this city. **We could not read the city's own enforcement text**, so we do not build the same chain.
- **The practical advice for a tenant is unchanged all the same:** whoever holds the water account receives the bill and the notice, and an unresolved irrigation problem becomes a matter between you and your landlord in any event. If a notice arrives, fix the fault and **tell your landlord in writing.**
- **Three verified points on renting:** the deposit cap is **three months of rent** (two months where the last month's rent is taken up front), at the end of the tenancy the landlord must return the balance **within thirty days** or provide an **itemized written accounting**, and wrongful withholding can carry liability **up to twice the deposit**. The detail is in [the renting section of the state guide](#).

THE SHUTOFF BAN IS TRIGGERED BY TEMPERATURE, NOT BY THE CALENDAR

- If the weather forecast shows **105 Fahrenheit or above** or **15 Fahrenheit or below** at any point in a **twenty-four hour period**, a disconnection for non-payment is **postponed**. **We write those two figures with confidence**, because they are identical in the regulation and in the tariff the company filed with the regulator.
- **There are no dates at all, and this is a postponement, not a cancellation.** The protection exists only on days when the forecast meets the threshold, and the debt does not go away.
- **Lower thresholds for elderly and disabled households appear in the regulation but not in the company's published tariff.** The tariffs are older than the regulation and on this point the two do not agree. If your household includes an elderly or disabled person the threshold **may be lower**; we do not write it as settled. **Ask your provider and record the answer.**
- **The gas exemption is conditional.** The tariff says the heat-side postponement does not apply to the gas utility **unless natural gas is essential for air conditioning** in that dwelling. There is no such exception on the cold trigger; **do not skip the condition.**
- **Water and refuse sit outside this regime, and here that is sharper.** The tariff binds only the electric company, and **your water provider is a city department**. One regulator bulletin describes the extreme weather limit for water as well, but the water it means is the **regulated** water utilities. **We could not verify whether a heat-based protection reaches the city's water customers and we write it in neither direction.** Do not delay a water bill because hot weather has arrived.
- **Protections independent of temperature: ten days of written notice** before a disconnection and a **second notice at least forty-eight hours** beforehand if it is unpaid; **no disconnection at weekends or on holidays**; and a **thirty day postponement** on the written statement of a physician or public health official, extended a further thirty days on a renewed statement. On electricity, a payment arriving **by 10 a.m.** means reconnection the same day. The provisions are in [the utilities section of the state guide](#).

Within 30 days

TASK	WHERE OR HOW
☐ Vehicle registration and insurance	The emissions test is required here , but the area is drawn rather than county-wide. There is no grace period on insurance. The invisible cost of delaying registration: the out-of-state plate rate at park gates
☐ Set up the tax side	No state income tax is withheld from your pay and you file no state return . But there is tax; it has moved: you pay 8.375 percent at the till and the property tax burden is real. Do not carry that rate to another county . A small irony: the police and water components inside the rate are collected county-wide, while here the water is a city department and the policing is the city's own force
☐ Ask the card question before you start work	Some jobs need a separate card issued by a police agency and you cannot get it before you have the job . But which body issues that card in this city could not be verified ; the county department that issues it does not police Henderson. When you get an offer, ask both the employer and the city. The detail is in our official offices directory

TASK	WHERE OR HOW
☐ Register with a sliding-fee health center	Before a problem arises. A sliding-fee clinic is not a free clinic and you have to ask for the discount by name. We print no address, hours, telephone number or fee tier. Ask directly whether immigration status is asked for , because the association's list does not mention it at all
☐ Do not delay the health application	The marketplace is the state's own ; the application and the eligibility decision run through a separate division and a portal. Do not merge the age limits: 21 on the Medicaid side and 19 in the children's health program. Letters may carry the former agency name
☐ Choose the right marriage counter	No waiting period and no blood test, the fee is 102 dollars , and checks are accepted at no counter. The branch here opens four weekdays , closes over lunch, closes on legal holidays and does not accept cash ; the downtown bureau is open seven days until midnight and accepts cash. Being in the same county does not mean going to the same counter
☐ If you need a birth certificate, start early	At the county health agency the first copy is 38 dollars and each additional copy 25 dollars , processing runs two to four weeks , and personal checks are not accepted. The county holds birth records from 1973 onward ; anything earlier cannot be obtained there at all
☐ Report a city problem	The counterpart is the city. It has its own request system and the topics listed include code enforcement, streets, traffic signals, water waste , weeds, graffiti and junk cars. One honest note: the direct page for that department returned 404 in our 10 October 2026 check; go in through the city's department index

AT THE COUNTY ASSISTANCE COUNTER THE PROBLEM IS IDENTIFICATION, NOT A NUMBER

- **Assistance is not a city function.** For a reader used to dealing with the city here, the most common mistake is going to city hall for assistance. **The counterpart is the county.**
- **The county's own assistance unit** requires a **valid, unexpired, Nevada government issued photo ID showing a Clark County address.** A Henderson address is already a Clark County address, so the address side is fine; the hard part is **which card is accepted.**
- **And here the status-neutral card can cause a problem.** In the agency's own words the top portion of the card states **Not Valid for ID. We could not verify from the county's own page whether it accepts this card**, so we say neither that it passes nor that it fails; but **think in advance about whether you have a second identification option** before you go to that door.
- **The assistance items we could find** are rent, burial and out-of-state transportation, plus certain home service programs. **We found no indigent health program.** The county also asks applicants to have applied first, where applicable, for Medicaid, unemployment insurance and other federal benefits.
- **The rule in an emergency room is different:** under federal law a hospital emergency department must examine and stabilize **regardless of ability to pay and regardless of immigration status.** Do not delay going to hospital because you fear the bill.
- **Talk to an immigration lawyer before you apply for a public benefit, drop one you receive, or move from one program to another.**

IF YOU BOUGHT A HOME: THE PROPERTY TAX CAP DOES NOT ARRIVE BY ITSELF

- **Even though you have a city government, property tax is entirely a county matter.** The county assessor does the valuation, the county treasurer issues the bill, and **the city's own rate is a line inside that same county bill.** Do not try to take this item to the city.
- **This is not a discount, it is a cap on increases.** The cap on an owner's primary residence is **3 percent**, while non-owner-occupied homes, land and commercial property take a cap of **up to 8 percent**. **Only one property statewide can be designated the primary residence.**
- **The procedure is a postcard:** the assessor mails a card to qualifying owners and the task is one sentence, **sign it and send it back promptly.**
- **Recording a deed lowers the cap.** Recording any instrument of ownership removes the 3 percent cap; if the document number changes, a **new card** is needed to keep it the following year, and **transferring the property into a trust** is named among those reasons. A refinance alone, where it creates no instrument of ownership, does not affect it.
- **New construction and a change of use** get no cap at all for that fiscal year and qualify from the following one.
- **If no card arrives, do not wait:** call the assessor and ask whether your property is recorded as a primary residence. **We could not verify whether a taxpayer identification number is accepted on the cap claim** and we do not guess.
- There is a separate route for rental properties: the county mails rental declarations every year **in April or May**. **Those rent limits are not a rent cap**, only the test for entering that tax cap.

Within 90 days

TASK	WHERE OR HOW
☐ Plan your Türkiye business	Nevada sits in the consular district of the Turkish Consulate General in Los Angeles and there is no Turkish mission in the state. The good news: the consulate is in the same time zone , so you do not have to convert its published hours. The detail is in our consulate guide
☐ If you need an apostille, start early	There are four separate counters and sending a document to the wrong one means the package comes back. We print no fee, turnaround or procedure , because the state authority's sites did not open this round. And one extra reminder here: city hall being nearby does not mean the chain starts there
☐ Voter registration and jury duty	Registration and voting are for U.S. citizens only ; do not check the citizenship box on any form and do not fill in registration forms handed to you at the door. There is a municipal election in this city , but the existence of a local election gives you no right to vote. If a jury summons arrives, call the court named on the letter : here there are both county courts and the city's own municipal court
☐ Ask a lawyer before applying for a public benefit	The federal public charge rule effective 18 September 2026 widened the officer's discretion; the same rule says benefits received before that date are assessed under the earlier rule . Put two dates in the calendar: 18 September 2026 and 1 January 2027

TASK	WHERE OR HOW
☐ Know what is different about Nevada on health	After 1 October 2026 federally matched full coverage is open to four status groups, but Nevada took the federal option for lawfully residing children and pregnant people years ago. Lawfully residing is not the same as being in any immigration status ; discuss your own case with your lawyer
☐ Keep your tax records	Copies of federal filings are frequently requested in green card and citizenship applications. Because you file no state return in Nevada, the federal record is all you will have

Numbers to know in Henderson

TOPIC	FIGURE
City government and school district	A city government yes · no school district of its own , the district is county-wide · grade placement by age as of 1 August
Water and sewer	One city account · deposit at least 150 dollars , up front · refundable after at least one year of on-time payments, and a refund can take eight weeks to arrive
Watering	Groups A through E , assigned by address · Sunday never allowed · 11 a.m. to 7 p.m. prohibited from 1 May to 31 August · the penalty ladder is not published
Shutoff ban thresholds	105 °F or above or 15 °F or below · a postponement , not a cancellation · water and refuse outside it
Electricity deposit	Ceiling 150 percent of the estimated average monthly bill · no guarantor can be required · autopay customers exempt · halved for seniors
Insurance minimum	25,000 / 50,000 / 20,000 dollars · no grace period
Emissions	Once a year · a test is valid 90 days · 2026 ceiling 75.50 dollars on gasoline and 90 dollars on diesel · waiver threshold 450 dollars and authorized stations only
License fees	Status-neutral card 22.50 dollars , 4 years · standard license 41.50 dollars , 8 years · test 25 dollars , retest 10 dollars
Transit	Single ride 2 dollars · 24 hours 5 dollars · 30 days 65 dollars · no change given, passes not sold on board
Sales tax	8.375 percent in Clark County · the employer-side tax is 1.17 percent statewide
Marriage license	102 dollars · no checks at any counter · the branch here four weekdays, closed over lunch, no cash
Birth certificate	First copy 38 dollars , additional copies 25 dollars · 2 to 4 weeks · county records from 1973 onward
Court counter	07:30 to 16:00, one continuous window · fax and unsolicited electronic filings not accepted
Property tax cap	3 percent on a primary residence · up to 8 percent otherwise · the procedure is a postcard · the counterpart is the county

TOPIC	FIGURE
State park entry	10 dollars per vehicle, 15 dollars for a vehicle without Nevada plates · no free pedestrian entry, 2 dollars per person

WEEKEND PLANS: CHEAP, BUT NOT FREE

- **A reverse name trap, and this one is in your favor: the free museum carrying the county's name is in this city.** Its address is **1830 S. Boulder Highway, Henderson, NV 89002**, telephone **(702) 455-7955**, admission is free, it is open **every day from 09:00 to 16:30**, and the site runs to about **30 acres**. It holds a street of historic houses, **a 1932 railway depot building**, a ghost town trail and a half-mile nature trail. **It is run by the county, not the city.** Closed on Thanksgiving, Christmas and New Year's Day.
- **There is a warning in the other direction and you should not try to correct it:** the state historic park carrying the county seat's name really is **there**, not here. **Look at the operator, not the envelope.**
- **This city's second free item is the bird viewing preserve** (350 E. Galleria Dr., telephone **702-267-4180**): admission is free, but **every visitor signs in** and first-time visitors sign a liability waiver. **On the reported schedule the site closes at midday in June, July and August**, with last entry half an hour before closing. **We do not print those hours as settled:** the city's own website did not open by any route this round. **Call before you go** and go early in the morning in summer.
- **State park fees look at your plate:** at the two large parks near the valley it is **10 dollars** per vehicle and **15 dollars** for a vehicle without Nevada plates; the state's newest park north of the valley is **3 dollars per person** with 12 and under free; the state historic park in the county seat charges **3 dollars museum admission**. **There is no free pedestrian entry:** anyone arriving on foot, on horseback or by bicycle pays **2 dollars per person**. Some parks do not take cards.
- **There is a library park pass, but two per library.** A holder of a Nevada library card borrows one for **one week**, it works at **all 27 state parks**, it covers one vehicle with up to eight people, and it covers museum admissions inside state parks. **But we do not say you can have one:** the agency's own release states that each public library was provided with two passes, and **because this city has its own library district its participation has to be asked about separately.** Going to a branch elsewhere in the valley will get you turned away. **The pass does not work on federal land.**
- **The federal recreation area around the lake charges:** a private vehicle is **25 dollars** covering 1 to 7 days; on foot or by bicycle it is **15 dollars per person**; the area's own annual pass is **45 dollars**. The line that matters for a family: in the agency's own words, **no entrance pass is required for children under 16**. **Federal free entrance days:** the two remaining in 2026 are **27 October 2026** and **11 November 2026**.
- **A heat safety matter, in the agencies' own words:** the national park service writes for the lake area that it cannot be stressed enough how **VERY DANGEROUS** hiking can be in extreme heat from late spring into early fall, and suggests postponing plans to cooler seasons. The same agency says to carry **at least one gallon, about 4 liters, of drinking water per person per day** and to **drink even when you are not thirsty**, and the same page states that there are **no lifeguards and no designated swimming beaches**.

THE REAL WARNING IN THIS VALLEY FOR A HOUSEHOLD WITH CHILDREN

- **A hotel pool can legally be a venue for over-21s only.** The regulator's own text defines a class of venue that **prohibits patrons under the age of 21 from entering**, and the same definition lists the dance area as possibly being a **swimming pool or a pool deck**.
- **The practical consequence:** a family that books a hotel on the strength of its pool photographs may not be able to take a child into that pool. **Call the hotel before you book** and ask whether the pool has an age restriction and whether the property has a separate pool open to children. A household living here that puts visiting relatives in a hotel elsewhere in the valley hits the same problem.
- **The gambling age is a separate and stricter item:** for under-21s not only playing but **loitering** in gaming areas is prohibited. In practice a child can pass through a floor with a parent, but cannot stand and wait at the machines and tables. **We could not read the text of the statute**, so we neither quote it nor publish a penalty figure.
- **There is also a night curfew rule, but we do not publish its hours.** A night-time limit for under-18s is reported; **sources contradict each other on the hours and the days**, we could not read the county code and **we could not read this city's own ordinance either. Because this city has its own government and its own police force, the rule here may genuinely differ**; if you are planning a late evening with children, call the city.

IF YOU ARE NOT A CITIZEN, REMEMBER

- Do not check the citizenship box on any form and do not register to vote. If a jury summons arrives, do not ignore it; call **the jury office of the court named on the letter**, not a general number.
- Talk to an immigration lawyer before you apply for a public benefit, drop one you receive, or move from one program to another.
- Check your arrival record: i94.cbp.dhs.gov. Your work authorization, some filing eligibilities and part of the validity of your cards in this state depend on it.
- If a green card application is pending, do not travel abroad without advance parole.
- If you are detained, ask to speak to a lawyer before you discuss your status, and if you are a Turkish citizen ask for the consulate to be notified.

TURKISH-SPEAKING IMMIGRATION ATTORNEY IN HENDERSON

Have a question about your immigration status?



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