

DIRECTORY · HENDERSON

Henderson Official Offices Directory 2026: Which Door, the Court and Passports

The real work of this guide is one table: which service comes from the city, which from the county and which from the state. Beside it we put three things: the state's only immigration court, the passport counter in this city, and the work card that is the hidden precondition to starting a job.

SHORT ANSWER

The spine of this guide is one question: **which door is at the city, which at the county and which at the state**. Here the city is a real counterpart, but **not every door opens onto it** and the most common mistake is going to city hall with the wrong task. Three things first. On the court: **the only immigration court in Nevada is downtown in the county seat and counter filing happens in one continuous window a day, from 07:30 to 16:00**. Some courts in this series split the day into three windows; **do not carry that warning here**. On passports: the federal acceptance facility file records **the city clerk's counter at the city hall address, but the city's own website did not open by any route this round**, so we could not confirm the hours from the agency itself. **We say neither that it does nor that it does not; call**. On work: some jobs need **a separate card issued by a police agency**, the card is issued by **the county police department**, and **that department does not police this city**.

Which service from which door: the spine of this guide

Henderson is incorporated. In practice that means an **elected mayor and a council organized in wards**, its own municipal code, its own business licensing, its own building and planning arm, its own municipal court and its own public response department. In the county's unincorporated towns **none** of that exists: there the county commission is by law the town board and the advisory boards are not decision-making bodies. **But over-correcting is a mistake too**, and the table below shows what diverges and what does not.

SERVICE	COUNTERPART
Code enforcement, zoning, building and business licensing	The city
Reporting channel	The city's own request system
Policing	The city's own police department, which did not join the consolidation
Minor offense and traffic court	The city's own municipal court
Water and sewer	A city department, one account
Refuse	A company franchised by the city; the authority is the city

SERVICE	COUNTERPART
Library	The city's own separate library district
Electricity and gas complaints	The state regulator
Water, sewer and refuse complaints	The city and the city council; the regulator does not take them
License, registration, insurance, emissions	The state agency
School district	One district county-wide; the city has none of its own
Marriage license	The county, with a branch in this city
Birth and death certificates	The county health agency or the state office
Property assessment and tax	The county
Public assistance	The county, not the city
Trade name registration	The county clerk, with a branch in this city
Transit	The regional authority
Immigration court	Federal, downtown in the county seat

THE RULE YOU CAN READ OFF A NAME, AND IT IS SHARPER HERE

- The state regulator names names on its own consumer page: for certain water agencies it says **contact your county commission**, and it states plainly that it has **no regulatory authority over refuse collection services**. It also gives a naming rule: it does not regulate providers whose names contain **authority, district or mutual**.
- **Here there is one step further:** your water provider is not even a district, it is **a department of the city**. A dispute on an electricity or gas bill can go to the regulator; **on water, sewer and refuse that door is closed**.
- **Internet is a third regime:** video service franchises in Nevada are granted **by the state**, which means **the complaint body is neither the city nor the county**. **We print no provider names**, because we could not verify them from an official source and the city's own franchise list was never read this round.
- **There is a reverse direction too:** despite your city government, **property tax, the marriage license, the birth certificate, the school district and public assistance** are county or state business. **Do not go to city hall with the wrong task**.

The immigration court

ITEM	INFORMATION
Court	The only immigration court in Nevada, not in this city but downtown in the county seat
Address	110 North City Parkway, Suite 400, Las Vegas, NV 89106

ITEM	INFORMATION
Telephone	702-458-0227
Days open	Weekdays, closed on federal holidays; it can close unexpectedly in bad weather or another emergency
Visiting and counter hours	07:30 to 16:00, one continuous window
General email	LasVegas.Immigration.Court@usdoj.gov
Asylum clock requests	Asylum.Clock.Las.Vegas@usdoj.gov. A request must give the name, the alien registration number and why the clock should be corrected; the court states that this address is for those requests only
Fax and electronic filing	Not accepted unless staff or the judge specifically request it. Unsolicited filings are not docketed and are discarded without review and without notice to the sender
Parking and transit	The court's own text: there is a private lot nearby at 3 dollars per half hour , and a restaurant directly across from it validates one hour . What follows matters: parking and public transportation are very limited in this area
Entering the building	Visitors are taken from the entry lobby escorted by an officer to the fourth floor hearing lobby and sign in at the fourth floor security point . All electronic devices are turned off before entering the lobby
Security	A metal detector and bag check at every visit; you may be asked to remove shoes, hats and sunglasses ; no food or drink except as the judge permits; cameras and recording devices prohibited
Hearings	Open to the public, and in the court's own words no advance notice is needed for your visit
Case status	acis.eoir.justice.gov (with your A number) · 1-800-898-7180

FIVE RULES FOR GOING TO THE COURT

- **Do not send a fax.** The court's own words: unless staff or the judge specifically request it, faxes and electronic filings are not accepted, unsolicited filings are not docketed and are discarded without review and without notice to the sender. **Faxing a time-limited document produces the same result as not sending it at all.**
- **Do not underestimate the parking line.** Entering a lot charged in half-hour blocks is an open-ended cost, because you do not know how long a hearing will take. **Bring a means of payment and do not plan to be anywhere else that day.**
- **We suggest no route.** The court writes that parking and transit are very limited in its area, and we do not put a route on top of that sentence. **We print no distance figure either,** because none came from a source.
- **Turn your devices off before the lobby and sign in on the fourth floor.** That is the building's own procedure and it applies at every visit.
- **If you have no lawyer, assume the hearing will be in person.** The agency notes that for people with no representative of record the default hearing format is **in person in every case.** A remote hearing is a possibility, not a right; the judge decides.

Which court has jurisdiction, and there is a concrete item here

- **The federal administrative control list ties a case to jurisdiction rather than distance.** It sorts which cases a court may hear by **the federal office that issued the paperwork** and by particular detention facilities.
- **And in this city that list has a concrete counterpart:** on the line for the court downtown, the facilities it may control include **Henderson Detention Center** by name. So the immigration case of a person held at the detention facility in this city appears on the federal list as controlled by **that court.**
- **But we write the limit of that sentence too:** the list says **where a case is controlled from. It does not mean the facility holds an immigration detention contract** and we write no such thing; that question was not researched at all this round.
- **The rule does not change and it has one sentence: read the notice sent to you.** The notice names the court and the address. The situation is different in the north of the state and we set out the whole distinction in [our Nevada guide](#).

The agencies whose addresses we do not publish, and why

- **USCIS:** the agency's pages were closed to both direct access and automated reading this round, and the archive service was entirely offline. **We do not publish an office address from an old archive.** What you need to know is the office types: a **field office** conducts interviews, an **application support center** takes fingerprints and a photograph, and the two are not the same place. You do not choose the support center; the one you attend is named **in the I-797C notice.** Appointments are free, the Contact Center is **1-800-375-5283**, and intermediary sites charging for an appointment are a scam.
- **Do not assume the nearest center.** Services in this valley are not distributed along settlement lines; whichever center the letter names is the one that applies. **We could not verify that there is a separate**

asylum office in this valley either.

- **Immigration enforcement and the customs agency:** no office address, telephone number or name is published. Confirm reporting locations from [the agency's own check-in page](#); if you hold an appointment notice, **the address on that notice governs**. The detention information line is **1-888-351-4024**.
- **We could not verify** the location or the hours in this valley of the offices that correct errors made at entry on an I-94; read the list on [the agency's own page](#) and **write first, travel second**, because some of these offices are open only a few hours a week. These offices correct **only errors made at entry**.
- **Social Security Administration:** we could not confirm any office in Nevada from an official source this round. Which office serves you is set by your zip code; ssa.gov/locator, general line 1-800-772-1213. **Nevada has no body that issues a number or anything that stands in for one.**
- **The federal tax agency:** we could not verify which office in this valley performs ITIN document review and **we publish no address**. Confirm the office and the appointment through [the agency's office locator](#), appointment line 844-545-5640.
- **Do not confuse the three agencies, and the court itself says so:** the immigration agency and the enforcement body are part of the department of homeland security, while the court is a separate body under the department of justice. The agency does not answer what you ask the court, and the court does not answer what you ask the agency.

Passports: the facility is in this city, but get the hours from the agency

First the distinction: an **acceptance facility** can be a post office, a city clerk, a county clerk or a library counter, and it takes and forwards a **routine or expedited** application. A **passport agency** is for **urgent travel** and is an entirely separate thing. What follows are **acceptance facilities only**, and **we could not verify the nearest agency this round**.

ITEM	WHAT THE RECORD SAYS
The facility in this city	The city clerk's counter, 240 S Water Street, Henderson, NV 89015 , telephone (702) 267-1400
The note in the federal file	It states that appointments are offered between 08:30 and 11:00
The hedge, written deliberately	The city's own page could not be read. The same database was measured this round showing incomplete hours for the county counter, so the risk that this window is incomplete too is real. We say neither that it does nor that it does not; confirm the hours, the appointment procedure and the payment rules by telephone
There is a second counter at the same address, do not confuse them	A branch of the county clerk also operates at the same street address and issues marriage licenses and trade name registrations. The county clerk's own service list does not show passport acceptance for that branch. When you book, say which agency you are calling
The government center counter downtown	500 S Grand Central Pkwy, Las Vegas, NV 89155. Appointments Monday to Thursday, 07:30 to 16:15

ITEM	WHAT THE RECORD SAYS
The marriage license counter downtown	201 E Clark Ave, Las Vegas, NV 89101. By appointment: 7 days, 08:15 to 10:00 · By appointment: Sunday to Thursday, 15:15 to 19:45 · Walk-in: 7 days, 20:30 to 22:00
The county processing fee	35 dollars ; cash, credit card, check, money order or cashier's check. We could not read the city counter's own processing fee
The federal fee and the cash trap	The federal application fee is paid only by check, money order or cashier's check and payable to the U.S. Department of State ; cash and credit cards are not accepted . So at the same counter there are two fees, two payees and two payment rules
What they do not do	No renewals . The county clerk writes on its own page that it does not provide that service and that renewal runs by mail only
Identification, the most critical line here	The agency's own sentence: a standard Nevada license carrying the not for federal official use phrase is accepted as primary identification ; by contrast the status-neutral card is not accepted on a passport application
Appointments and photographs	Appointments open up to 15 days ahead ; the agency's advice is to look every day, and cancellations go to (702) 671-0600. The photo booth is 14.99 dollars, credit card only , and arrive at least 20 minutes early ; the agency says appointments are most often postponed because of an unsuitable photograph
Children	Every child needs their own passport whatever their age and the child must be present ; both parents or guardians are asked to attend. Those aged 16 and 17 may apply alone with their own identification, though the agency still recommends a parent attend

- **At city hall in this city a reader meets the counters of two separate agencies and the two do not do the same work.** The marriage license is at the county clerk, while passport acceptance is, per the federal record, at the city clerk. **Joining the wrong line costs half a day.**
- **Two post offices in this city also appear in the federal file as acceptance facilities.** Post office appointments run through the postal service's own system and each branch has its own window. **Do not choose a facility from this line; call before you go.**
- **We print no fee.** We could not read the federal passport fees from the agency's own page this round; read the current amounts on [the department's fee page](#).
- **We do not name the nearest passport agency.** The department's agency list could not be read by any route this round; we give no name, no address, no hours and no distance figure. Read the list on [the department's own page](#). **Sites charging for an appointment are a scam.**
- **Which applications are made in person:** first-time adult applicants, children under 16, people whose passport was lost, stolen or damaged, and people whose passport was issued before they turned 16 or is more than 15 years old. **Renewals run by mail.**

The work card: the hidden precondition to starting a job, and there is a gap here

OFFER FIRST, CARD SECOND

- **The issuing body is the police, but which police is an open question here.** In the valley the card is issued by the **county police department**, whose own question-and-answer page states that the colloquial **sheriff card** and the **work card** are the same thing. **But that department came out of the 1973 consolidation and this city did not join it; so that answer does not automatically apply here.**
- **And we write it plainly: this city's own work card procedure could not be verified this round. We do not say there is none,** we say we could not find one. When you get an offer, ask two questions at once: **does this position need a card, and which body issues it.** Confirm with the employer and with the city.
- **The detail that matters most: you cannot get the card before you have the job.** The county department's own answer is explicit: you must obtain employment first, **your prospective employer provides the application form**, and the employer **signs it**. The order is offer first, card second. Someone who queues for a card without an offer in hand has wasted the trip.
- **A person born abroad is asked for an extra identity document.** The department's own list reads: if born outside the United States or a U.S. territory, bring **one additional form of identification**, and the three options named are a **United States Passport**, a **Naturalization Certificate** and **Authorization to Work documents**. We do not rewrite the agency's wording: the requirement is not phrased as **lawful status** but as those three options, and **a foreign passport does not appear on that list**.
- **And a risk:** the photo identification the department accepts includes a license issued by the state motor vehicle agency, but **whether the status-neutral card is accepted at that counter could not be verified**. Given that the card itself says it is not valid for identification, that is a real risk. **We do not write that it is enough.**
- **Which jobs need one:** the department's own answer is that **city and county ordinances and state law** determine which positions require a card, and it publishes no list of occupations. **That sentence matters doubly here**, because a rule that turns on a city ordinance means **this city's own ordinance**. We publish no list either.
- **Term and scope:** the county department's card runs **five years**, there is no renewal and you reapply, it is valid only for the type of work printed on it, and a change of employer requires notice **within five days**. Fingerprints are taken **at the department, without exception**. **A card is not issued to a person with a felony conviction** and a false statement on the application is also a ground for refusal. **The fee is 67 dollars from 1 October 2026**, plus **40 dollars** for a federal background check where required, and **fees are not refunded**. **If this city has its own schedule we could not read it.**
- **The department no longer issues the casino employee card or the security guard card;** both moved to other bodies and all that remains with the police is electronic fingerprint submission. **A reader working from old information can end up at the wrong counter**, and a large share of the jobs that require a card sit in tourism and entertainment.

Local cooperation: what it does and what it does not do, in the same breath

THE DOCUMENT WE RELY ON IS A MEMORANDUM OF UNDERSTANDING, NOT STATUTORY TEXT

- **The source warning comes first:** the state statutory text could not be read by any route this round. The backbone of the lines below is **a federal memorandum of understanding dated 26 September 2025**, signed between the department of justice and the governor's office and published on the department's own site. **Where it characterizes a statute, that characterization is the parties' characterization**, not the text of the law. We print no statute number and quote no statute.
- **What the document says: on 4 June 2025 the county's merged police agency rejoined the federal 287(g) program.** The same document states that **895,889.60 dollars** of federal funding would go to that agency's intelligence gathering and information sharing capacity, approved on **8 August 2025**. **Whether the work was completed could not be verified**, and a funding allocation says nothing about any individual's case.
- **And the sentence in this guide that needs the most care: no 287(g) record was found in the federal document for this city's own police department. Do not read that as an assurance.** We do not say **there is no such thing here**; we say **no record was found for this department in the federal document. The federal agency's own participant list was closed to access this round**, so we have no current status information from the agency. The difference between those two sentences is a real difference.
- **Two senior state offices take opposite positions on the same question:** the governor declared the attorney general's model policies non-binding and the attorney general's office rejects that. **We print the conflict and take no side.** A bill concerning schools was **vetoed on 5 June 2025 and did not become law**; the veto itself was verified.
- **On the municipal court side:** this city has its own municipal court and municipal code violations are heard there, **but no record was found connecting that court to federal immigration proceedings** and we write nothing.
- **Do not use these lines to decide where to live.** The absence of a record for a settlement in a federal document does not mean nothing will happen there, and it gives you a false confidence or a false fear. Ask a lawyer about your own situation. The detail is in [the state law section of our Nevada guide](#).

Free and low-cost legal help

- **Legal Aid Center of Southern Nevada**, the main door in the south: 725 E. Charleston Blvd., Las Vegas, NV 89104, **(702) 386-1070**, for the hearing impaired (702) 386-1059. Its immigration arm is the **Immigration Advocacy Project**; the topics it publishes include know-your-rights materials, a family preparedness plan, status, policing and detention and bond, schools and employers, parole in place for military families, violence against women act petitions and the crime victim visa. **But in the same breath as the word free:** we could not read the organization's eligibility criteria this round, **we write no income limit or status requirement and we promise no representation**. Apply and find out.
- **UNLV Immigration Clinic**, inside the law school and **narrow but genuinely different:** unaccompanied children in removal proceedings, adults detained in removal proceedings, and certain members of the

university community. The clinic's own sentences: **all of our services are free, we never charge a fee**, and immediately beside it **our capacity is limited and we cannot guarantee we can help everyone**. The line for the first two groups is **702-895-3000**, weekdays 10:00 to 15:00. **This is not a general immigration advice line**.

- **Neither is in this city**, they are elsewhere in the valley. **We print no distance figure**; but plan the journey into the day when you book.
- **On the tenant side there are two more doors and both operate county-wide**: the county's **civil law self-help center** and the region's free legal aid organization. Housing discrimination complaints go to the state equal rights commission; filing is **free, a lawyer is not required**, the deadline is **one year from the last violation**, and **filing with the commission does not stop the court deadline running**.
- **What the court provides for free**: the agency publishes self-help materials and an online court resource. **That is general information, not representation**.
- **We could not find a state board, council or program specific to Türkiye**, and we could not find a Turkish association in this city whose activity we could verify from its own site. **We do not say there is none**.
- **We do not send readers to the state's new Americans office (Governor's Office for New Americans)**: a federal document states that the office stopped certain legal aid referrals, and **the office's own site did not open at all this round**, so we could not verify its current status.

Emergency and information lines

LINE	NUMBER
Emergency (police, ambulance, fire)	911
Suicide and crisis line	988
The city's general line	702-267-2323
City clerk, passport counter	(702) 267-1400
Detention information line	1-888-351-4024
USCIS Contact Center	1-800-375-5283
Immigration court case status	1-800-898-7180
Immigration court	702-458-0227
Free legal aid, the main door in the south	(702) 386-1070
Law school clinic, for two groups	702-895-3000
County clerk, passport appointment cancellations	(702) 671-0600
Social Security Administration general line	1-800-772-1213

Addresses and hours change. No USCIS, ICE, CBP, SSA or federal tax agency street address is printed here, because none could be confirmed from an official source this round; always go to the address on your appointment notice. The city's own site did not open by any route this round and the hours for the city counter come from the federal data file, written with a hedge. The state statutory text could not be read this round and no statute number is printed. Information as of October 10, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN HENDERSON

Have a question about your immigration status?

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