

OFFICE DIRECTORY · HOOVER

Official Offices and Appointments in Hoover: 2026 Guide

We publish no federal street address and no court name. On the passport side, though, there is a measured naming trap specific to this city.

SHORT ANSWER

This guide deliberately omits some addresses and we say why plainly: **the pages of the immigration agency, the enforcement bureau, the customs agency and the social security administration were closed to every route tried this round**, and publishing a federal address from an old archive is exactly the mistake that sends people on wasted trips. **The only correct sentence is this: the address you go to is the address printed on your appointment notice.** On the court side the answer is shorter still: **Alabama has no immigration court**, your hearing is held in another state, and **which court has jurisdiction could not be determined from the federal agency's own list**, so **this guide names no court**. On the passport side, by contrast, there is a measured finding specific to this city: **an acceptance facility listed in the federal directory under another city's mailing name is physically inside Hoover**. Which is why you search **by ZIP code, not by city name**.

The immigration agency: not an address, a type of office

ITEM	WHERE
Field office	Green card and citizenship interviews happen here. Directory: uscis.gov field offices
Biometrics center	Fingerprints and photographs happen here, and it is not the same place as the field office . Directory: uscis.gov support centers
Appointments	No walk-in service . Appointments are made through the Contact Center . It is free: 1-800-375-5283 . Intermediary sites that charge for an appointment are a scam
Choosing the biometrics center	You do not choose it : which center you attend is printed on the I-797C notice
Case status	Your online account . Biometrics centers give no information about your case
Processing times	On the processing times page select the form, the category and the office holding your case

Do not assume the center nearest your mailing address, and in this city that warning counts double: **the city name on the envelope shows neither authority nor location here**. Whether your appointment might be given at a center **outside the state** could not be verified this round either, and as you will see below, going out of state is **a real possibility** in this state.

Do not confuse three agencies: the immigration agency and the enforcement bureau are part of the homeland security department, while **the immigration courts are a separate agency under the justice department.** The agency does not answer what you ask the court, and the court does not answer what you ask the agency.

THE COURT: NONE IN THE STATE, AND JURISDICTION COULD NOT BE DETERMINED

- The federal agency's own court listing orders courts by the city they sit in, and **no Alabama city appears in that city index.** So the hearing of a person living in Hoover is held **in another state.**
- **The list ties a case to jurisdiction, not to distance:** which cases a court holds the record for is ordered by **the federal office that issued the charging document** and by certain detention facilities. Courts in neighboring states describe their areas open-endedly as **and sub-offices**; another one's parenthetical state list **does not include Alabama.**
- **The result: a court cannot be derived from geography,** and we give you no court name. **The only correct instruction: read the notice sent to you; it names the court and the address.**
- **We print three contradictions and resolve none of them.** One Alabama detention facility appears in one column of the federal list under a court in one state and in another column as a hearing location of a court in a different state. The same list prints the name of one Alabama city **with a letter missing.** And one record is printed **with no state at all; we assign it no place.**
- **And a naming trap:** the federal list contains **facilities carrying Alabama place names that are in another state.** Seeing a name from your own area on the list does not mean that record concerns you.

If you are going to court: the agency's own rules

- **Faxes and unauthorized electronic filings are not accepted.** In the agency's own words, unless staff or the judge specifically requested them, such filings are **not entered into the record and are discarded without notice to the sender.** That is a real way to lose a motion.
- **There is a security screening at every visit:** metal detector and bag check, you may be asked to remove shoes, no food or drink except as the judge permits, and **cameras and recording devices are prohibited.**
- **Hearings are open to the public** and, in the agency's own words, no advance notice is needed for your visit.
- **Attorneys and accredited representatives must register in the agency's own registry system.** Check that whoever will represent you is registered.
- **Do not underestimate the travel plan.** Because your hearing will be in another state, the trip may not be a single day. **We publish no distance or driving time figure;** plan the route from the address on your notice.
- **Case status:** [the case information system](#) needs only your A number, and the telephone line is 1-800-898-7180. The official information is still the hearing notice. **Check closures on the morning of the hearing on the agency operational status page;** severe weather can close agencies during the day in this state.
- **No immigration enforcement or customs office address, phone number or name is published in this guide.** Confirm check-in locations on [the agency own check-in page](#).
- **Your arrival record and its errors:** you can download the I-94 for your most recent entry from [the customs agency site](#). Errors such as the wrong visa class, the wrong name or the wrong period of admission are corrected by the offices known as deferred inspection sites. **Which office covers Hoover, and its hours,**

could not be verified, so we print no address and no day; read the list on [the agency own page](#) and **write first, travel second**: some of these offices are open only a few hours a week.

Passport acceptance facility: a reverse naming trap specific to this city

First a distinction: an **acceptance facility** can be a post office, a library, a county clerk's counter or a university desk, and it takes a **routine or expedited** application and forwards it. A **passport agency** is for **urgent travel**, runs by appointment and is an entirely separate network. **The nearest passport agency could not be verified this round** and we give no agency name, city or distance; take the current list from [the federal agency own site](#).

FACILITY	HOW IT APPEARS IN THE FEDERAL FILE	THE INSTITUTION'S OWN RULE
The city public library	Listed under the city's own mailing name. 200 Municipal Drive, Hoover, AL 35216 · 205-444-7869	The library's own passport page says it works by appointment only and that each applicant needs a separate appointment . Passport photo service is generally available during office hours but subject to availability
A second facility carrying the city's name	Listed under another city's mailing name: 1809 Riverchase Drive, ZIP 35244 , phone 205-982-4861	A federal location service places that address inside the Hoover city limits and in Jefferson County . So the facility is physically in the city and filed under another city's name

SEARCH BY ZIP CODE, NOT BY CITY NAME

- **The consequence in real life:** a Hoover resident searching by their own city name **finds one facility** and **misses a second one inside their own city that is named after their own city**. Searching by ZIP code removes that error. This was confirmed by a federal location service in **a single query**.
- **And the reverse holds too:** a big city's name in a facility's mailing address does not mean the facility is in that city. **In this city the envelope shows neither authority nor location**.
- **We publish no phone number for one nearby facility:** the phone field of one record in the federal file is **printed incomplete**, carrying only six digits. **We do not complete an incomplete number**; confirm the facility through [the agency own finder](#).
- **The federal file encodes hours in a code and can understate the institution's own rule.** In the example measured in this city the file shows a weekday time band, while **the institution's own page adds the appointment requirement and the separate-appointment-per-applicant rule**. The institution is stricter than the file.
- **The payment trap costs real money:** another county counter read this round states that the federal passport fee **cannot be paid by debit or credit card** and must be paid by check or money order. **That rule could not be separately verified for the Hoover facilities**, so we state no rule here; **ask before you go** and take a check or money order with you.
- **We publish no fee figures**, because both the federal fee and any local processing fee change.
Language: one of the Alabama acceptance facilities read this round publishes its help notes **in Spanish** as well; **no Turkish-language material was found at any of them**. We do not say there is none.

Going to your appointment

- **A first passport is applied for in person.** Form DS-11 is completed but **not signed**; you sign it in front of the official. The **original** citizenship document is taken and handed over during the process; it comes back with the passport.
- **ID and photocopy:** the original of your photo ID and a photocopy of it are asked for. Some facilities offer photo, photocopy and mailing services on site; ask in advance whether yours does.
- **For a child's application** both parents must attend or the agency's consent document is required.

Voter registration and jury summons

- **Voter registration and voting belong to U.S. citizens only**, green card holders included. Registering or voting without being a citizen can have severe consequences for your immigration file and is also a crime.
- **Read the box on the form.** If a license, identification card or public service application carries a voter registration section, signing that section counts in most states as **a sworn statement that you are a citizen. How a license application is tied to voter registration in this state could not be verified from an official source**; do not sign a section you do not understand.
- **On the jury side we say what we do not know:** which public records the state builds its jury master list from could not be verified, so we do not know whether license or voter records feed it, and **we make no claim in either direction.**
- **If a summons arrives:** do not ignore the letter. **Use the number on your letter rather than a general number**, and in this city there is a concrete reason for that: **Hoover spans two counties and the county courts are separate.** Read which court wrote to you from **the letter itself**, not from the envelope.

Two closing sentences. First: **not publishing an address is not the same as there being no office**; the address is on your appointment notice and in the agency's own office finder. Second: **missing a hearing date can lead to a removal order in absentia**; if you have received a hearing notice, speak to an attorney right away.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN HOOVER

Have a question about your immigration status?

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