

DIRECTORY · INDIANAPOLIS

Indianapolis Official Offices Directory 2026: Court, Passports and Apostilles

The state's only immigration court and its only apostille office are in this city, and the county holds nine passport acceptance facilities. One group of agencies, by contrast, we deliberately leave without an address.

SHORT ANSWER

In this city the reader actually travels, because three institutions are here: **Indiana's only immigration court, the state's only apostille office, and nine separate passport acceptance facilities** inside the county. We name the two most expensive mistakes first, and both are at the court. One: **window filing is not open all day, it happens in three separate windows**, and in the court's own words **no documents are accepted after 4 p.m.** Two: **the court does not make unrequested faxes and electronic submissions part of the record and discards them without notice to the sender.** By contrast **we publish no USCIS, ICE, CBP, SSA or federal tax agency street address**, because we could not verify a single one from an official source this round; the address on your appointment notice is the one that counts.

The immigration court

ITEM	DETAIL
Court	Indianapolis Immigration Court, the only immigration court in Indiana
Address	Minton-Capehart Federal Building, 575 N. Pennsylvania Street, Suite 617, Indianapolis, IN 46204
Telephone	317-464-1399
Court hours	8 a.m. to 4:30 p.m., weekdays, closed on federal holidays
Window filing	Three separate windows: 8:15 to 10:30 a.m., 12:30 to 2 p.m. and 3:30 to 4 p.m.
Hard cut-off	No documents are accepted after 4 p.m.
Entrance	Visitors enter through the west entrance
General e-mail	Indianapolis.Immigration.Court@usdoj.gov
Asylum work permit clock requests	Asylum.Clock.Indianapolis@usdoj.gov. The request must include the name, the alien registration number and why the clock should be adjusted. The court states this mailbox is only for those requests and that nothing else sent to it will be answered

ITEM	DETAIL
Parking and transit	The court's own text says only that street parking and garages are available nearby. No free parking is offered and no transit line is named
Case lookup	acis.eoir.justice.gov (with your A number) · 1-800-898-7180

FIVE RULES FOR A TRIP TO THE COURT

- **The three-window rule binds a city resident too.** Miss 10:30 in the morning and the window is **shut until 12:30**, and it is shut again between 2 and 3:30. Work out which window you are aiming for before you leave.
- **Do not send a fax.** This is the court's own wording: unless staff or the immigration judge specifically requested it, faxes and electronic submissions are not accepted, and **unauthorized transmissions are not made part of the record and are discarded without consideration of the document or notice to the sender.** Faxing a time-sensitive filing produces the same result as not filing it.
- **There is no free parking and no transit line is named.** You are going to a federal building downtown, so garage or street parking is part of the budget. **We are not inventing a line name**; check the route on the transit agency's own map and plan the trip the day before.
- **Check on the morning of a hearing whether the court is closed.** It can close unexpectedly for severe weather or another emergency, and closures are announced on the agency's operational status page.
- **Security on every visit:** metal detector and bag screening, **shoes may have to be removed**, no food or drink except as the immigration judge permits, and no cameras or recording devices in courtrooms or other agency space.
- **Hearings are open to the public** and, in the court's own words, you do not need to notify it in advance of your visit. For a reader who lives in the city that is a real opportunity: you can see a courtroom before your first hearing. **A remote hearing, by contrast, is a possibility and not a right**; the decision is the immigration judge's.

Which court has your case: not the ZIP code, but who issued the papers

- **The agency's own list ties a case to jurisdiction rather than to distance.** The administrative control list sorts which cases a court may handle by **the federal field office that issued the charging document** and by named detention facilities.
- **This city's court carries two jails on that list**, one of them this county's jail, and **no DHS district office is listed against it at all.** By contrast the Chicago Immigration Court row names a DHS district office including any sub-offices, and the same row carries two further Indiana entries.
- **What that means and does not mean:** the list's own wording is **may have jurisdiction over.** So you cannot conclude that because you live in the city your case is here. **Which court hears the case is set by which office issued your papers**, not by which building is closest. Read the notice you were sent.

The agencies we leave without an address, and why

- **USCIS:** the agency's pages were closed this round both to direct access and to automated reading, and the archive record was not usable either. **We do not publish an office address from an old archive.** What you need to know is the office types: a **field office** holds interviews, an **application support center** takes fingerprints and photographs, and they are not the same place. You do not choose the biometrics location; which center you attend is stated on the **I-797C notice**. Appointments are free, the Contact Center is **1-800-375-5283**, and intermediary sites that charge for an appointment are fraudulent.
- **Living in the state capital does not mean the appointment is here.** The immigration court is here, the apostille office is here, the headquarters of state agencies are here. **None of those is USCIS.** A building being downtown does not attach your case to it; the letter in your hand says which agency has you.
- **ICE and CBP:** no office address, telephone number or office name is published. Confirm check-in locations from [the agency's own check-in page](#); if you hold an appointment notice **the address on it controls**. The detention information line is **1-888-351-4024**. We **could not verify** whether Indiana has a detention facility, a border patrol unit, a port of entry or a county jail holding a detention contract, and we print no guess.
- **Errors made at entry on an I-94** are corrected by deferred inspection offices, and we **could not verify** the location or hours of that office in Indiana; read the list on the agency's own page and **write first, travel second**, because some of these offices are open only a few hours a week. They correct **only errors made at the moment of entry**.
- **Social Security Administration:** we could not verify a single Indiana office from an official source this round. Which office serves you is set by **your ZIP code**; ssa.gov/locator, general line 1-800-772-1213.
- **Federal tax agency:** we could not verify which Indiana offices review ITIN documents and **we publish no address**. Confirm the office and the appointment through [the agency office locator](#); the appointment line is 844-545-5640.
- **County benefit and health application offices:** we could not verify the addresses, because the state's server never opened this round. Apply through [the state's own benefits portal](#) or on **800-403-0864**.

Passports: nine acceptance facilities, and their hours do not match

The rows below come from the Department of State's own acceptance facility data file. **Call before you go anyway:** the data file stores hours in encoded form and facilities set their own appointment arrangements. This density is matched nowhere else among the five places examined in this round: **West Lafayette and Huntertown have none at all**, while Covington and Gary have one each.

FACILITY	ADDRESS	TELEPHONE AND HOURS
Main Office Window Services	125 W. South St., Indianapolis, IN 46206	317-464-6876 · weekdays 8:30 a.m. to 5 p.m. , the longest opening hours of any facility examined
Southport Post Office	1701 E. Edgewood Ave., Indianapolis, IN 46227	317-464-6827 · weekdays 9:30 a.m. to 6 p.m. , the latest closing and the only option you can reach after a working day

FACILITY	ADDRESS	TELEPHONE AND HOURS
Castleton Branch	8710 Bash Street, Indianapolis, IN 46256	317-464-6856 · weekdays 8:30 a.m. to 4 p.m.
Eagle Creek Branch	6401 Gateway Drive, Indianapolis, IN 46254	317-464-6854 · weekdays 10 a.m. to 4 p.m.
Eastgate Post Office	740 N. Shortridge Road, Indianapolis, IN 46219	317-464-6819 · weekdays 9:30 a.m. to 4 p.m.
Bacon Station Post Office	2727 E. 55th Street, Indianapolis, IN 46220	317-464-6820 · weekdays 9 a.m. to 4 p.m.
Park Fletcher Post Office	2760 Fortune Circle East Drive, Indianapolis, IN 46241	317-464-6841 · weekdays 9 a.m. to 3:45 p.m.
Nora Post Office	1300 E. 86th St., Suite 36A, Indianapolis, IN 46240	317-464-6840 · weekdays 10 a.m. to 4 p.m.
Oaklandon Post Office	12125 E. 65th Street, Indianapolis, IN 46236	317-464-6836 · weekdays 10:30 a.m. to 4 p.m.

- **The spread across the nine runs to two and a half hours.** One opens at 8:30 and another at 10:30; one closes at 3:45 and another at 6. **For a working reader the right question is not which is close but which is open.**
- **Most facilities work by appointment.** Book one and confirm by telephone before you go. Statewide there are **128 facilities across 114 cities**; find the nearest through [the acceptance facility finder](#) by ZIP code.
- **Which transactions must be in person:** first-time adult applicants, children under 16, people whose passport was lost, stolen or damaged, and people whose passport was issued before they turned 16 or is more than 15 years old. **Renewals go by mail** and need no acceptance facility.
- **There is no passport agency in Indiana.** On the department's list the two nearest are in neighboring states. **We print neither address nor hours for either**, because the source pages could not be read directly, and **we also do not say which is nearer to you**, because no distance figure came from a source this round. The honest sentence: **an emergency passport adds travel outside the state on top of a 14-day deadline.**
- **Who qualifies:** international travel within **14 calendar days**, or a foreign visa needed within **28 calendar days**; death and life-threatening situations are a separate category. **Booking is free** and the agency says so itself; you must **confirm the slot within 15 minutes** and up to seven people may share one household booking. **Sites that charge for an appointment are fraudulent.**
- **We print no fee.** We could not read passport fees from the agency's own page this round; read current amounts from [the department's fee page](#). You make two separate payments: the passport fee to the department and the acceptance fee to the facility.
- **Do not overlook the route that needs no travel:** routine and expedited applications go by mail. After you apply, the line is **877-487-2778**, weekdays 8 a.m. to 10 p.m. and weekends 10 a.m. to 3 p.m. Eastern; because this city is on Eastern time, **the published hours are your hours**. A small detail: the **first two digits** of your application locator number tell you which office holds your file.

The apostille office: the state's only one is in this city

ITEM	DETAIL
Which office	The authentication department of the Indiana Secretary of State
Address	302 W. Washington Street, Room E-018, Indianapolis, IN 46204
Branches	None. The office's own answer: the only office in the state is at that address
How it operates	By appointment only
Fee	\$2 per authentication issued , non-refundable
Payment	Cash (exact change), check, money order or credit card; checks and money orders are made out to the state office
Normal turnaround	One to two business days from the date of receipt
In person with an appointment	Up to 10 documents while you wait; beyond that, a self-addressed stamped envelope is required
In person without an appointment	Up to 5 documents while you wait
Telephone	Two official sources give two different numbers: (317) 232-2677 and 317-234-9768 . We could not establish which is current and we take no side; if one does not answer, try the other

A source warning, because this bears on your money and your calendar: we could not read any of the lines above from the office's own live pages. The state's server never answered this machine this round and the information comes from **archive captures taken between 2023 and 2025**. **Confirm the fee, the turnaround and the appointment requirement by telephone before you go.** The office's own warning belongs here too: **authentications issued by this office may not be used within the United States.** If an Indiana institution asks you for an apostilled document, what it wants is probably not an apostille; ask before you pay. The four rules that hit a Turkish reader directly, and how to obtain the underlying document, are in our **consulate guide**.

City and county: which errand at which door

UNIT	DETAIL
City service line	317-327-4622 , the Mayor's Action Center during business hours. The three-digit 311 number does not appear on the city's own page. The portal is Request Indy , open twenty-four hours with a phone app, and anonymous reports are possible
The center's hours	In the city's own agency record they appear as Monday, Tuesday, Wednesday and Friday, 8 a.m. to 5 p.m. ; the record does not list Thursday and we pass it on as it stands
Neighborhood advocates	Named people assigned by neighborhood with published telephone numbers, some of whom keep regular office hours at library branches

UNIT	DETAIL
Rental registration and business permits	Department of Business and Neighborhood Services · 317-327-8700 · weekdays 9 a.m. to 4 p.m. · the landlord registry is public
Tenant help	Tenant information hotline 317-327-2228 · housing unit 317-327-4291 , OPHShousing@indy.gov , City-County Building, open 8 a.m. to 5 p.m.
Eviction and small claims	Nine township courts (Center, Decatur, Franklin, Lawrence, Perry, Pike, Warren, Washington, Wayne) plus Marion Superior Court. Small claims hours 8:30 a.m. to 4:30 p.m. , superior court 8 a.m. to 4 p.m.
Trash and recycling	Department of Public Works · 317-327-4000 · five days a week, collection starts at 7 a.m. · bulky items once a month, two pieces at most · collection slides a day on public holidays
Water, wastewater, gas and electricity	Gas, water and wastewater from Citizens Energy Group on one bill ; electricity from AES Indiana . Rate or billing complaints go to the Indiana Utility Regulatory Commission and the Indiana Office of Utility Consumer Counselor
Property tax and the homestead deduction	Marion County Auditor's Office · 317-327-4646 · AuditorCustomerService@indy.gov · open 8 a.m. to 4:30 p.m. Valuation sits with the assessor and collection with the treasurer
Marriage license	Marion County Clerk , City-County Building. Both of you must appear in person , the license is valid sixty days , there is no waiting period and it is valid only inside Indiana . We could not read the county's own page ; confirm the fee, the payment method and the hours by telephone
Birth and death certificates	Two routes: the state vital records division and the county health departments. The county is faster , but the long form comes only from the state and an apostille requires the state copy. A foreign passport is on the primary identification list and is sufficient on its own
Library	The Indianapolis Public Library . A card asks for identification and an address rather than a number, there are no late fines , and cards renew every three years. The condition is Marion County, except Speedway
Apostille	Indiana Secretary of State , 302 W. Washington Street, Room E-018 · by appointment only · \$2 per authentication

Free legal help, and the one reversed distinction in this series

ORGANIZATION	WHERE AND HOW	ITS LIMIT
Indiana Legal Services, Inc.	A nonprofit law firm providing free civil legal assistance across all 92 Indiana counties. Its office here is at 1200 Madison Avenue, Suite 300, Indianapolis, IN 46225, telephone (317) 631-9410, weekdays 8:30 a.m. to 4:30 p.m. The statewide intake line is 1-844-243-8570 , Monday to Thursday 10 a.m. to 2 p.m. Eastern	There is a status test : it may represent only citizens, people with established legal immigration status, and people without status who are victims of crime or trafficking. There are income and asset tests too, and a decision comes in about 14 days

ORGANIZATION	WHERE AND HOW	ITS LIMIT
Immigrants and Language Rights Center	The same organization's immigration arm, working statewide out of this city. The case types it publishes: visas for survivors of crime and trafficking, petitions under the Violence Against Women Act, naturalization, affirmative asylum, removal defense, adjustment of status and family-based immigration	It holds in-person consultations only on an emergency, case-by-case basis . Being in the same city does not mean you can walk in
Neighborhood Christian Legal Clinic	Provides free services statewide and says itself that it handles immigration matters. Its single office is in this city, 3333 N. Meridian St., Suite 201, Indianapolis, IN 46208, telephone (317) 429-4131 , office hours Monday to Thursday 9 a.m. to 3 p.m. Text messaging is available on request	The reversed distinction is below
Immigrant Welcome Center	In this city, 2049 N Meridian St., Indianapolis, IN 46202, telephone 317.808.2326. It describes itself as connecting immigrants to educational, legal, language and community partner resources	We found no statement that it provides legal representation itself , so we do not imply that it does

ON THIS ITEM INDIANAPOLIS IS THE DISADVANTAGED PAGE, AND WE SAY SO PLAINLY

- In this guide series almost everything runs in the big city's favor. **Here the opposite is true.**
- The clinic above offers free general legal advice through an **online service open to Indiana residents outside the four metropolitan counties around this city**. So a reader in a small town elsewhere in the state can use that door from a laptop; **a reader in this county cannot, and is directed to the office instead.**
- Office hours are **four days a week and six hours a day**, which is a real obstacle for somebody working. **Book early and ask about the text message option.**
- The same reversal appears on one more item: the statewide self-help service **Indiana Legal Help** offers a search by county, a calendar of clinics where you can speak with an attorney, and a route for free questions to a volunteer attorney. In a small county that can be the only way to reach a lawyer; in this city in-person options already exist. **Even so, items such as the court fee waiver form are useful here too.** Its own disclaimers: **using it does not make you a client and your communications are not protected by attorney-client privilege.**
- **We found no state board, council or program specific to Türkiye**, and no Turkish association in this city. We do not say there is none; we say research did not find one.

A LOCAL DELEGATION AGREEMENT: UNANSWERED, AND THE REASON IS STRUCTURAL

- The state has a statute in force and it requires cooperation: a governmental body or a postsecondary educational institution may not adopt a policy restricting staff from communicating with federal officials or sharing information with them. We set out the provisions in [our Indiana guide](#). **Read this as neither a protection nor a threat.**
- The statute's final section says it **shall be enforced without regard to race, religion, gender, ethnicity, or national origin**. We pass that on not as a promise but as the legislature's instruction to those who enforce it.
- **Source warning:** we could not read the chapter on the legislature's own site and read it from a commercial republisher, where the text is stamped **current as of January 1, 2026**; any change out of the 2026 session is invisible in it.
- **We could not confirm whether this county holds a federal delegation agreement.** The agency's participating agency list and data files were closed to access this round. **We do not say there is none.**
- **And here the question itself is posed wrongly:** these agreements are usually discussed at county sheriff level and lists are kept by sheriff's office. But in this county city and county are consolidated and the principal law enforcement agency is the consolidated police department. **A sheriff-only list cannot settle anything about this county.**
- **The attorney general's own agreement is known from news reporting, and the sources conflict:** the reporting does not even agree on how many sheriff's offices are involved. **We give no number and take no side.**
- **Do not use this page to decide which county to live in.** Choosing an address on the strength of these lines will not buy you an outcome and will give you either false comfort or false fear.

Emergency and information lines

LINE	NUMBER
Emergency (police, ambulance, fire)	911
Suicide and crisis line	988
Detention information line	1-888-351-4024
USCIS Contact Center	1-800-375-5283
Immigration court case information	1-800-898-7180
City service line	317-327-4622
Tenant information hotline	317-327-2228
State benefit applications	800-403-0864

Addresses and hours change. No USCIS, ICE, CBP, SSA or federal tax agency street address appears here, because none could be verified from an official source this round; always go to the address on your appointment notice. The apostille office rows come from archive captures and two official sources give two different telephone numbers. Information as of October 9, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN INDIANAPOLIS

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Indianapolis and the surrounding area, in Turkish and English.

Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

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