

DIRECTORY · MANDEVILLE

Official Offices in Mandeville: City, Parish and Immigration 2026

There is a two-tier structure here: some tasks sit with the city's own departments, others with the parish. We do not publish street addresses for federal immigration offices; court addresses can be printed.

SHORT ANSWER

Mandeville is an incorporated city: it has an elected Mayor, a City Council, its own law enforcement (the **Mandeville Police Department**) and its own court (the Mayor's Court); City Hall is at **3101 East Causeway Approach, Mandeville, LA 70448** and the main line is **985-626-3144**. **But many tasks sit on the parish side:** property assessment and exemptions, collection of property and sales taxes, property records, marriage licenses, schools and emergency management are all with **St. Tammany Parish** institutions. **On the federal side we deliberately print no addresses:** we do not publish street addresses for the immigration agency, immigration enforcement, the border agency or the Social Security Administration. **Courts are different and addresses can be printed:** the state has **four immigration courts**.

Who handles what in Mandeville

TASK	COUNTERPART
City government	Mayor and City Council, City Hall: 3101 East Causeway Approach, Mandeville, LA 70448 · 985-626-3144
Law enforcement inside the city limits	Mandeville Police Department
City court	Mayor's Court; its full docket could not be verified
Water and sewer	The city's own department , Public Works
Trash, green waste and recycling	A private firm under contract to the city; line 985-781-3171
Electricity · natural gas	CLECO · Atmos Energy ; both private companies, with complaints going to the state regulator
Zoning and building permits inside the city limits	The city's planning and development department
Property assessment and exemptions	The St. Tammany Parish assessor ; offices in Covington and Slidell, none in Mandeville

TASK	COUNTERPART
Collection of property and sales taxes	The St. Tammany Parish sheriff's office
Property records, marriage licenses, elections and jury	The St. Tammany Parish Clerk of Court
Schools	St. Tammany Parish Public Schools, a single parish-wide district
Emergency management and evacuation orders	St. Tammany Parish, line 985-898-2359; the city also issues announcements
Document certification and apostilles	The commissions division of the state's office of the secretary of state: P.O. Box 94125, Baton Rouge, LA 70804-9125 · courier 8585 Archives Ave., Baton Rouge, LA 70809 · 225.922.0330

THE NAME OF THE PARISH GOVERNING BODY: AN HONEST GAP

- In this state the name of a parish governing body **is not uniform**. In one parish the body is called a **police jury**, in another a **parish council** with a **parish president**.
- **We could not verify the official name of the St. Tammany Parish body this round**: all of the parish government's official domains were unreachable from this network and no sentence could be taken from the institution's own page. **We do not write that it carries a particular name**.
- The only thing we hold with certainty is the statute's own term: **the evacuation statute refers to the authority issuing the order as the parish president**.
- **Read the name of the body off your own parish's correspondence**; we do not guess.

The one question that changes the map of doors

Are you inside the city limits? The city writes on its own page that the mailing address does not show this, and gives two tests: **who the water bill is paid to**, and **whether the property tax bill carries City Tax and City Mills lines**. The answer changes whether law enforcement is the city police or the parish sheriff, your zoning and permit counter, who provides water and trash service, whether the property tax bill carries a separate city line, and whether your ballot includes the city tier. **Schools are not affected**; the school system is parish-wide.

The federal immigration side: channels instead of addresses

- **Applications and notices** run through the federal immigration agency's own channels; an online account and the mail are used together.
- **Appointments** are made through the agency's own appointment system. **There is no situation in which you must pay a third party for an appointment**.
- **Biometrics and interview notices** arrive by mail or through the online account; **that is exactly why keeping your address current is critical**.
- **Who may represent you**: only an **attorney admitted to a bar** or an **accredited representative** of a recognized organization. **A notary, a consultant or a translation office cannot represent you**, and the

broad authority of a notary in this state does not change that. **Before you sign anything, ask what capacity the person holds and get it in writing.**

- **One practical detail specific to Mandeville:** the region's federal doors and the immigration court are **on the south shore**, so every appointment from here means a **bridge crossing**. Book early in the morning and **check live road conditions before you leave**.

The four immigration courts in the state

COURT	ADDRESS	PUBLIC HOURS
New Orleans Immigration Court	One Canal Place, 365 Canal Street, Suite 500, New Orleans, LA 70130	8 a.m. to 4:30 p.m.
Baton Rouge Immigration Court	451 Florida Street, Suite 500, Baton Rouge, LA 70801	8 a.m. to 4:30 p.m.
LaSalle Immigration Court	830 Pine Hill Road, Jena, LA 71342, inside a detention facility	8 a.m. to 4 p.m.
Oakdale Immigration Court	1900 E. Whatley Road, Oakdale, LA 71463	8 a.m. to 4:30 p.m.

- All four pages carry two sentences in common: the courts are open **on weekdays except federal holidays**, and You do not need to notify the immigration court in advance of your visit.
- **Hearings are open to the public:** Immigration court hearings are open to the public, with limited exceptions, as specified in law.
- **The rules of the court inside a detention facility:** **cell phones are not admitted without the approval of facility management**, all visitors pass through a **metal detector**, **food and drink are prohibited**, and **cameras and recording devices are prohibited**.
- Another court's page states that visitors pass through a **bag search** and may be asked to remove their shoes; the same page says the court as a rule **does not accept filings by fax or electronic transmission**.
- **A hearing for an unrepresented person is held in person by default:** if you have no attorney, plan to **appear in person**.
- The agency's own guidance: **observers should watch a hearing by coming to the courtroom where it will be held, not over the internet**.

Two official tools, two separate questions

QUESTION	TOOL	WHAT YOU NEED
Where is the case, when is the hearing	The court agency's automated case information system : acis.eoir.justice.gov	Case number and nationality
Which facility is the person held in	Federal immigration enforcement's online detainee locator	Case number or full name; country of birth in either case

- The case information system's own warnings: **not all cases or all information about a case is shown**; the information in the system is **provided for convenience only**, and what controls is **the documents the court sends you**.

- **An honest limit on the detainee locator:** the agency's site was unreachable from this network, so we **could not read the tool's own text firsthand**. Known rules: a name search must match the spelling **exactly**; the system shows only people **currently in custody or released within the last 60 days**; **people under 18 do not appear**. The tool is free.
- **Do not confuse the two:** one tells you where the case is, the other where the person is held.

The order of appeals and language in court

- An appeal from an immigration court decision goes **first to the board of immigration appeals**; the stage after that is the **federal circuit court of appeals**, which sits **in the metro on the south shore**. That court's own sentence says it hears appeals from the federal district courts in Louisiana, Mississippi and Texas. The clerk's office is at **600 S. Maestri Place, New Orleans, LA 70130**.
- **A common mistake:** going straight to the court of appeals. **The order does not bend**.
- **In the state courts, interpreters are provided at no cost for parties and witnesses and the court pays**. Court brochures are published in English, Arabic, Spanish, French, Vietnamese and Mandarin. **There is no Turkish**, and **whether a Turkish court interpreter is registered in this state could not be verified**. **Submit your request before the hearing and in writing**.

WHAT WE COULD NOT MEASURE, AND FOUR RULES AGAINST FRAUD

- **The number, names and capacity of detention facilities in the state could not be measured**. The relevant federal agencies' pages were unreachable from this network and the figures in the press **conflict with each other**. **There is no facility count or capacity figure in this document**.
- **The geographic jurisdiction of the four immigration courts could not be measured either**: the courts' own pages do not say which parishes they cover. **Learn which court will hear your case from the documents sent to you**.
- **No official agency calls you to ask for payment by phone** or has you pay through a link in a text message.
- **Pay no one who says they will speed up your case**, and **ask for a copy of everything you sign**; do not sign a blank form. Fees are published on the agency's own page.

- 1 **Write down the date, time, address and name of the court on your notice**. If the address on the notice conflicts with one you read online, **the notice controls**.
- 2 **If your address changes, do not delay the immigration report; a move inside the same parish requires it too**.
- 3 **If you need an interpreter, file the request before the hearing and in writing**.
- 4 **Unless you are told otherwise in writing, go to the courtroom if you have no attorney**; when going to a court inside a detention facility, go knowing **you will not be able to take your phone inside**.
- 5 **If you are heading to the south shore, allow time for the road and the bridge**, and check your tag account balance before you leave.
- 6 **Missing a hearing costs more than anything else in this document**: a removal order entered in absentia is very hard to undo.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN MANDEVILLE

Have a question about your immigration status?

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