

ADDRESS AND PHONE DIRECTORY · NAPERVILLE

Naperville Official Offices Directory 2026

Immigration, identity, tax, city, both counties, townships, schools, health and Türkiye business: addresses and phone numbers in one place.

SHORT ANSWER

The USCIS Application Support Center is inside the city at 888 South Route 59, Suite 124, open weekdays 8 a.m. to 4 p.m. Readers of most guides in this series drive an hour for that. But your Form I-797C notice, not your address, decides which center you attend. Green card and citizenship interviews are at the Chicago Field Office, by appointment only. The county counters change with 87th Street: Wheaton to the north, Joliet to the south. There is also an IDHS benefits office in town.

Immigration and biometrics appointments

OFFICE	ADDRESS · PHONE · NOTE
USCIS biometrics center (in town)	888 South Route 59, Suite 124, Naperville, IL 60540 · weekdays 8 a.m. to 4 p.m., closed at weekends · service members walk in weekdays 9 a.m. to 3 p.m. · it is not downtown but in the shopping area around Route 59 and Fort Hill Drive, about 3.5 miles and a 9 minute drive from downtown Naperville
USCIS Chicago Field Office	Green card and citizenship interviews, covering both sides of Naperville · by appointment only, no walk-ins, and forms are not mailed to this address · the address, floor and time are on your appointment notice ; we do not print an address here because the USCIS field office page is not working · Contact Center 800-375-5283
USCIS Chicago Asylum Office	181 W. Madison Street, Suite 3000, Chicago, IL 60602 · 312-849-5201 · Chicago.Asylum@uscis.dhs.gov · weekdays 8 a.m. to 4 p.m., by appointment only · no in-person information service since April 20, 2026
Chicago Immigration Court	55 E. Monroe Street, Suite 1500, Chicago, IL 60603 (second entrance on E. Adams Street) · 312-220-0965 · Chicago.Immigration.Court@usdoj.gov · public and filing hours weekdays 8 a.m. to 4 p.m. · the only immigration court in Illinois
The court's old address	525 W. Van Buren is no longer current. If a notice you received before 2026, or a page online, shows that address, going to the wrong building on the morning of a hearing means missing the hearing; the notice you were sent governs
ICE ERO Chicago field office	101 W. Ida B. Wells Drive, Suite 4000, Chicago, IL 60605 · (872) 351-3990 · Illinois, Indiana, Wisconsin, Missouri, Kentucky and Kansas · check-in appointments are set through ICE's own systems

OFFICE	ADDRESS · PHONE · NOTE
CBP Deferred Inspection (I-94 errors)	O'Hare Airport, Terminal 5, lower level, across from baggage carousel 12, 10000 Bessie Coleman Drive, Chicago, IL 60666 · i94chi@cbp.dhs.gov · weekdays 8 a.m. to 4 p.m. · corrects errors made at entry only · about 25 to 30 miles from Naperville
EOIR case status	1-800-898-7180 · acis.eoir.justice.gov (with your A number)
The other biometrics centers	Burbank (listed by USCIS as Chicago South), Norridge and Waukegan · all open weekdays 8 a.m. to 4 p.m. · we do not print street addresses, because the valid address is on your Form I-797C notice

Being close decides nothing: Illinois has four Application Support Centers and you do not choose between them. Your notice names one center, one date and one time; a Naperville address does not mean your notice will say Naperville. If it says Waukegan or Burbank that is not a mistake, and going to the center in town because it is near your home means missing the appointment. To reschedule, request it through your USCIS online account at least 12 hours before the appointment time, and check the [office closings page](#) before you set out. You do not have to sit in I-88 and I-290 traffic for a hearing either: the Metra BNSF line runs from the Naperville station to Union Station in about 64 minutes on an all-stops train and 39 to 43 minutes on a morning express, \$6.75 one way. Since May 18, 2026, attorneys cannot appear remotely at field office interviews except in limited circumstances.

Identity, tax and passports

OFFICE	ADDRESS · PHONE · NOTE
SSA Woodridge (closest)	7440 Providence Dr, Woodridge, IL 60517 · (866) 303-2724 · about 8 miles from downtown Naperville, a 17 minute drive · weekdays 9 a.m. to 4 p.m.
SSA Aurora	1325 N. Lake Street, Aurora, IL 60506 · (877) 274-5412 · about 12.6 miles (about 8.7 from the Route 59 area) · weekdays 9 a.m. to 4 p.m.
SSA Joliet	552 Houbolt Rd, Joliet, IL 60431 · (866) 783-7302 · about 22 miles · if you live on the Will side this may be the office that serves you
SSA general information	1-800-772-1213 · your ZIP code decides which office serves you , and because Naperville spans several ZIP codes and two counties, two families in the same city can fall to different offices · confirm on ssa.gov/locator · SSA has asked for appointments for most business since early 2025
IRS Downers Grove (in-person ITIN document review)	2001 Butterfield Rd., Downers Grove, IL 60515 · by appointment only on 844-545-5640 · about 8.3 miles from downtown Naperville, a 17 minute drive · there is no IRS counter in Naperville · we read the address and hours (weekdays 8:30 a.m. to 4:30 p.m.) from secondary sources, so confirm on the IRS office locator
Passport acceptance facility: Naperville Township	Supervisor's Office, 139 Water St., 1st floor, Naperville, IL 60540 · by appointment only, booking line 630-388-4410, general line 630-355-2786 · the office is open weekdays 8:30 a.m. to 4:30 p.m. · photos are sold on site, two for \$10 · you sign the form in front of the clerk

OFFICE	ADDRESS · PHONE · NOTE
Passport acceptance facility: DuPage Township (for the Will side)	241 Canterbury Lane, Bolingbrook, IL 60440 · 630-759-1317 · by appointment only, 9 a.m. to 3 p.m. · the acceptance fee is \$35 in cash and the State Department fee by check or money order
Paying for a passport	The State Department fee by personal check, money order or cashier's check made out to "U.S. Department of State" · the township's own fee in cash or by personal check to the township · a card is not enough, bring your checkbook · adult book \$130 plus \$35, under 16 \$100 plus \$35, expedited \$60
Chicago Passport Agency (urgent U.S. passport)	101 Ida B. Wells Drive, 9th Floor, Chicago, IL 60605 · Monday, Tuesday, Wednesday and Friday 8 a.m. to 3 p.m., Thursday 10 a.m. to 3 p.m. · by appointment only, with proof of travel within 14 days (or a foreign visa need within 28 days) · passportappointment.travel.state.gov · 877-487-2778
Post office and library	A Naperville post office also takes passport appointments, but we could not verify its address or hours, so check the acceptance facility search · we found no passport service on the Naperville Public Library pages, and no passport desk on the DuPage County Clerk pages

Illinois Secretary of State and apostilles

OFFICE	ADDRESS · PHONE · NOTE
Naperville driver services	1771 W. Diehl Road, Unit 110, Naperville, IL 60563 · 312-793-1010 (booking 800-252-8980) · weekdays 7:30 a.m. to 5 p.m., Saturday 7:30 to noon · driver and vehicle transactions by appointment · the old address at 931 W. 75th St. is no longer current
Apostilles, Aurora (closest counter)	970 N. Lake St, Suite B, Aurora · done while you wait · call first to confirm they are doing apostilles that day
Index Department (apostilles, Chicago)	160 N. LaSalle Street, Suite 100, Chicago, IL 60601 · 312-814-8218 · weekdays 8 a.m. to 4:30 p.m. (4 to 4:30 is document review only) · \$2 per document · by mail 7 to 14 business days
Apostilles, other counters	Chicago Flagship (125 W. Monroe St., 312-814-5896) · Melrose Park (1903 N. Mannheim Rd) · Lake Zurich (951 S. Rand Rd) · Champaign · Springfield

Naperville city offices and lines

SUBJECT	NUMBER AND NOTE
Customer Care Center (general questions, power outage)	630-420-6060 · there is no 3-1-1 number to dial ; the city equivalents are the Help Center and Public Works Request Center portals
City general line	630-420-6111
Billing, new service and deposits (Finance)	630-420-6059 · 400 S. Eagle St. · in person weekdays 8 a.m. to 4:30 p.m., call center 7 a.m. to 7 p.m.

SUBJECT	NUMBER AND NOTE
Water, wastewater, main break	630-420-6137 · Department of Public Utilities-Water, 1200 W. Ogden Ave.
Electric utility	Department of Public Utilities-Electric, 1392 Aurora Avenue · street lights 630-420-6095
Public Works (potholes, street lights, trees, snow)	630-420-6095
Code Enforcement (housing standards, inspection request)	630-420-6693 · CodeEnforcement@naperville.il.us
Fair housing and discrimination	fairhousing@naperville.il.us · 630-305-5315 · liaison 630-420-6190 · the complaint window is 90 days
Police (non-emergency) and fire (non-emergency)	630-420-6666 · 630-305-5900 · animal control 630-420-6178
Social Services and Senior Services	630-420-6174 · 630-420-6031
Transportation and parking	400 S. Eagle St. · 630-420-6100 · the Route 59 south lot is in Aurora: 630-256-3580
Trash and recycling (Groot)	630-892-9294 · weekdays 8 a.m. to 5 p.m. · \$15.70 a month
Environmental Collection Campus	156 Fort Hill Drive · recycling drop-off Wednesday and Saturday 8 a.m. to 4 p.m. · household hazardous waste Saturday and Sunday 9 a.m. to 2 p.m., open to all Illinois residents · electronic waste weekdays 7 a.m. to 3 p.m.
Libraries	Nichols Library (200 W. Jefferson Ave.) · Naper Blvd. Library (2035 S. Naper Blvd.) · 95th Street Library (3015 Cedar Glade Dr.) · 630-961-4100
Emergency management · dig line · life-threatening emergency	630-420-6009 · JULIE 811 · 911

Two counties, two sets of counters

SUBJECT	NORTH SIDE: DUPAGE	WILL SIDE: SOUTH
County Clerk (marriage license, birth certificate)	421 N. County Farm Road, Wheaton, IL 60187 · ID questions 630-407-5500 · licenses weekdays 8 a.m. to 4 p.m., no appointment, none issued after 4 p.m. · court ceremony 630-407-8232 · records in person weekdays 8 a.m. to 4:30 p.m.	302 N. Chicago St., Joliet, IL 60432 · 815-740-4615 · weekdays 8:30 a.m. to 4 p.m., by appointment; appointments fill two weeks or more ahead · records are walk-in · vitalrecords@willcounty.gov

SUBJECT	NORTH SIDE: DUPAGE	WILL SIDE: SOUTH
Marriage license	\$35 (cash or check; cards carry a 3.5 percent fee) · effective the day after issue, valid 60 days · the license may only be used in DuPage County · a copy of the marriage record is \$14 for the first and \$2 for each extra	\$35 · effective the day after issue, valid 60 days · the nearest satellite is DuPage Township, 241 Canterbury Lane, Bolingbrook, 630-759-1317, by appointment only 9 a.m. to 3 p.m., cash only; \$35 for the license plus \$16 for two certified copies
Birth certificate	\$14 for the first copy, \$2 for each extra ordered at the same time · death certificate \$18 and \$6 · mail: P.O. Box 1028, Wheaton, IL 60187 · online only through VitalChek (\$10 service fee) · no phone or email orders	\$12 for the first copy, \$4 for each extra · mail: Attn: Vital Records, 302 N. Chicago St., Joliet, IL 60432 · email orders accepted, paid by card on 815-740-4615 · most requests are filled in minutes
ID list	A foreign passport is not on the list. Illinois license or state ID, U.S. military ID, Selective Service card, another state's license, U.S. citizenship papers, U.S. immigration card, U.S. passport · if you hold none of those they ask you to call 630-407-5500	A foreign passport is accepted on its own (a digital ID on a phone is not) · we read this from a search summary of the Clerk's page, so call 815-740-4615 to confirm
Treasurer (property tax)	421 N. County Farm Rd., Wheaton · 630-407-6500 · weekdays 8 a.m. to 4:30 p.m., with a drop box	302 N. Chicago St., Joliet · 815-740-4675 · weekdays 8:30 a.m. to 4:30 p.m.
Jury	18th Judicial Circuit, Office of the Jury Commission, 505 North County Farm Road, Wheaton, IL 60187 · 630-407-8785 · weekdays 8 a.m. to 4:30 p.m. · juryduty@18thjudicial.org · you report to the DuPage County Judicial Center; the garage at 509 N. County Farm Rd. and the east lot are free	12th Judicial Circuit, Will County Jury Commission, 14 W. Jefferson Street, Room 201, Joliet, IL 60432 · 815-727-8612 · weekdays 8:30 a.m. to 4:30 p.m. · you report to the Will County Courthouse, 100 W. Jefferson St., first floor Room 102 · reporting line 815-727-8930 or 888-505-8938
Health department and the uninsured	DuPage County Health Department, 111 N. County Farm Rd., Wheaton · 630-682-7400 · Access DuPage 630-510-8720 (DuPage residents only)	Will County Community Health Center, Joliet · 815-727-8670 · Will-Grundy Medical Clinic, Joliet, which says on its own page that patients pay nothing for care

SUBJECT	NORTH SIDE: DUPAGE	WILL SIDE: SOUTH
Utility bill help (LIHEAP)	DuPage County Community Services, 421 N. County Farm Rd., 3rd floor, Wheaton · 630-407-6500 or 1-800-942-9412 · the county says "regardless of citizenship status" · the season opened October 1, 2026	Will County Center for Community Concerns · 815-722-0722 · open to everyone income-eligible from November 1, 2026 through August 13, 2027 · its document list asks for a Social Security card for every person in the household, so call before you apply

Township offices

YOUR ADDRESS	COUNTY AND TOWNSHIP	PHONE
North of 87th Street, west of Washington St.	DuPage · Naperville Township (139 Water St.)	630-355-2786 · passport booking 630-388-4410
North of 87th Street, east of Washington St.	DuPage · Lisle Township	630-968-2087
South of 87th Street, west of Washington St.	Will · Wheatland Township	331-229-3917
South of 87th Street, east of Washington St.	Will · DuPage Township (241 Canterbury Lane, Bolingbrook)	630-759-1317
Watch the name	DuPage Township is actually in Will County , with its office in Bolingbrook; the word DuPage in its name should not send you to DuPage County, because that office provides Will County services. Small parts of Winfield and Milton Townships also fall inside the city.	Township offices come up for property assessment, as a LIHEAP intake point and for passport applications

Schools, health and emergency lines

ORGANIZATION OR LINE	ADDRESS, NUMBER AND NOTE
Naperville District 203	203 W. Hillside Rd. · 630-420-6300 · enrollment 630-548-4320
Indian Prairie District 204	780 Shoreline Dr., Aurora · 630-375-3000 · residency and registration 630-375-3020
Edward Hospital (the hospital in town)	Endeavor Health Edward Hospital, 801 S. Washington St., Naperville, IL 60540 · 630-527-3000 · emergency department on site · the financial assistance policy gives free care to patients at or below 200 percent of the federal poverty guidelines, applied for through a financial counselor · non-emergency ambulance 630-544-6767
VNA Health Care (federally qualified health center network)	630-892-4355 · nearest sites Bolingbrook (396 Remington Blvd. #230), Aurora (323 Weston Ave.) and Wheaton (111 N. County Farm Rd.) · discounted for the uninsured who qualify, not free

ORGANIZATION OR LINE	ADDRESS, NUMBER AND NOTE
IDHS benefits office (in town)	Family Community Resource Center, 1717 Park St., Suite 105, Naperville, IL 60563 · 630-328-1000 · TTY 866-322-3092 · cash assistance, SNAP and medical applications
Nicor Gas (natural gas)	888-642-6748 · emergency 888-NICOR4U · if you smell gas, leave the building and call from outside
Illinois Attorney General Health Care Bureau	1-877-305-5145 · hospital billing complaints
Emergency · crisis lifeline · ICIRR family support hotline	911 · 988 (interpreters available) · 1-855-435-7693

Türkiye business

ORGANIZATION	ADDRESS · PHONE · NOTE
Turkish Consulate General in Chicago	455 N. Cityfront Plaza Dr., Suite 2900 (NBC Tower, 29th floor), Chicago, IL 60611 · +1 312 263 0644 · in person by appointment only, 9:30 a.m. to 12:00 noon · book at konsolosluk.gov.tr
Consulate after-hours emergency line	+1 773 386 3213
Consular Call Center (24/7)	+90 312 292 29 29 · consulate.chicago@mfa.gov.tr · fax +1 312 263 1449
Education Attache	Same address · chicago@meb.gov.tr
Consular district	Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin

Addresses and hours change. The USCIS Chicago field office address and hours and the street addresses of the Burbank, Norridge and Waukegan centers could not be verified and are therefore not printed here; always go to the address on your appointment notice. Check the official site before you travel. Information as of October 1, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN NAPERVILLE

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Naperville and the surrounding area, in Turkish and English.

Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

Office: 321 N Central Expy, Ste 206, McKinney, TX 75070

Attorney responsible for this guide: Asim Clinch, Esq., Clinch Law Firm P.C. Attorney Asim Clinch is a member of the Missouri Bar (No. 76084) and practices U.S. federal immigration law.

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