

DIRECTORY · PARADISE

Paradise Official Offices Directory 2026: Which Complaint, Which Door

There is no counter of any kind here, and that is the structure rather than a shortfall: the counterpart is either the county or the federal side. This guide connects each task to the right door and makes you search by zip code.

SHORT ANSWER

The spine of this guide is one sentence: **there is no settlement government here to knock on**, so every task goes either to the **county** or to the **federal** side. Three expensive mistakes first. One is in the search box: **this settlement's name does not appear at all in the federal passport acceptance data file**, so searching under your own town name returns zero results; **search by your zip code**. Two is at the court: **filings are taken in a single continuous window, 7:30 a.m. to 4 p.m.**, and **the court discards unsolicited fax and electronic submissions without notifying the sender**. Three is on passports: **the status-independent card is not accepted for a passport application**, while an ordinary Nevada license counts as primary identification.

The counters that do not exist here, and where to go instead

TASK	WHERE
Driver license and vehicle registration	State agency offices elsewhere in Clark County; book through the agency's own system. There is no branch inside the settlement
Marriage license	The county clerk's marriage bureau, 201 E. Clark Avenue, Las Vegas . The county's government center does not issue licenses and says so in capitals on its own page
Birth and death certificates	The vital records office inside the county health district, 280 S. Decatur Blvd., Las Vegas, (702) 759-1010, Monday through Thursday
Passport acceptance	Two county clerk windows; the same bureau handles both marriage licenses and passports. There is no acceptance point inside the settlement
Policing	The county-wide department, headed by the elected Clark County sheriff . We found no station carrying this settlement's name ; use the department's own station lookup, help line 702-828-4082
Code, debris, graffiti, unpermitted construction	The county's code enforcement and public response office, (702) 455-4191 . Graffiti (702) 455-4509 , short-term rentals (702) 455-8314
Business license	The county's business license division, (702) 455-0174

TASK	WHERE
Immigration court	110 North City Parkway, Suite 400, Las Vegas, NV 89106, 702-458-0227

THE COMPLAINT CHANNEL IS NOT 311, AND THE COUNTY POSTS ITS OWN WARNING

- **We found no 311 line operated by the county under that name.** The channel is called **Fix It Clark County** and the unit behind it is the county's code enforcement and public response office, which handles zoning, neglected property, graffiti, unpermitted construction and short-term rental complaints.
- **The office is open Monday through Thursday, 7:30 a.m. to 5:30 p.m.; closed Friday, Saturday and Sunday.** A problem you find on a Friday waits until Monday. **The vital records office keeps the same four-day schedule.**
- **And this warning has to be printed, because the county writes it itself:** name, address and telephone number are requested in case more information is needed, and **if you give your name or other personal information it may be disclosed even if you have asked to remain anonymous.** The reason is stated too: everything collected is public under the public records law.
- **A newcomer who assumes a complaint stays confidential is mistaken,** and if you are a tenant this concerns you directly.
- **On water, sewer and trash the regulator's complaint door is closed.** The state regulator covers electricity and gas only; it names water districts and trash collection as outside its authority and points to the **county commission** instead. The water and reclamation districts are governed by those same seven elected people.

Immigration court

ITEM	INFORMATION
Court	The only immigration court in Nevada, in the county's urban core
Address	110 North City Parkway, Suite 400, Las Vegas, NV 89106
Telephone	702-458-0227
Visiting and filing hours	7:30 a.m. to 4 p.m., a single continuous window
General email	LasVegas.Immigration.Court@usdoj.gov
Asylum clock requests	Asylum.Clock.Las.Vegas@usdoj.gov. The court states that this address is only for those requests and that other subjects will not be answered
Fax and electronic submissions	Not accepted unless staff or the judge specifically asked for them. Unsolicited submissions are not docketed and are discarded without review and without notice to the sender
Parking and transit	The court's own text: there is a private parking lot nearby at 3.00 dollars per half hour , and a restaurant across from it validates 1 hour . What follows matters: parking and public transportation in this area are very limited

ITEM	INFORMATION
Building entry	Visitors are taken up to the fourth-floor hearing lobby escorted by staff and sign in there. All electronic devices are turned off before entering the lobby
Hearings	Open to the public, and in the court's own words no advance notice is needed for your visit
Case status	acis.eoir.justice.gov (with your A number) · 1-800-898-7180

FIVE RULES FOR GOING TO COURT

- **Do not send a fax.** Faxing a time-sensitive document produces the same result as not sending it at all.
- **Do not take the parking line lightly.** A lot charged in half-hour blocks is an open-ended cost when you do not know how long a hearing runs; bring a means of payment.
- **We suggest no route.** The court states that parking and public transportation in its area are very limited. **We print no distance figure either,** because none came from a source.
- **Do not plan to get to anything else that day, and if you work shifts, arrange that day's shift in advance.**
- **If you have no attorney, assume the hearing will be in person.** The agency's own note says the default hearing format for people without a representative of record is **in person in every case.** A remote hearing is a possibility, not a right.

Which court covers you, and the agencies whose addresses we do not publish

- **The federal administrative control list ties a case to jurisdiction rather than distance:** which cases a court may hear is sorted by **the federal office that issued the paperwork** and by particular detention facilities. **Here two records point the same way,** so court and geography generally coincide. **But the rule does not change: read the notice you were sent.**
- **USCIS:** the agency's pages were closed to both direct access and automated reading this round and the archive service was offline; **we do not publish an office address from an old archive.** What you need to know is the office types: a **field office** conducts interviews, an **application support center** takes fingerprints and a photograph. You do not choose the center; the one you go to is named in your **I-797C notice.** Appointments are free, the contact center is **1-800-375-5283**; intermediary sites charging for an appointment are a scam.
- **The assumption of the nearest center to my mailing address is the most misleading assumption here,** because the city name on your envelope does not match where you actually live. Do not type the settlement's name into a federal search box; **type your zip code.**
- **Immigration enforcement and customs:** no office address, telephone number or name is published. Confirm reporting locations on [the agency's own check-in page](#); if you hold an appointment notice, the address on that notice governs. The detention information line is **1-888-351-4024.**
- **The offices that correct errors made at entry on the I-94** could not be verified for location or hours in this valley; read the list on [the agency's own page](#) and **write first, travel second,** because some of these

offices open only a few hours a week.

- **Do not confuse three agencies, and the court says so itself:** the immigration services agency and the enforcement agency are part of the homeland security department, while the court is a separate body under the justice department. **There is a fourth confusion here:** the advisory board in this settlement is not a government, and there is no local unit that can answer any question about immigration paperwork.

Local cooperation: what it does and what it does not, in the same breath

- **The state statutory text could not be read by any route this round.** We cite section numbers only as agencies cite them, quote no statutory text and derive no number. The main document we rely on is a **federal memorandum of understanding** signed between the justice department and the governor's office.
- **That same federal document states that the police department covering this settlement rejoined the federal 287(g) program on June 4, 2025.** Because there was never a town police force here, **this item applies here directly. But the document does not state the scope:** which model the agreement follows and what it covers **could not be verified**, and a 287(g) agreement **is not** authority to stop people and ask about status. **We do not describe the scope.**
- **Two senior state offices say opposite things about the same subject:** the governor declared the attorney general's model policies non-binding and the attorney general's office rejects that characterization. **We print the conflict and take no side.**
- **A bill concerning schools was vetoed on June 5, 2025 and did not become law.** Do not read it as such a state rule existing for schools; **the veto itself was verified.**
- **There is no one here to ask a policy question of.** The advisory board is appointed, cannot permit, cannot fine and cannot pass a binding decision, so adopting a local policy on immigration cooperation is legally impossible. The counterparts are **a county-level decision** and **a decision by the sheriff's department.**
- **Read none of these lines as either protection or threat, and do not use this guide to decide where to live.** Ask an attorney about your own situation.

Marriage license: no counter here, the counterpart is the county clerk

- **The bureau is open seven days a week from eight in the morning until midnight, all holidays included.** For a shift-working household that is a real convenience. **No waiting period and no blood test, but both of you must be there in person at the same time.** The online pre-application saves time, **but the license is not issued online.**
- **The fee is 102 dollars and checks are not accepted;** card payments carry an extra charge. The clerk states that fees **may change without notice.**
- **On identification this county's written list is open to a Turkish reader: a passport, a consular identification card, and an official foreign government ID card or driver license showing the date of birth** are named. Two limits sit on the same page: **documents must be originals, and a foreign birth certificate needs a notarized English translation. The northern county's list is not the same;** do not mix them.

- **On the number question we write in neither direction.** The clerk's sentence is: **if you are a United States citizen and have been issued a Social Security Number, you must provide it.** The obligation is tied to **citizenship**; we found no county page saying what happens for someone who is not a citizen or has no number. **No Nevada source says a license is refused for lack of a number, and none says it is granted.** Call before you travel.
 - **Ceremonies happen elsewhere: 330 S. 3rd Street, Las Vegas,** by appointment only and by card only. **None of the private wedding businesses in the corridor around you can issue a license.**
 - **The clerk is not the office that holds the certificate:** after the ceremony it goes to the county recorder, and the certified copy you need for a name change comes from there.
-

Vital records: the 1973 cutoff, and a strong door for people without a number

- A child born here is a **Clark County birth** and the certificate comes from the vital records office inside the county health district. **The district holds county births only from 1973 onwards** and deaths from 1988; **a birth before 1973 cannot be obtained here at all** and goes to the state office.
 - **The most useful sentence for a new family:** a parent ordering a child's certificate **must only prove their own identity**; no further proof of relationship is required.
 - **In the primary section of the state office's identification list,** the documents accepted on their own, the following appear by name: a **foreign passport**, a **consular identification card**, an **employment authorization card**, **permanent and temporary resident cards**, and a **U.S. visitor visa presented with a valid arrival record**. **A Social Security number appears nowhere in either list.**
 - **But carry the warning with it:** these are the **state** office's lists; **we could not read the county health district's own list of acceptable identification** and we are not copying one onto the other. Ask for its own list before you go.
 - **Fees and payment: 38 dollars** for the first copy and **25 dollars** for each additional; **personal checks are not accepted**. **Processing takes two to four weeks** and the district states that **there is no same-day or next-day service**; documents are held for **sixty days** after payment.
 - **The district posts its own fraud warning:** it reports an increasing number of calls about third-party companies selling certificates and charging high fees. Do not enter card details on the first site a search engine returns.
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Passports: searching under your own town name returns nothing

The research measured this from the federal file itself: **47 acceptance facilities are on record in Nevada**, and **this settlement's name appears nowhere** among their postal cities. That is not a gap but a consequence of the system identifying places by **postal name**. The data is clean but one thing is missing: every record carries a valid zip code and nearly all carry a complete telephone number; **the problem is not bad data, it is that the settlement name is simply absent**. **A second lesson:** take the hours from the agency rather than the federal file, because the federal file omits most of this county's widest windows.

ITEM	WHAT THE AGENCY STATES
Government center window	500 S Grand Central Pkwy, Las Vegas, NV 89155. By appointment Monday through Thursday, 7:30 a.m. to 4:15 p.m.
Marriage license window	201 E Clark Ave, Las Vegas, NV 89101. By appointment: 7 days, 8:15 to 10 a.m. · By appointment: Sunday through Thursday, 3:15 to 7:45 p.m. · Walk-in: 7 days, 8:30 to 10 p.m.
County processing fee	35 dollars ; cash, credit card, check, money order or cashier's check
Federal fee and the cash trap	The federal application fee is paid only by check, money order or cashier's check; cash and credit cards are not accepted. So at the same window there are two fees, two payees and two payment rules
What they do not do	No renewals. The agency states that renewal runs by mail only
Identification, the most critical line here	The agency's own sentence: an ordinary Nevada license bearing the not-for-federal-official-use legend is accepted as primary identification ; by contrast the status-independent card is not accepted for a passport application
Appointments and photos	Appointments open up to 15 days ahead and the agency's advice is to check every day. The photo booth is 14.99 dollars, credit card only , and arrive at least 20 minutes early : the agency says appointments are most often rescheduled because of an unacceptable photo

An acceptance facility and an agency are two different things. An acceptance facility takes and forwards routine or expedited applications; **a passport agency is for urgent travel and is entirely separate.** The items above are **acceptance facilities only**, and **we could not verify the nearest agency this round.**

The work card: the hidden precondition to starting a job here

JOB OFFER FIRST, CARD SECOND

- **The card is issued by the police**, and here that means the county department; the department's own question-and-answer page states that the popular name **sheriff card** and the **work card** are the same thing. **There was never a town police force here**, so there is no municipal window to look for either.
- **The most important detail: you cannot get the card before you have the job.** The application form is given to you and **signed by your prospective employer**. Someone who goes to queue for a card without an offer in hand has wasted the trip.
- **A person born outside the United States is asked for an additional identification**, and the department's list names three options: a **U.S. passport**, a **naturalization certificate** and **Authorization to Work documents**. We do not alter the agency's wording, and **a foreign passport does not appear on that list**.
- **One risk:** the department's list of acceptable photo identification includes the state agency's license, but **whether the status-independent card is accepted at that door could not be verified**. We do not write that it suffices.
- **Term and scope:** the card is valid **5 years**, there is no renewal and you apply again, it is good **only for the type of work printed on it**, and an employer change requires notice **within 5 days**. Fingerprints are taken **at the agency without exception**. **A felony conviction bars the card**.
- **The department no longer issues the gaming employee card or the private security card**; both moved to other agencies and what remains at the police is only electronic fingerprint submission. **A reader working from old information can go to the wrong door**, and a large share of card-requiring jobs on the corridor are in tourism and entertainment.
- **And the station is not the right building anyway:** a station is a patrol command, while card processing and fingerprinting run through the department's **records and fingerprint bureau**. Two different questions, and the answer to the second is not a station.

Free and low-cost legal help

- **Legal Aid Center of Southern Nevada** is the main door in the south: 725 E. Charleston Blvd., Las Vegas, NV 89104, **(702) 386-1070**. Its immigration arm is the **Immigration Advocacy Project**. **But in the same breath as the word free:** we could not read the organization's eligibility criteria this round, so **we print no income limit or status requirement and promise no representation**.
- **UNLV Immigration Clinic**, inside the law school, is **narrow but genuinely different:** unaccompanied children in removal proceedings, adults detained in removal proceedings, and certain members of the university community. The clinic's own sentences: **all of our services are free and we never charge a fee**, and right beside it, **our capacity is limited and we cannot guarantee that we can help everyone**. The line is **702-895-3000**, weekdays 10 a.m. to 3 p.m. **This is not a general immigration advice line**.
- **Neither is inside this settlement**, and this guide does not hide that: institutional services here all sit elsewhere in the valley. Make an appointment and **build the travel into the day**.
- **We found no state board, council or program specific to Türkiye**, and no Turkish association in this settlement whose activity we could verify from its own site. **We do not say there is none**.

- **We do not send readers to the state's new Americans office (Governor's Office for New Americans):** a federal document states that the office stopped certain referrals and **we could not verify the office's current status.**



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN PARADISE

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Attorney Asim Clinch serves clients in Paradise and the surrounding area, in Turkish and English.

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Attorney responsible for this guide: Asim Clinch, Esq., Clinch Law Firm P.C. Attorney Asim Clinch is a member of the Missouri Bar (No. 76084) and practices U.S. federal immigration law.

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