

DIRECTORY · RENO

Reno Official Offices Directory 2026: Jurisdiction, Which Door and Work Permits

There is no immigration court in this city, and the federal list ties two records to two different directions. Jurisdiction here cannot be read off a map; only the notice you were sent answers it.

SHORT ANSWER

The spine of this guide is one sentence: **which door you go to depends on your address and on the document you were sent, not on a map.** Let us name the three most expensive mistakes first. The first is in court: **there is no immigration court in this city**, and the federal administrative control list ties **the paperwork issued by the homeland security office here to a court in another state**, while tying **this county's jail to the court inside the state. Two records point in two directions and which one concerns you does not come off a map.** The second is in policing: **there is no single consolidated department here**; the city's own department and the county sheriff's office are two separate bodies. The third is at the start of a job: **some jobs need a separate permit issued by law enforcement**, in this county **the sheriff's office** issues it, **by appointment only** and with **an authorization form signed by the employer.**

Immigration court: two records, two directions

The two rows below come from **the same federal list** and both are correct. The list orders which cases a court may hear **not by distance** but by **the federal office that issued the paperwork** and by **particular detention facilities. We print no distance or driving time figure**, because none came from a source this round.

THE RECORD ON THE LIST	WHICH COURT IT IS TIED TO	THE COURT'S ADDRESS
Paperwork issued by the homeland security office in this city and its sub-offices, plus this city's remote location record	A court in another state	John Moss Federal Building, 650 Capitol Mall, Suite 4-200, Sacramento, CA 95814
Washoe County Jail, the jail in this county	The only immigration court in Nevada, in the south of the state	110 North City Parkway, Suite 400, Las Vegas, NV 89106 · telephone 702-458-0227

FIVE RULES FOR READING THOSE TWO ROWS CORRECTLY

- **This is not a conflict, it is two separate criteria.** One column looks at **the office that issued the paperwork**, the other at **the facility where a person is held**. One concerns where your case is controlled from, the other where a relative is being held.
 - **The nearest building is not the right answer, and which state you live in is not on its own the right answer either.**
 - **The list's own language is not categorical:** the records say a court **may have jurisdiction** over a case. This guide **does not tell you that your hearing will be in another state**; we write no such thing.
 - **There is one thing to do and it is simple: read the notice you were sent.** The name of the court, its address and the hearing time are in that document. Show it to your lawyer; a filing made to the wrong court is lost time.
 - **Do not carry one court's rules to the other.** The two courts do not share counter hours, fax rules, parking or security arrangements. Do not bring the **single continuous filing window** you read about for the court in the south of the state here; once you know which court you are tied to, **open that court's own page**.
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- **We make no claim about the jail.** A facility appearing on the list tells you **where a case is controlled from; it does not mean that facility holds an immigration detention agreement**.
 - **A remote hearing is an option, not a right.** The agency publishes an internet hearing link and a telephone access code for each judge, but its own note says that for people without a representative of record the default hearing format is **in person in every case**. **If your notice points to the out-of-state court and you have no lawyer, expect to attend in person**; that is the most concrete reason to speak to a lawyer the moment a hearing notice arrives.
 - **Check closures on the morning of your hearing:** the agency's operational status page, and **in this city the weather and road conditions as well**. Mountain passes are a real variable here.
 - **Case inquiry:** acis.eoir.justice.gov (with your A number) · 1-800-898-7180. The official information is still the hearing notice.
 - **Do not confuse the three agencies, and the court itself says so:** the immigration agency and the enforcement agency are part of the homeland security department, while the court is a separate agency under the justice department. We set out the statewide table in [our Nevada guide](#).

The agencies whose addresses we do not print, and why

- **USCIS:** the agency's pages were closed this round both to direct access and to automated reading, and the archive service was entirely offline. **We do not publish an office address out of an old archive.** What you need to know is the office types: a **field office** conducts interviews, an **application support center** takes fingerprints and a photograph, and they are not the same place. Appointments are free, the Contact Center is **1-800-375-5283**; sites charging for an appointment are a scam.
- **And in this city that sentence carries more weight:** we could not verify from any source this round whether the appointment of someone living here is given **inside Nevada or in a neighboring state**. **Do not assume your appointment is inside Nevada**; which center you go to is written in your **I-797C** notice, and you should take the address from there before you plan a trip. **We also could not verify that there is a separate asylum office in this state.**

- **The immigration enforcement agency and the customs agency:** we publish no office address, telephone number or name. Confirm check-in locations from [the agency's own check-in page](#); if you hold an appointment document, **the address on that document controls**. The detention information line is **1-888-351-4024**.
- **The offices that correct I-94 errors made at entry:** we **could not verify** the location and hours of such an office in this city or this county; read the list on [the agency's own page](#) and **write first, then travel**, because some of these offices are open only a few hours a week. They correct **only errors made at entry**.
- **The Social Security Administration:** we could not confirm a single office in Nevada from an official source this round. Which office serves you is set by your ZIP code; ssa.gov/locator, general line 1-800-772-1213. **Nevada has no unit that issues a number or anything that stands in for one.**
- **The federal tax agency:** we could not verify which office performs ITIN document review in this city and **we publish no address**. Confirm the office and the appointment from [the agency's office locator](#), appointment line 844-545-5640.

Which service comes from which door

This city **has its own municipal government**, which is a structural difference from some settlements in the south of the state. But the thing you really need to know is this: **this is Washoe County**, and this county's bodies are **separate legal entities** from the ones in the south. Put the table below next to a guide for the south and **almost every row changes**.

SERVICE	WHO HANDLES IT
Zoning, building permits, business licensing, code enforcement	The city inside the city limits, the county outside them
Sewer bill	The city , quarterly
Refuse	A contractor under agreement with the city
Service requests and complaints	Reno Direct, the city's own service center
Water	Truckee Meadows Water Authority
Electricity and natural gas	Sierra Pacific Power Company d/b/a NV Energy (one company for both)
School district	Washoe County School District
Library	Washoe County Library System
Marriage license, birth certificate, property tax cap	Washoe County units
Policing	Reno Police Department (in the city), Washoe County Sheriff's Office (in the county)
License, registration, insurance, emissions	The state agency
Transit	The regional authority

YOU CAN READ THE RIGHT COMPLAINT DOOR OFF THE PROVIDER'S NAME

- **Electricity and natural gas are regulated.** The temperature threshold, the deposit cap, the ten-day notice and the installment right all sit inside that regime, and **the complaint route is the regulator itself.**
- **Water is not regulated.** The regulator **names** this region's water authority and says complaints go to the county commission, **Washoe County Commission**, giving the telephone number on its own page. The authority sets its own rules.
- **Refuse collection is not regulated at all.** The contact is **the local business license unit.**
- **The regulator has no authority over internet at all** and points to the federal communications agency for complaints.
- **And the regulator gives readers a practical rule:** it does not regulate a body with **authority, district or mutual** in its name. **That is the shortest way to find the right door for a problem with a bill in Nevada.**
- **The city complaint line is not a promise of protection:** you can stay anonymous, but the city's own sentence says what is submitted **becomes a public record open to public inspection**, and if you give your contact details in a business license or code enforcement complaint **you can be called as a witness.** Decide on a complaint about a neighbor knowing that in advance.
- **A conflict is on record about the council structure:** the city's own ward map and council page say **a mayor plus six ward representatives**, while another page aimed at new residents says **five wards plus one at-large member. We take no side**; confirm which ward you live in from the city's ward map, because that is what decides which council member to write to about your neighborhood.

Policing and local cooperation: read the two rows together

WHAT WE RELY ON IS A MEMORANDUM OF UNDERSTANDING, NOT STATUTORY TEXT

- **The source warning comes first:** the state statutory text could not be read by any route this round. The spine of the lines below is a **federal memorandum of understanding dated September 26, 2025**, signed between the justice department and the governor's office and published on the department's own site. **Where it characterizes a statute, that characterization is the parties' characterization.** We print no section number and quote no statutory text.
- **Policing here is split in two.** In the south of the state a statute effective July 1, 1973 merged the county sheriff and a municipal department into a single body; **no such merger ever happened in the north.** Inside the city the contact is the city's own department, headquartered at **911 Kuenzli Street, Reno, NV 89502**; in the unincorporated county areas and at the jail the contact is **the county sheriff's office.** **No answer you read about the consolidated department in the south can be treated as valid for either of these two bodies.**
- **First row:** the federal document records **no 287(g) entry for this county's sheriff's office.** The document names the office twice and says the governor's office **worked with it** on a review of its policy regarding interactions with the immigration agency. **It does not say there is none either**, and the federal agency's own participant list was closed to access this round.
- **Second row:** the same document states that **430,000 dollars of federal emergency management grant funding will be used to upgrade this county's jail with immigration agency holding cells and office space**, approved on **August 8, 2025**, and says **in the same sentence** that **the jail already works with that agency.** **Whether the work was completed could not be established.**
- **Read the two together.** An agreement not appearing in the document is not a protection; the document's own sentence says that on this item the cooperation runs without an agreement heading. **Writing only one of them would give the reader either false comfort or false fear.**
- **We do not carry the southern department's record here:** the document says that department **rejoined the federal program on June 4, 2025, but that department does not cover this area.** A 287(g) agreement is **not** authority to stop people and ask about status, and the scope varies by model; **we do not describe the scope.**
- **The other records, as they stand:** the governor declared the attorney general's model policies non-binding and the attorney general's office rejects that characterization, **we take no side**; a bill concerning schools was **vetoed on June 5, 2025 and did not become law**; the justice department list read on October 10, 2026 **does not include Nevada**, but the department writes that the list will be reviewed regularly and **that is not an assurance.**
- **Do not use these lines to decide where to live.** Choosing a neighborhood or a city on the strength of them gains you nothing. Ask a lawyer about your own situation. The detail is in [the state law section of our Nevada guide](#).

Work permits: the invisible precondition for starting a job

An item that did not come up in many rounds of this series, and a direct result of this state's economy: **some jobs require a separate permit issued by law enforcement.** It is not a professional board license and it is not

federal work authorization. **And the body that issues it here is different from the one in the south:** in the north **the county sheriff's office** issues these permits. **The fees, terms and document lists you read for the south do not apply at this counter.**

ITEM	THE ANSWER IN THIS COUNTY
Is there a single card	No. There are separate permits by job type: alcohol, locksmith, and peddler and door-to-door sales
Term	The alcohol and locksmith permits run 5 years ; the peddler permit is issued for no more than 5 years
How you apply	By appointment only. You complete the application online first, then an appointment link is provided, and you bring the printout and your documents to the appointment. There is no walk-in line. The line is (775) 328-3023
Employer signature	Mandatory. The application requires an authorization form signed by the employer, so the order is job offer first, permit second
Fingerprints and photograph	Fingerprints are taken for a statewide and national records check and a photograph is taken for the card
Accepted identification	The agency's own sentence asks for one of three documents: a valid driver license, a state-issued identification card, or a valid U.S. passport. A foreign passport does not appear on the list
Is the status-neutral card accepted	Could not be verified. A driver license is on the list, but the card states on its face that it is not valid for identification. We do not write that it is enough; ask the agency before you start the form
If you own the business	For the locksmith and the peddler and door-to-door permits a valid county business license is required; peddlers and door-to-door sellers also need approval from the county's business license unit
Fee	We do not print one. The agency publishes its fees in a separate service charge schedule and that schedule could not be read this round. We do not copy the southern department's fees here; ask by telephone before you book
A permit no longer issued here	The agency's own page states that since January 3, 2022 it no longer issues child care work permits and refers applicants to the county's human services unit or directly to the care facility. Old information online still sends people to the sheriff's counter

- **Do not misread one difference with the south.** We read that the southern department's list asks for **an additional identification from a person born outside the country; the list published by the northern agency carries no such row. That does not mean no such requirement exists in the north** and we do not write that it does not: the two agencies publish different document lists, that is all. Ask how to prove your work authorization before you apply.
- **Whether the city has a separate procedure could not be verified. We do not say there is none,** we say we could not read it. When you get a job offer, ask two questions at once: **does this position need a permit, and which body issues it.**

- **Casino employee registration and the private security guard card are the business of state boards other than law enforcement in this state.** Ask your employer which board a position goes to.

Passports: there is a weekend window, but take the hours from the agency

First the distinction: an **acceptance facility** can be a post office, a county clerk or a library desk, and it takes and forwards a **routine or expedited** application. A **passport agency** is for **urgent travel** and is something else entirely. What follows are **acceptance facilities only**.

FACILITY	THE ADDRESS AS THE RECORD PRINTS IT	TELEPHONE AND NOTE
The county clerk, and the main item in this guide	1001 E. 9th Street, Bldg A, Reno, NV 89512	(775) 328-2003. The record's own note: Saturday and Sunday by appointment only. Among the five Nevada settlements in this series it is the only facility showing weekend appointments
The city's main post office	2000 Vassar Street, Ste. 119, Reno, NV 89510	(775) 788-0683. Appointments through the post office's own system
A second post office	75 McCabe Dr, Reno, NV 89511	(775) 853-2616. Same appointment system
A third post office	1580 Grand Point Way, Reno, NV 89523	(775) 746-8235. Same appointment system
The main post office in the neighboring city	750 4th Street, Sparks, NV 89431	(775) 359-1043. Worth checking if you cannot find an appointment

- **The hedge, and this is the most important line in the section:** the hours and appointment information above come from **the federal data file**. This round we measured that the same file **showed none of several windows that genuinely exist** for another county counter in this state. So the chance that the window here is also incomplete is real, and it can run the other way too. **Confirm the hours, the appointment procedure and the payment rules by telephone.**
- **A ZIP code warning:** the code the federal file prints for the city's main post office is a **post office box type code** used at large sorting facilities. That is not a street address error, it is what the file itself prints; **but a navigation app may not like it**. Search by street name before you set out.
- **We print no fee.** This round we could not read the federal passport fees from the agency's own page, and **we could not read the county clerk's own processing fee either**. Read the current federal amounts on [the department fee page](#) and ask the county for its own fee by telephone. **A payment warning:** there is a pattern measured in this series where a passport counter carries **two separate fees, two separate payees and two separate payment rules**; one of them may not take cash.
- **We word the status-neutral card carefully.** The county clerk in the south of the state writes on its own page that **a standard Nevada license is accepted as primary identification**, while **the status-neutral driving card is not accepted for a passport application**. **We could not read the northern clerk's own**

sentence on this, so we have not verified that the same applies here. **Go to a passport appointment with a second identification option** and ask in advance which documents are accepted.

- **Which transactions are in person:** first-time adult applicants, children under 16, people whose passport was lost, stolen or damaged, and people whose passport was issued before they turned 16 or is more than 15 years old. **Renewal goes by mail** and acceptance facilities do not do renewals; they take a great many calls about it.
- **We do not print the nearest passport agency.** The department's agency list could not be read by any route this round; we give no name, no address, no hours and no distance figure. Read the list on [the department's own page](#). **Sites charging for an appointment are a scam.**

Free and low-cost legal help

THERE IS A GAP HERE, AND THE REASON IS NOT THIS CITY

- **We could not verify a single free immigration legal services provider for the north this round**, and the reason is not a finding but **an access failure**: the sites of two organizations known to operate in this region did not open by any route tried, and the archive service was offline.
- **So we print no organization name and no description of services for the north.** Sending a reader to an organization whose name we cannot verify would be worse than sending them to a building with a locked door.
- **And we say it plainly: we do not write that there is no free legal help here, we write that we could not verify it this round.** The difference between those two sentences is a real one.
- **One verified door, and we name it: State Bar of Nevada**, the state bar organization, whose site did open this round. **We could not read the details of a lawyer referral service**, so we print neither a fee nor a scope. You can start your search there.
- **We do not carry the two organizations in the south of the state here** and we print no distance figure; we named the options in [our Nevada guide](#), so look there and judge whether they fit your own situation.
- **What the court itself provides free:** the agency publishes self-help materials and an online court resource. **That is general information, not representation**, and it can be used whichever court you are tied to.
- **A door we do not send readers to:** the state has a unit called **Governor's Office for New Americans**. A federal memorandum of understanding writes that the office halted certain legal aid referrals, and the office's own site did not open at all this round, so **we could not verify its current position**. The place to go for your immigration file is a lawyer.
- **We found no state board, council or program specific to Türkiye**, and no Turkish association in this city whose activity we could verify from its own site. We do not say there is none; we say the research did not find one.

Emergency and information lines

LINE	NUMBER
Emergency (police, ambulance, fire)	911
Suicide and crisis line	988
Detention information line	1-888-351-4024
USCIS Contact Center	1-800-375-5283
Immigration court case information	1-800-898-7180
The only immigration court in the state	702-458-0227
County sheriff's office, work permits	(775) 328-3023
County clerk, passports and the business unit	(775) 328-2003
County park system, reservations and information	(775) 823-6501
Social Security Administration general line	1-800-772-1213

Addresses and hours change. No USCIS, ICE, CBP, SSA or federal tax agency street address is printed here, because none could be confirmed from an official source this round; always go to the address on your appointment notice. The passport hours came from the federal data file and that file was measured to be incomplete in this state; take the hours from the agency. The state statutory text could not be read this round and no section number is printed. Information as of October 10, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN RENO

Have a question about your immigration status?

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