

ADDRESS AND PHONE DIRECTORY · ROSWELL

Roswell Official Offices Directory 2026

What is inside the city and what is not: city hall, police, libraries and a hospital are in; the license, tag, passport, vital records, marriage and immigration offices are out.

SHORT ANSWER

In Roswell the city runs its own city hall, police and fire departments, and two library branches and a hospital with a 24-hour emergency department sit inside the city limits. But **the license, tag, marriage license, birth certificate, passport acceptance, SSA and every immigration office are outside the city**. The city has **no three-digit 311 line** and **has had no jail of its own since 2017**, so an arrest lands in the county system. City Hall is at 38 Hill Street, on (770) 641-3727.

What is in Roswell and what is not

INSIDE THE CITY LIMITS	OUTSIDE THE CITY
City Hall, 38 Hill Street · Roswell Police Department · fire department · the water utility (for part of the population) · trash and stormwater · business registration · a municipal court	Driver license (DDS) · tag office · Board of Assessors · county water billing (Maxwell Road)
Two library branches, Roswell and East Roswell, and both teach English	Marriage license (probate court) · birth and death certificates (vital records counter)
Wellstar North Fulton Medical Center: a 24-hour emergency department and a Level II trauma center	Passport acceptance facility · SSA office · IRS ITIN counter
Mansell Road Park and Ride (418 spaces) and three MARTA bus routes	USCIS field office, biometrics center and immigration courts · apostille (GSCCCA) · Turkish Consulate General (Miami)

ASK THIS FIRST: WHO SELLS WATER AT YOUR ADDRESS?

Roswell runs its own water utility, but per the city's own page it serves only about **18,500 residents**; roughly **80 percent** of a city of about 91,500 is on **Fulton County's** water and sewer system. **Sewer is the county's for everyone**, and the county sets the sewer rate even for city water customers. The city bills **monthly** and the county **every two months**, so a household can hold bills from two different governments. **We found no official address lookup tool**, so you have to ask which system you are on: **City of Roswell Utility Billing (770) 641-3759** (38 Hill Street Suite 130, fsd@roswellgov.com) and **Fulton County (404) 612-6830** (11575 Maxwell Road, or New.Service@fultoncountyga.gov). Trash and stormwater, by contrast, are on the city's monthly bill for everyone living inside the city limits. Confirm the rates and the dates on **770-594-6235**; roswellgov.com was unreachable at the network level this round.

City offices

OFFICE	NUMBER AND LOCATION
City Hall (general)	(770) 641-3727 · 38 Hill Street, Roswell GA 30075 · weekdays 8 a.m. to 5 p.m.
Utility Billing / Financial Services (water, garbage, stormwater)	(770) 641-3759 · 38 Hill Street Suite 130 · fsd@roswellgov.com
Community Development (report a problem, request service)	(770) 641-3780
Environmental and Public Works	(770) 641-3715
Code Enforcement (code cases, multi-family inspections)	(770) 594-6101 · 38 Hill Street Suite G-30
Business Registration (occupation tax certificate)	770-594-6235 · 38 Hill Street Suite 120 · businessregistration@roswellgov.com
City homestead exemption applications	38 Hill Street Suite G-20 · window January 1 to June 1
Roswell Police Department, non-emergency	(770) 640-4160
Roswell Police, Records and Permits (reports, fingerprints, permits)	1080 Holcomb Bridge Road, Roswell GA 30076 · 770-640-4100 · weekdays 8:30 a.m. to 4:30 p.m.
Roswell Branch library	115 Norcross Street · (404) 612-9700 · beginners English class
East Roswell Branch library	2301 Holcomb Bridge Road · (404) 613-4050 · conversation class
Emergency and help lines	Emergency 911 · crisis line 988 (interpreter support) · social services 211 · call before you dig 811 · road conditions 511

License, car, tax and the county counters

OFFICE	ADDRESS · PHONE · NOTES
DDS center (nearest to Roswell)	11575 Maxwell Road, Alpharetta GA 30009 · (678) 413-8400 · Tue-Fri 7:30 a.m.-6:30 p.m., Sat 7:30 a.m.-noon · two official sources disagree about road tests, so call
Fulton County Tax Commissioner (tags), Maxwell Road	11575 Maxwell Road, Alpharetta GA 30022 · 404-613-6100 · weekdays 8 a.m. to 4:30 p.m.
Fulton County North Fulton Service Center	7741 Roswell Road NE, Sandy Springs GA 30350 · tags, passport acceptance, marriage licenses · the name misleads: the building is on Roswell Road but it is in Sandy Springs
Fulton County Board of Assessors (valuation, homestead)	11575 Maxwell Road, Alpharetta · 404-612-6440 · fultonassessor.org · county homestead deadline April 1

OFFICE	ADDRESS · PHONE · NOTES
Fulton County water and sewer (county customers)	11575 Maxwell Road, Alpharetta GA 30009 · (404) 612-6830 · New.Service@fultoncountyga.gov · sewer rates 404-612-7400
Water and sewer fault lines	Water maintenance 404-612-3421 · after hours 770-640-3040 · sewer 404-612-9410 · overflowing manhole (404) 612-3061
SSA national line	1-800-772-1213 (TTY 1-800-325-0778), weekdays 7 a.m. to 7 p.m. · we could not confirm an SSA field office inside Roswell ; enter your ZIP code in the ssa.gov office locator and read your assigned office there
IRS ITIN appointment line	844-545-5640 · the two nearest offices reviewing ITIN documents appear to be Smyrna and Atlanta-Woodcock · we print no street addresses ; confirm them in the IRS office locator when you book

Immigration

OFFICE	ADDRESS · PHONE · NOTES
USCIS Atlanta Field Office	2150 Parklake Drive NE, Atlanta GA 30345 (we could not confirm this address directly on the official page, so rely on your appointment notice) · by appointment only, green card and citizenship interviews · about 19 miles from Roswell and 30 minutes without traffic (our own calculation, not an official figure)
USCIS Atlanta Application Support Center (ASC)	3358B Chamblee Tucker Road, Atlanta GA 30341 · biometrics appointments · about 16 miles from Roswell and 27 minutes without traffic (our own calculation) · reached on GA 400 and I-285, with no need to go downtown
Atlanta Asylum Office	Peachtree Summit Federal Building, 401 W. Peachtree Street NE, Atlanta · asylum interviews; it does not give case information by phone
USCIS Contact Center	800-375-5283 (TTY 800-767-1833) · appointments are free
Atlanta Immigration Court, Ted Turner Drive	180 Ted Turner Drive SW, Suite 241, Atlanta GA 30303 · 404-653-2140 · about a block from MARTA Garnett Station
Atlanta Immigration Court, W. Peachtree Street	Peachtree Summit Federal Building, 401 W. Peachtree Street, Suite 2600, Atlanta GA 30308 · 404-554-9400 · about a block from MARTA Civic Center Station
Stewart Immigration Court (detained cases)	Inside the Stewart Detention Center, 146 CCA Road, Lumpkin GA 31815 · 229-838-1324
Court hours and case status	All three courts open weekdays 8 a.m. to 4:30 p.m., window filings until 4 p.m. · 1-800-898-7180 · acis.eoir.justice.gov (with your A number)
ICE ERO Atlanta Field Office	180 Ted Turner Dr. SW, Suite 522, Atlanta GA 30303 · (404) 893-1290 · covers Georgia, North Carolina and South Carolina · check-in appointments Tuesday to Thursday 8 a.m. to 3 p.m.
CBP Deferred Inspection (I-94 errors)	157 Tradeport Drive, Suite C, Atlanta GA 30354 · (404) 675-1239 · i94ATL@CBP.DHS.GOV · Tue-Thu 7:30 a.m. to 3:30 p.m.; conviction records only Wednesday 8 a.m. to 2 p.m. · in the airport area, so a half-day errand

OFFICE	ADDRESS · PHONE · NOTES
Fulton County jail facility (north)	Old Milton Parkway, Alpharetta · inmate lookup 404-612-3432 · information 404-612-3437 and 404-612-3433 · (the ZIP code printed with that address in the city's text looks wrong, so we omit it)

ROSWELL HAS HAD NO JAIL OF ITS OWN SINCE 2017

Roswell closed its own jail on May 8, 2017. Someone arrested on local charges is taken to the **Fulton County** facility in the next city. That has a concrete consequence: HB 1105 of 2024 places the duty to honor an ICE detainer notice, and to run a nationality and lawful-status check at intake, on **the custodial authority**, meaning the **sheriff** at a county jail and the chief of police at a municipal detention facility. Because Roswell has no facility of its own, that check happens at a county facility under the Sheriff, and **the city's own policies cannot change what happens at booking**. State law (O.C.G.A. 36-80-23) already forbids a municipality, a school district or a sheriff from adopting a shielding policy. The practical core of the statute is this: when a person is confined in a county or municipal jail **for any period, however short**, a reasonable effort must be made within **48 hours** to determine their nationality and whether they are lawfully present (O.C.G.A. 42-4-14). The documents the statute lists are a state driver license or ID card from the approved list, a **Form I-94**, a **permanent resident card (Form I-551)**, a valid Nexus or Global Entry card, or a valid passport showing that the person is a US citizen, has been issued a visa, or is a citizen of a visa waiver country. **Turkey is not in the Visa Waiver Program**, so the passport item covers a Turkish passport only **together with a visa record**; keeping your I-94 record, your green card or your visa reachable is what makes that difference. The statute also frames the confinement as being in compliance with **Article 36 of the Vienna Convention on Consular Relations**, so you can ask that your consulate be notified. What the law does **not** do matters too: it does not make Roswell police ICE officers, it does not require officers to stop anyone to ask about status, and it does not put an enforcement duty on schools, libraries or hospitals. If you are taken into custody, ask to speak with an immigration attorney before you discuss your status.

Passports, vital records, marriage licenses and the apostille

OFFICE	ADDRESS · PHONE · NOTES
Fulton County Superior Court North (passport acceptance, nearest)	7741 Roswell Rd, Suite 253, Atlanta GA 30350 (Sandy Springs) · (404) 613-5313 · about 5 miles, 11 minutes from Roswell City Hall (our own calculation) · appointment only · the hours on the official list are weekdays 9 a.m. to 4 p.m., closed 1 to 2 p.m. · the \$35 acceptance fee is money order only
Webb Bridge Post Office (Alpharetta)	4575 Webb Bridge Road, Alpharetta GA 30005 · 770-569-9818 · on the official list · weekdays 9 a.m. to 2 p.m., Saturday 9 a.m. to noon · book through usps.com/scheduler
Peachtree Corners Branch (Gwinnett County library)	The only walk-in option we found · 5570 Spalding Dr · 770-978-5154 · Monday to Thursday noon to 7 p.m., Friday to Sunday noon to 3 p.m.
Urgent U.S. passport	Passport agency appointments are free: passportappointment.travel.state.gov or 877-487-2778. Take the Atlanta agency's address and hours from your appointment confirmation, not from a third-party listing

OFFICE	ADDRESS · PHONE · NOTES
Fulton County Board of Health, HHS North (vital records)	4700 North Point Parkway, Alpharetta GA 30022 · (770) 520-7500 · walk-in, weekdays 8 a.m. to 4:30 p.m. · birth certificate \$25 including one certified copy, each extra copy \$5 · American Express is not accepted · the building opened April 16, 2026, so the old 3155 Royal Drive address is out of date
North Fulton Services Center (WIC only)	7741 Roswell Road, Sandy Springs GA 30350 · (770) 520-7267 · the name and the street make people think Roswell; it is in Sandy Springs
Fulton County Probate Court, North Service Center (marriage licenses)	7741 Roswell Road, Suite 219, Sandy Springs GA 30350 · 404-613-7638 · weekdays 8:30 a.m. to 5 p.m., arrive before 4:30 for fingerprinting · \$68.50, or \$28.50 with a premarital education certificate · both parties must appear · the service centers take no cash and no American Express · two official pages disagree about appointments, so call first
Fulton County Probate Court, main office	136 Pryor Street SW, 2nd floor Suite C230, Atlanta GA 30303 · 404-612-4640
GSCCCA (apostille, the only authority)	1875 Century Blvd, Suite 100, Atlanta GA 30345 · 404-327-6023 · notary@gsccca.org · weekdays 9 a.m. to 4 p.m., no appointment · \$3 per document · walk-in service usually under 20 minutes
Secretary of State (Great Seal)	Issues no apostilles; it only authenticates documents for countries that are not party to the Hague Convention (404-656-2871). Türkiye is a party, so your document goes to the GSCCCA

THE POST OFFICE ON EVES ROAD DOES NOT ACCEPT PASSPORT APPLICATIONS

We downloaded the **official data file** behind the State Department's acceptance facility locator: there are 185 records for Georgia and **not one has a Roswell address**, and there is no facility in ZIP codes 30075, 30076 or 30077. So **there is no passport acceptance facility in Roswell at all**. Two things online suggest otherwise. First, **the post office on Eves Road (8920 Eves Rd, 30076) is not on the official list**, yet search summaries and a template block on the USPS page imply that passport appointments are taken there; do not go without calling first. Second, private shops in Roswell advertising passport services are not acceptance facilities: a photo studio on Alpharetta Street and a shipping store on Woodstock Road do not appear on the official list, and while they can take a photo they cannot accept an application. The nearest genuine facility is the **Fulton County Superior Court North** office on Roswell Road, where only a **money order** is accepted. The list changes, so run the search at passportfacilitylocator.travel.state.gov with your own ZIP code.

School, health and Türkiye-related tasks

OFFICE	ADDRESS · PHONE · NOTES
Fulton County Schools (district office)	6201 Powers Ferry Road NW, Atlanta GA 30339 · 470-254-3600 · Roswell is in Learning Zone 5 · ESOL and language assistance (470) 254-6827 · interpreter requests to districtlanguageassistance@fultonschools.org at least 72 hours ahead

OFFICE	ADDRESS · PHONE · NOTES
Wellstar North Fulton Medical Center	3000 Hospital Boulevard, Roswell GA 30076 · inside the city, with a 24-hour emergency department , a Level II trauma center and an accredited comprehensive stroke center · on the Route 185 bus · financial assistance applications on 470-245-9998, within 240 days of the first billing statement
Fulton County Board of Health, HHS North (public health services)	4700 North Point Parkway, Alpharetta GA 30022 · (770) 520-7500 · weekdays 8 a.m. to noon and 1 to 4:30 p.m. · not free ; without insurance the fee is set on a sliding scale by income and family size · proof of Fulton residency and of income is required
Grady Health System, financial assistance	Open to Fulton residents with household income up to 400 percent of the poverty line · counselor appointments (404) 616-6920 · a consular ID is accepted, and B-1 and B-2 visitor visa holders are excluded · the hospital is downtown
North Fulton Community Charities	In Roswell since 1983: food, clothing, financial help, English classes and career counseling · nfcchelp.org · not a clinic and offers no medical service
LIHEAP applications (energy assistance)	Fulton Atlanta Community Action Authority, 341 Kelly Street, Atlanta GA 30312 · by appointment, not online · lawful status and an SSN for every person in the household are required · ask whether there is an appointment point on the north Fulton side before you drive
Fulton County Superior Court, jury office	Justice Center Tower, 185 Central Avenue SW, 7th floor · (404) 612-4600, weekdays 10 a.m. to 4:30 p.m. · info.juryservices@fultoncountyga.gov · there is no separate jury room in north Fulton · \$25 a day toward expenses
Turkish Consulate General in Miami	80 SW 8th St, Suite 2700, Miami FL 33130 · +1 786 655 03 15 · duty line +1 305 646 82 08 · consulate.miami@mfa.gov.tr · in-person applications weekdays 9 a.m. to 1 p.m., phone and postal matters 2 to 5 p.m. · district: Florida, Georgia, North Carolina, South Carolina and Puerto Rico

Addresses and hours change. Check the official site or your appointment notice before you travel. For city fees and dates, call 770-594-6235. Information as of October 1, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN ROSWELL

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Roswell and the surrounding area, in Turkish and English. Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

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