

ADDRESS AND PHONE DIRECTORY · SCHAUMBURG

Schaumburg Official Offices Directory 2026

Immigration, identity, tax, village, township, county, schools, health and Türkiye business: addresses, phone numbers and distances from Schaumburg in one place.

SHORT ANSWER

There is no USCIS office in Schaumburg. Green card and citizenship interviews are held at the USCIS Chicago Field Office, by appointment only; the address, floor and time are on your appointment notice. The biometrics centers are in Norridge, Naperville, Burbank and Waukegan, and Norridge is the closest at about 16 miles. Two local details: Schaumburg Township has a walk-in passport counter, but the Cook County Clerk's vital records counter in Rolling Meadows is closed and the nearest open counter is Skokie.

THE CLOSED COUNTER TRAP

For years the nearest County Clerk vital records counter to Schaumburg was Rolling Meadows (2121 Euclid Ave., Room 238). The Clerk's own pages now list downtown and three suburban courthouses (Skokie, Maywood, Markham), and the Rolling Meadows page says the office is temporarily closed. Do not go there for a marriage license or a birth certificate; **the nearest open counter is Skokie**. Do not get confused: the building is standing and working, and it is Cook County's Third District courthouse; a jury summons will most likely send you there and the building also performs ceremonies. What is shut is not the courthouse but the counter inside it.

Immigration offices and biometrics centers

OFFICE	ADDRESS · PHONE · NOTE
USCIS Chicago Field Office	Green card and citizenship interviews, covering all of Cook County · by appointment only, no walk-ins, and forms are not mailed to this address · the address, floor and time are on your appointment notice ; we do not print an address here · Contact Center 800-375-5283
USCIS Chicago Asylum Office	181 W. Madison Street, Suite 3000, Chicago, IL 60602 · 312-849-5201 · Chicago.Asylum@uscis.dhs.gov · weekdays 8 a.m. to 4 p.m., by appointment only · no in-person information service since April 20, 2026
Chicago Immigration Court	55 E. Monroe Street, Suite 1500, Chicago, IL 60603 (second entrance on E. Adams Street) · 312-220-0965 · Chicago.Immigration.Court@usdoj.gov · public and filing hours weekdays 8 a.m. to 4 p.m. · the only immigration court in Illinois

OFFICE	ADDRESS · PHONE · NOTE
The court's old address	525 W. Van Buren is no longer current. If a notice you received before 2026, or a page online, shows that address, going to the wrong building on the morning of a hearing means missing the hearing; the notice you were sent governs
ICE ERO Chicago field office	101 W. Ida B. Wells Drive, Suite 4000, Chicago, IL 60605 · (872) 351-3990 · Illinois, Indiana, Wisconsin, Missouri, Kentucky and Kansas · check-in appointments are set through ICE's own systems
CBP Deferred Inspection (I-94 errors)	O'Hare Airport, Terminal 5, lower level, across from baggage carousel 12, 10000 Bessie Coleman Drive, Chicago, IL 60666 · i94chi@cbp.dhs.gov · weekdays 8 a.m. to 4 p.m. · O'Hare is about 11 miles east of Schaumburg but there is no direct train or bus; take Pace 600 or 606 to Rosemont, then the CTA Blue Line
EOIR case status	1-800-898-7180 · acis.eoir.justice.gov (with your A number)

APPLICATION SUPPORT CENTER	WHERE	FROM SCHAUMBURG
Norridge (closest)	Norridge, Cook County	About 16 miles, half an hour by car
Naperville	DuPage County, to the southwest	About 28 miles, 40 minutes by car
Burbank (listed by USCIS as Chicago South)	Southwest suburbs	About 33 miles, 50 minutes by car
Waukegan	Lake County, to the north	About 38 miles, close to an hour by car

We do not print street addresses for the four centers: the valid address is on your Form I-797C notice and centers can move. All four are open weekdays 8 a.m. to 4 p.m. The distances are our own calculation, not official data. Your notice may say Naperville or Waukegan, and that is not a mistake. **There is no direct train or bus from Schaumburg to any of the support centers**, so plan to drive and allow an hour; the drive to Norridge can jam on I-90 in the morning. To reschedule, request it through your USCIS online account at least 12 hours before the appointment time, and check the [office closings page](#) before you set out. Since May 18, 2026, attorneys cannot appear remotely at field office interviews except in limited circumstances.

Identity, tax and passports

OFFICE	ADDRESS · PHONE · NOTE
SSA Bloomingdale	230 West Lake Street, Bloomingdale, IL 60108 · (877) 845-1577 · weekdays 9 a.m. to 4 p.m. · about 6 miles from Schaumburg, a 15 minute drive
SSA Mount Prospect	705 North Wheeling Road, Mount Prospect, IL 60056 · (866) 931-8350 · weekdays 9 a.m. to 4 p.m. · about 11 miles, a 20 minute drive
SSA Elgin	790 Fletcher Drive, Suite 100, Elgin, IL 60123 · (877) 405-0435 · weekdays 9 a.m. to 4 p.m. · about 18 miles
SSA Hillside	230 N. Mannheim Rd, Hillside, IL 60162 · (866) 964-6290 · to the southeast

OFFICE	ADDRESS · PHONE · NOTE
SSA general information	1-800-772-1213 · your ZIP code decides which office serves you , not which is closest; Schaumburg spans several ZIP codes and we could not confirm the mapping from SSA's own sources · ssa.gov/locator · SSA has asked for appointments for most business since early 2025
IRS: no office in Schaumburg	The two nearest are about 15 miles away: Schiller Park (5100 River Rd., Schiller Park, IL 60176) to the east, toward the airport, and Downers Grove (2001 Butterfield Rd., Downers Grove, IL 60515, office information 630-493-5291) to the south · by appointment only on 844-545-5640 · we read the addresses and the weekday 8:30 a.m. to 4:30 p.m. hours from search results, so confirm on the IRS office locator · free return preparation through IRS VITA, 1-800-906-9887
Passports: Schaumburg Township (walk-in)	1 Illinois Blvd., Hoffman Estates, IL 60169 · 847-285-4561 · the township page says the passport service is walk-in only and no appointment is needed · weekdays 9 a.m. to 4 p.m., Thursday 9 a.m. to 6 p.m. (hours may change) · about 1.6 miles from the village hall · federal fees by check or money order; township fees in cash, by check or by card: a \$35 acceptance fee per DS-11 applicant, \$10 for 2x2 inch photos, \$10 to mail a DS-82 renewal
Passport fees	Adult book \$130, adult card \$30, child book \$100, child card \$15, expedited \$60 · two sources give different figures for expedited shipping, so check the fees page · renewals only at opr.travel.state.gov , acceptance facilities do not handle renewals
Chicago Passport Agency (urgent U.S. passport)	101 Ida B. Wells Drive, 9th Floor, Chicago, IL 60605 · Monday, Tuesday, Wednesday and Friday 8 a.m. to 3 p.m., Thursday 10 a.m. to 3 p.m. · by appointment only, with proof of travel within 14 days (or a foreign visa need within 28 days) · passportappointment.travel.state.gov · 877-487-2778

Illinois Secretary of State and apostilles

OFFICE	ADDRESS · PHONE · NOTE
Schaumburg driver services	1227 E. Golf Rd., Schaumburg, IL 60173 · weekdays 7:30 a.m. to 5 p.m., Saturday 7:30 to noon · driver services by appointment: 312-793-1010 or 800-252-8980 · some vehicle work is walk-in · we could not find the facility's holiday closures on the official page
Nearby alternatives	Elk Grove Village (650 Roppolo Dr.) · Lake Zurich (951 S. Rand Rd., DMV+) · Melrose Park (1903 N. Mannheim Rd., DMV+) · Des Plaines (1533 Lee St.) · Lombard (837 Westmore-Meyer Rd., Unit A2) · driver services by appointment at all of them, confirm the hours
Index Department (apostilles, Chicago)	160 N. LaSalle Street, Suite 100, Chicago, IL 60601 · 312-814-8218 · weekdays 8 a.m. to 4:30 p.m. (4 to 4:30 is document review only) · \$2 per document · by mail 7 to 14 business days

OFFICE	ADDRESS · PHONE · NOTE
Apostilles, suburban counters	Lake Zurich (951 S. Rand Rd) to the north · Melrose Park (1903 N. Mannheim Rd) to the southeast · Aurora (970 N. Lake St, Suite B) to the southwest · Chicago Flagship (125 W. Monroe St., 312-814-5896) · we did not measure which is closest to you, so call first to confirm they are doing apostilles that day

Village offices and lines

SUBJECT	NUMBER AND NOTE
311	311 inside the village, 847-895-4500 from outside · the line is staffed 24 hours a day, including weekends and public holidays · for a written trail, use the Customer Service Request form online or text 847-306-9862, and the system gives you a tracking number · non-urgent police matters go through 311 too
Temporary village hall	1000 E. Woodfield Rd., Schaumburg, IL 60173 · weekdays 8 a.m. to 5 p.m. · the old Atcher Municipal Center (101 Schaumburg Ct.) closed on March 13 ; some village pages and directories online still show the old address
Water billing	847-923-4520 · waterdivision@schaumburg.com · weekdays 8 a.m. to 5 p.m. · payment: autopay, WebPay, mail (P.O. Box 6755, Carol Stream, IL 60197-6755), phone 888-829-4485, in person at the temporary village hall, or either drop box (Prairie Center, 201 Schaumburg Ct., and the Metra station)
Engineering & Public Works	714 S. Plum Grove Rd. · 847-895-7100 · dispatch (carts, garbage) 847-923-6612 · water quality, pressure and sewer backups through 311
Code Enforcement · Community Development	847-923-3700 · 847-923-4420
Transportation division (Metra parking, DART, trolley)	847-923-3861 · DART 847-352-8097 · trolley route information 847-923-3880
Crime Free Housing coordinator	847-348-7320 or 311
Police	1000 W. Schaumburg Road · 847-882-3534 · non-emergency 311 or 847-895-4500 (24 hours) · Police Social Services 847-348-7396, five licensed social workers, and the page says there is no fee for this service
Village nursing services	746 E. Schaumburg Rd. · 847-923-3766 · weekdays 9 a.m. to 5 p.m. · blood pressure and blood sugar checks, medication review, health education, medical equipment loans · Schaumburg residents only · we could not find the fees for individual services, so call and ask
Garbage and recycling (LRS)	844-633-3577 · the village pays the base cost, so no separate trash bill reaches you
Life-threatening emergency	911 · you can also text 911 in the village

Township, library and county counters

ORGANIZATION	ADDRESS · PHONE · NOTE
Schaumburg Township	1 Illinois Blvd., Hoffman Estates · 847-884-0030 · General Assistance 847-285-4503 · a local government separate from the village · property tax and assessment questions, the food pantry, SNAP application help, LIHEAP and the passport counter are all here · the township's assistance programs require U.S. citizenship or qualified immigrant status
Schaumburg Township District Library	Central Library, 130 S. Roselle Rd., Schaumburg · 847-985-4000 · Hoffman Estates branch 1550 Hassell Rd., 847-885-3511 · Hanover Park branch 1266 Irving Park Rd., 630-372-7800 · text line 847-861-7835 · the card is free for district residents, a passport is on the list of accepted ID and no SSN is asked · we could not verify branch hours on the library's own page
Cook County Clerk, Vital Records (Skokie)	5600 W. Old Orchard Rd., Room 149, Skokie, IL 60077 · 847-470-7233 · the nearest open counter for Schaumburg · we could not verify the hours or the appointment rule on the official page, so call to confirm
Clerk, other open counters	Chicago (118 N. Clark St., Room 120, 312-603-7790, weekdays 9 a.m. to 5 p.m.) · Maywood (1311 Maybrook Dr., Room 104, 708-865-6010) · Markham (16501 S. Kedzie Ave., Room 238, 708-232-4150) · the Rolling Meadows vital records counter (2121 Euclid Ave., Room 238) is closed
Marriage license and birth certificate	The license is \$60 , both parties together and in person, effective the day after issue, valid 60 days, ceremony in Cook County only · a certified birth certificate is \$15 for the first copy and \$4 for each additional one; a death certificate is \$17 and \$6 (we could not verify those two figures on the Clerk's page) · paying in person adds \$1.25 by debit card and \$1.75 by credit card, and checks are not accepted · remotely through VitalChek for a \$13.45 fee (866-252-8974) or by mail to the Bureau of Vital Records, P.O. Box A3390, Chicago, IL 60690
Palatine Township records pilot	721 S. Quentin Rd., Suite 101, Palatine, IL 60067 · 847-358-6700 · takes orders for Cook County birth, death and marriage certificates , but does not issue marriage licenses · we could not verify whether it serves people living outside Palatine, or its fees
Circuit Court, Third Municipal District (juries)	Rolling Meadows Courthouse, 2121 Euclid Avenue, Rolling Meadows, IL 60008 · switchboard (847) 818-2286 · jury assembly room second floor, Room 220, jury room (847) 818-2425 · parking in the garage west of the building is free for now, and the nearest Metra stop is Arlington Park · Office of Jury Administration (312) 603-5879, jury.adm@cookcountyil.gov, 50 W. Washington St., Suite 1000
Cook County Assessor and Treasurer	The homeowner exemption takes \$10,000 off assessed value and no SSN is asked · due dates · payments from a foreign bank are returned · for a breakdown, the property information portal

Schools, health and emergency lines

ORGANIZATION OR LINE	ADDRESS, NUMBER AND NOTE
District 54 (K-8)	524 E. Schaumburg Rd. · 847-357-5103 · switchboard 847-357-5000
District 211 (9-12)	Higgins Education Center, 1750 S. Roselle Rd., Palatine · 847-755-6600 · Schaumburg High School 847-755-4600 · Conant 847-755-3600 (registration 847-755-3626) · Fremd registration 847-755-2628
Ascension Saint Alexius Medical Center (nearest hospital)	1555 N. Barrington Rd., Hoffman Estates, IL 60169 · emergency department 24 hours, 847-490-6930 · switchboard 847-843-2000 · pediatric emergency care and a birth center in the building · financial assistance customer service 833-272-7585
Ascension Alexian Brothers	800 Biesterfield Rd., Elk Grove Village, IL 60007 · emergency department 24 hours, 847-981-3599 · the DART service goes here too
Cook County Health, Arlington Heights	3250 N. Arlington Heights Rd., Suite 300, Arlington Heights, IL 60004 · the nearest CareLink site · our research turned up 847-934-7969 for the center, with 312-864-0200 as the appointment line · verify the hours and numbers before you go · enrollment is in person with a financial counselor
Childhood immunization clinic	Hoffman Estates Village Hall, 1900 Hassell Rd., Hoffman Estates, IL 60169 · 847-781-4850 · ages 2 months to 18, by appointment, \$20 per vaccine and free with Medicaid, \$25 for an appointment missed without notice · the clinic says it is open to all communities
ComEd · Nicor Gas	800-334-7661 · 888-642-6748 · if you smell gas, leave the building and call from outside; if you suspect carbon monoxide, get out and call 911
Emergency · crisis lifeline · domestic violence	911 · 988 (interpreters available) · national hotline 1-800-799-7233
Illinois Attorney General · ICIRR family support hotline	The Attorney General's office for a health care billing complaint · ICIRR 1-855-435-7693

Türkiye business

ORGANIZATION	ADDRESS · PHONE · NOTE
Turkish Consulate General in Chicago	455 N. Cityfront Plaza Dr., Suite 2900 (NBC Tower, 29th floor), Chicago, IL 60611 · +1 312 263 0644 · in person by appointment only, 9:30 a.m. to 12:00 noon · book at konsolosluk.gov.tr · about 32 miles by car from Schaumburg
Consulate after-hours emergency line	+1 773 386 3213
Consular Call Center (24/7)	+90 312 292 29 29 · consulate.chicago@mfa.gov.tr · fax +1 312 263 1449
Education Attache	Same address · chicago@meb.gov.tr
Consular district	Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin

Addresses and hours change. The USCIS Chicago field office address and hours and the street addresses of the four biometrics centers could not be verified and are therefore not printed here; always go to the address on your appointment notice. Check the official site before you travel. Information as of October 1, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN SCHAUMBURG

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Schaumburg and the surrounding area, in Turkish and English.

Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

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