

ADDRESS AND PHONE DIRECTORY · SCRANTON

Scranton Official Offices Directory 2026

Addresses and phone numbers for immigration, DMV, tax, city, school, health and Türkiye-related offices in one place.

SHORT ANSWER

Scranton has no USCIS office, immigration court or ICE office; Lackawanna County's USCIS office is in Philadelphia, and cases are heard in Philadelphia or remotely. The PennDOT center is in neighboring Dunmore, and there is an SSA office in Scranton. Routine U.S. passports are handled by appointment at post offices, while the Turkish Consulate General is in New York City. USCIS and PennDOT offices do not accept walk-ins; always go to the address on your notice.

Immigration

OFFICE	ADDRESS · PHONE · NOTES
USCIS Philadelphia Field Office (assigned office for Lackawanna County)	30 N. 41st Street, Philadelphia, PA 19104 · Appointments: 800-375-5283 or my.uscis.gov · Scranton has no USCIS office; confirm your assigned office with the uscis.gov office locator using ZIP code 18503 · no walk-ins; go to the address on your notice
USCIS biometrics (Application Support Center)	10300 Drummond Road, Suite 100, Philadelphia, PA 19154 · no center was found in Scranton or northeastern Pennsylvania; always go to the address on your notice
Immigration court	Scranton has no immigration court; EOIR's court listing shows only Philadelphia for Pennsylvania (900 Market Street, Suite 504, Philadelphia, PA 19107 · 215-656-7000). Your case is heard there or by video; check your notice for which applies to you.
EOIR case information	1-800-898-7180 · acis.eoir.justice.gov
ICE ERO (statewide Pennsylvania)	Philadelphia ERO Field Office, 114 North 8th Street, Philadelphia, PA 19107 · (215) 656-7164 · covers Delaware, Pennsylvania and West Virginia; no ERO office was found in Scranton, so read your check-in location from your notice, use portal.ice.gov , and talk to your attorney beforehand
CBP Deferred Inspection	The nearest known location is Philadelphia International Airport, Terminal A West, 3rd floor · (215) 863-4247 · call for hours and appointments before you go; no such service was found at Scranton's AVP airport

DMV, passports, SSA and taxes

OFFICE	ADDRESS · PHONE · NOTES
PennDOT Driver License Center and Photo License Center (Dunmore)	81 Keystone Industrial Park, Dunmore, PA 18512 · per PennDOT's January 2025 flyer, Tuesday to Saturday 8:30 a.m. to 4:15 p.m., closed Sunday and Monday, no photo appointments · confirm hours before you go: pa.gov/agencies/dmv/find-a-location
Routine U.S. passport (post office, appointment only)	Scranton Downtown Station, 235 N Washington Ave, Scranton, PA 18503 · (570) 348-1024 · Scranton Main Post Office, 2800 Stafford Ave, Scranton, PA 18505 · (570) 969-5122 · book at usps.com/scheduler ; first-time applicants must apply in person
Urgent U.S. passport	Pennsylvania's only passport agency is in Philadelphia (Robert N.C. Nix Federal Building, 9th and Chestnut Street, Suite 100, Philadelphia, PA 19107); book at passportappointment.travel.state.gov or call 877-487-2778
SSA Scranton	The Marketplace at Steamtown, 300 Lackawanna Ave, Suite 117, Scranton, PA 18503 · (866) 635-0767 · confirm hours on ssa.gov/locator
IRS Scranton Taxpayer Assistance Center (ITIN document review)	The IRS lists Scranton among the centers that review ITIN documents in person; appointment required · the address (409 Lackawanna Ave, Suite 600) and appointment line (844-545-5640) come from secondary sources, so confirm them on the IRS TAC locator
Scranton Single Tax Office (property tax, refuse fee, LST)	315 Franklin Avenue, Scranton, PA 18503 · (570) 963-6756 · confirm the address by phone

Water, city services and health

ORGANIZATION	ADDRESS · PHONE · NOTES
Pennsylvania American Water (water and sewer)	1-800-565-7292 · weekdays 7 a.m. to 7 p.m.; automated system and emergency line 24 hours
Electricity and gas	Confirm the company that serves your address on the company site or with your landlord; the utility may ask for an SSN but may not require it (52 Pa. Code 56.32)
City of Scranton (City Hall)	340 N. Washington Ave, Scranton, PA 18503 · (570) 348-4100
Scranton311 (non-emergencies)	Online form or Scranton311@scrantonpa.gov · call 911 in an emergency
Bureau of Refuse and Recycling (trash, recycling)	570-348-4180 · recycle@scrantonpa.gov
Rental licensing and Code Enforcement	340 N. Washington Ave · 570-348-4193 · for tenant rights, North Penn Legal Services 570-299-4100
Lackawanna County Marriage License Bureau (Register of Wills)	123 Wyoming Avenue, Scranton, PA · 570-963-6702 · \$70 fee · if you plan to marry within 60 days, you must apply online first and then call for an appointment · if you have no SSN, call before you apply

ORGANIZATION	ADDRESS · PHONE · NOTES
Lackawanna County Assessment Office (Homestead)	123 Wyoming Avenue, 2nd floor, Scranton, PA 18503 · 570-963-6728
Lackawanna County Assistance Office (Medical Assistance, SNAP)	200 Scranton State Office Building, 100 Lackawanna Ave, Scranton, PA 18503 · 570-963-4525 · 1-877-431-1887 · weekdays 7:30 a.m. to 5 p.m.
Pennsylvania Vital Records, Scranton office (birth certificates)	Scranton State Office Building, Room 112, 100 Lackawanna Ave, Scranton, PA 18503 · weekdays 8 a.m. to 4 p.m., walk-ins accepted · \$20 per certificate · a foreign passport is accepted as ID; green cards are not on the list
Pennsylvania Department of Health State Health Center	100 Lackawanna Ave, Room 110, Scranton, PA 18503 (confirm the address on the state's State Health Center locator) · weekdays 8 a.m. to 4 p.m. · public-health services such as immunizations, TB and HIV/STD testing, not general primary care
Leahy Clinic for the Uninsured (the University of Scranton's free clinic for uninsured Lackawanna County residents)	230 Kressler Court, Scranton, PA 18503 · 570-941-6112 · Tuesdays and Thursdays 2 to 7 p.m., by appointment only · free non-emergency primary care for adults
Scranton Primary Health Care Center (sliding fee)	959 Wyoming Ave, Scranton, PA 18509 · (570) 344-9684 · sliding fee scale based on the federal poverty guidelines; says no one is refused care because of inability to pay
The Wright Center for Community Health (sliding fee)	501 S. Washington Ave, Suite 1000, Scranton, PA 18505 · (570) 941-0630 · discounts by income and family size; billing 570-343-2383 option 4
Lackawanna County Library System	Branches including Albright Memorial Library · (570) 348-3000 ext. 3000 · ID is required for a card
COLTS (bus)	(570) 346-2061 · Lackawanna Transit Center, 30 Lackawanna Ave · customer window weekdays 8:30 a.m. to 4 p.m.

Schools

ORGANIZATION	ADDRESS · PHONE · NOTES
Scranton School District, Central Registration	425 N. Washington Avenue, Scranton, PA 18503 · (570) 348-3400 · central.registration@ssdedu.org · online enrollment: scrsd.org/departments/registration
Head Start / preschool	ACE of NEPA · acenepa.org

Türkiye and apostilles

ORGANIZATION	ADDRESS · PHONE · NOTES
Turkish Consulate General in New York	821 United Nations Plaza, New York, NY 10017 · +1-212-351-7200 · weekdays 9:00 a.m. to 12:30 p.m. and 2:00 to 4:00 p.m., appointments: konsolosluk.gov.tr · about 120 miles (2.5 to 3 hours) from Scranton

ORGANIZATION	ADDRESS · PHONE · NOTES
Turkish Consular Call Center (24/7)	+1 888 566 76 56
Consulate after-hours emergency line	+1 646 204 0011
Martz bus (Scranton to New York Port Authority)	Lackawanna Transit Center, 30 Lackawanna Ave · 570-821-3800 · \$65 one way plus processing fee and fuel surcharge · schedules change by season, so check martzbus.com
Pennsylvania apostilles (Harrisburg)	North Office Building, Room 201, 401 North Street, Harrisburg, PA 17120 · (717) 787-5280 · \$15 per document · walk-in, first come, first served; because Harrisburg is far from Scranton, mailing (2 to 3 weeks) is usually more practical

Emergency and help lines

LINE	NUMBER
Emergency (police, ambulance, fire)	911
Suicide & Crisis Lifeline	988

Addresses and hours change. Check the official site or your appointment notice before you go. Information as of September 29, 2026.



TURKISH-SPEAKING IMMIGRATION ATTORNEY IN SCRANTON

Have a question about your immigration status?

Attorney Asim Clinch serves clients in Scranton and the surrounding area, in Turkish and English.

Free evaluation: clinchlaw.com/free-evaluation · +1 866-491-7669

Office: 321 N Central Expy, Ste 206, McKinney, TX 75070

Attorney responsible for this guide: Asim Clinch, Esq., Clinch Law Firm P.C. Attorney Asim Clinch is a member of the Missouri Bar (No. 76084) and practices U.S. federal immigration law.

Attorney advertising. This guide is general information only. It is not legal advice and is not a substitute for the advice of an attorney. Information compiled from official sources as of September 29, 2026; fees and procedures change, so check the official site before you act. Reading this guide does not create an attorney-client relationship. The choice of a lawyer is an important decision and should not be based solely upon advertisements. Latest version: clinchlaw.com/city-guides/scranton-immigration-attorney